Chief Executive of Swedish Edmonds Retiring

After more than three years as chief executive of Swedish Edmonds, David Jaffe has announced his retirement effective Dec. 31, 2014.

Under David’s leadership, the hospital’s volumes, financial picture and philanthropic giving have never been stronger. Swedish Edmonds is also well underway toward the completion of its new ambulatory care center, a project that David championed from concept to design. Also under David’s leadership, the hospital achieved a number of noteworthy, prestigious awards for safety including a third consecutive ‘A’ grade rating from the Leap Frog Group; the Emergency Nurses Association 2014 Lantern Award; and the 2014 American Heart Association/ American Stroke Association’s Get With the Guidelines® Stroke Gold-Plus Quality Achievement Award for the treatment of stroke patients. We thank David for his service to Swedish and the Edmonds community and wish him the very best in his retirement.

Starting Jan. 1, 2015 Jennifer Graves will assume the role of interim chief executive for Swedish Edmonds. Jennifer currently serves as the chief executive for Swedish Ballard, where she has spent more than five years successfully leading work to revitalize that campus through quality, safety, operational and facility improvements. She also serves as one of Swedish’s respected nurse executives.

Jennifer began her local career in health care more than 25 years ago in cardiothoracic surgery at the University of Washington Medical Center and worked as a board certified nurse practitioner for two decades. Prior to her tenure at Swedish, she served on the leadership team at Virginia Mason Medical Center. Jennifer has been a professor in the nursing programs at both Seattle Pacific University and Northwest University. Her time will be split between Swedish Ballard and Swedish Edmonds. Structures and processes will be put in place to ensure Swedish meets the needs of both campuses, caregivers and the communities we serve.

Jennifer is expected to remain interim chief executive for Swedish Edmonds through 2015. During that time, Swedish will actively evaluate and determine the process to choose the permanent chief executive for Edmonds.
Congratulations…

These physicians were mentioned by name in the September Press Ganey Patient Satisfaction Surveys and complimented for their great work.

Adam Balkany, D.O.
Swedish Edmonds Specialty Clinic

Anand Patani, M.D.
Swedish Internal Medicine at Edmonds

Anny Soon, M.D.
Swedish Internal Medicine at Edmonds

Bich-Khanh Nguyen, M.D.
Swedish Internal Medicine at Edmonds

Bryan Chow, M.D.
Emergency Services

Darren Wardle, DPM
Stevens Foot and Ankle

David Spiro, M.D.
Birth & Family Clinic

Gregg Miller, M.D.
Emergency Services

James Baumeister, D.O.
Swedish Edmonds Specialty Clinic

Jason Schneier, M.D.
Puget Sound Gastroenterology

Jinfeng Guo, M.D.
Puget Sound Gastroenterology

Joseph Hall, DPM
Mill Creek Foot & Ankle Clinic

Josh Yi, M.D.
Hospitalist

Keith Luther, M.D.
Swedish Internal Medicine at Edmonds

Laxmideepa Yerram, M.D.
Edmonds Family Medicine Clinic

Linda Strong, M.D.
Swedish Internal Medicine at Edmonds

Marco Salazar, M.D., Ph.D.
Sound Urological Associates

Michael Lee, M.D.
Edmonds Orthopedic Center

Neil Siecke, M.D.
Swedish Heart & Vascular

Raman Menon, M.D.
Swedish Colon Rectal Clinic

Robert McCoy, M.D.
The Office of Robert H. McCoy

Timothy Roddy, M.D.
Urology Northwest

Medical Staff Honors QMRC Manager With Olav and Anne Sola Award

For the second consecutive year, the physicians of Swedish Edmonds are recognizing the superb contributions of a hospital staff member by honoring them with the Olav and Anne Sola Award. This year’s award recipient is Pam Martino, manager, Quality Management and Regulatory Compliance (QMRC) at Swedish Edmonds.

“It’s an honor to be recognized by the medical staff for the work I’ve done because so much of it happens behind the scenes,” says Pam. “I knew Dr. Sola and appreciate being nominated for this award, let alone being selected as this year’s recipient.”

The award, named after former surgeon, Olav Sola, and his wife Anne, who were instrumental in the formation of the public hospital district and the construction of the hospital, recognizes a group or individual who has made an outstanding contribution to the care and welfare of patients at Swedish Edmonds.

Pam was selected for this year’s award for her many years of service at the hospital including her support of the Swedish and Providence affiliations and her daily work to ensure the hospital meets and surpasses benchmarks needed to provide safe, quality care.

Pam will be presented with the award at the medical staff holiday dinner in January. Mrs. Sola and family will be invited to attend and assist with the presentation.

Nominations by physicians for the Olav and Anne Sola Award were reviewed and voted on by the Swedish Edmonds Medical Executive Committee. Nominations for next year’s award will be accepted from members of the Swedish Edmonds medical staff at their next annual medical staff meeting in Oct. 2015.
What Are Patients Saying?
Below are a few positive comments from recent Press Ganey Satisfaction Surveys and discharge calls at Swedish Edmonds. Congratulations to physicians and hospital staff mentioned.

Childbirth Center
“I loved Dr. Dickey, Nicole Gant and Carolyn as my labor support team.”

“Dr. Erhart delivered my baby. He was awesome.”

“The anesthesiologist was a god! I didn’t have any pain and that was the thing I was worried about. But it was perfect and he was so kind.”

8-West
“Dr. Sullivan and his staff were kind and courteous at all times.”

“Great experience. Dr. Harman is an experienced doctor with a great bedside manner.”

PCU/ICU
“I have had an ongoing fear of hospitals due to some bad experiences in the past. The good care and feeling of being listened to by the nurses were instrumental in healing a lot of that fear. I especially want to thank the nurses and doctors of the ICU staff and the following nurses of my step-down unit; Meg, Ruth, Stefan and Mark.

Day Surgery
“Dr. Walters is amazing! She’s an excellent surgeon.”

Eye surgery
“Dr. Seto has been my eye physician for over 19 years and because of him I still have eyesight. I would highly recommend him to anyone. His staff is wonderful.”

Emergency Services
“I am overwhelmed by the excellent care I received from triage through my entire visit. I was thrilled to get a follow up phone call from Dr. Chow and a card in the mail from Nicki. Both were excellent and so kind and caring. I would like all my friends to know about your excellent facility. I plan on sending a thank you card to Dr. Chow and Nicki.”

Patient said she really liked Dr. Engstrom and described her as being very thorough and nice.

“Everyone was so nice from start to finish.”

“Dr. Inman put me at ease during his exam and also gave me a timeline of what to expect during the process. He was attentive to my description of the episode and validated why he was ordering certain tests.”

5-West
“Dr. Zhuge is a very a talented doctor and he deserves an award for doctor of the year.”

“Dr. Cameron is an excellent surgeon and a credit to Swedish Edmonds.”

“Dr. Christal is direct and to the point. Great doctor.”

“Dr. Kreuss is the best M.D. I have met in a long time.”

Clinical Documentation Integrity Program (CDIP) Report: October

| Total Reviews: | 200 |
| Total Clarifications: | 43 |
| Response Rate: | 91% |
| Physician Agree Rate: | 60% |

October’s Top 5 Clarifications:
1. Congestive heart failure
2. Sepsis
3. Acute renal failure
4. Pneumonia
5. Excisional debridement

Total Case Mix Index for Medicare and Managed Medicare: 1.6019

Thank you to the medical and surgical staff for taking the time to respond to these queries. Please contact Melanie Westerinen, Documentation Integrity Liaison, at 425-640-4378 with any questions.
Implementation of caregiver ideas submitted as part of the Continuous Healthcare Transformation (CHT) program at Swedish Edmonds is underway. The first phase of the program, which launched last March, focused on generating ideas, or hypotheses, for improving clinical operations based on data analysis to better support caregivers and physicians so they can stay focused on delivering the best possible care and service to patients. Phase II, which involves researching ideas, is ongoing. However, phase III, implementation of some ideas, has begun. Among ideas already implemented is limiting or rationalizing the use of incontinence pads to line patient beds. Avoiding unnecessary use of incontinence pads will be more environmentally friendly by reducing waste that ends up in landfills, plus it will reduce costs.

“Just this one change could save us approximately $50,000 per year by making a conscious effort to use the incontinence pads only when necessary,” says Sonni Nilan, a project lead for the CHT program.

Another idea that’s being researched for possible implementation is enhanced tracking of IV start/stop times. When using an IV, the duration of use (start and stop times) should be tracked in Epic in order to accurately determine how much hydration and/or medication is being provided to a patient.

“Not being able to determine the duration of an IV can impact us financially, so we’re working on different solutions to help our nurses better document IV information in Epic,” says Sonni. “We want to thank our caregivers for their input and support of the CHT program and I encourage everyone to keep being creative and submitting ideas for CHT,” adds Sonni. “This program is ongoing and we want to be continuously thinking of ways to change and make things better given all the change that’s taking place in health care. This is a great opportunity and our efforts are paying off.”

Swedish Edmonds Medical Staff Annual Holiday Dinner

When: Saturday, Jan. 10 at 6 p.m.  
Where: Mill Creek Country Club, 15500 Country Club Drive, Mill Creek, WA 98012  
Child care will be available (up to age 12)  
RSVP by Monday, Dec. 27

Swedish CME Events

Below are upcoming Swedish CME activities. Please visit www.swedish.org/cme for locations, times and the most up-to-date information about upcoming CME activities. To sign-up for the CME mailing list, go to www.swedish.org/for-health-professionals/continuing-medical-education.

Team Approach to Adult Spinal Deformity Surgery: “It Takes a Village”
Friday, Jan. 16, 2015

11th Annual Pediatric Specialty Update for the Primary-Care Physician
Friday, Jan. 30, 2015

Grand Rounds
2nd Thursday of the month

Medical Ethics Conference Series for Health-Care Providers
4th Wednesday of the month, broadcast to the 4th Floor Conference Room at Swedish Edmonds

Swedish Neuroscience Grand Rounds Now Online for Credit
By providing twice monthly updates on information from a variety of disciplines, the Swedish Neuroscience Grand Rounds series provides a forum for neuroscience specialists to be continually updated on developments in the field of neuroscience. Neuroscience Grand Rounds is now available online, for credit. Go to www.swedish.org/neuroscience-grand-rounds and click on Online Module. You may also view recorded presentations of Neuroscience Grand Rounds at www.swedish.org/recordedcmes.
Imagine Gala Supports Hospital Expansion Project

On Friday, Nov. 14, the Swedish Edmonds Imagine Gala raised $710,000 for the hospital expansion project which includes a new emergency department, urgent care center, outpatient imaging unit, observation unit and a second floor for future expansion of hospital services and programs.

This year’s gala was the culmination of two years of fundraising efforts for the expansion project, raising more than $2 million in philanthropic support from community members, physicians and grateful patients. Special thanks to Michelle Sinnett, M.D., Proliance Surgical Specialists of Edmonds; Doug Grier, M.D., Sound Urological Associates; and Ernest Kawamoto, M.D., CellNetix, for their generous philanthropic contributions to the project.

Watch an online video to learn more about what the expansion project means to our community at www.swedishfoundation.org/swedish-edmonds/ambulatory-care-center.

Mindfulness Based Stress Reduction Series for Clinicians

The Washington Physicians Health Program (WPHP) is offering two five-week Mindfulness Based Stress Reduction (MBSR) series beginning in January. Each series is designed to reduce stress and improve general mental health and functioning. Mindfulness does not eliminate life’s pressures, but it can help you respond to pressures in a calmer manner that benefits your heart, head and body.

The January series will be held on either Wednesday nights starting Jan. 14 or Thursday nights starting January 15. The program will be facilitated by Mindfulness Northwest. The total series cost is $150 per person and is available to any physician, dentist, veterinarian, physician assistant or podiatrist and their significant other. Space is limited.

Contact Jason Green, WPHP, at 206-583-0127.

Create Your Swedish Web Profile

All active Swedish Edmonds physicians are eligible to create a physician web profile at www.swedish.org. Follow the steps below to create your profile today and attract new patients. Please also use this tool to make changes to an existing profile.

Go to www.swedish.org/CMSDesk and enter your user name and temporary password:

- User name: Same as your username on the Swedish network, e.g., Tom G. Smith would be SmiTg1
- Password: Lastname (case sensitive)

Physicians are asked to maintain their own office information on profiles such as office hours, address/phone changes, etc. It’s recommended that you change your default password (last name) to your ’strong’ password used on the Swedish network, so your Swedish logins are consistent and easier to remember.

If You Need Help
Please visit www.swedish.org/physician.
WELCOME New Swedish Edmonds Medical Staff

<table>
<thead>
<tr>
<th>Name</th>
<th>Group</th>
<th>Specialty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Francis G. Bell, M.D.</td>
<td>Swedish Pediatric Specialty/First Hill</td>
<td>Pediatric Infectious Diseases</td>
</tr>
<tr>
<td>Ha N. Ta, M.D.</td>
<td>Swedish Hospital Medicine</td>
<td>Internal Medicine</td>
</tr>
<tr>
<td>Joseph P. Rank, M.D.</td>
<td>Cellnetix Pathology, Seattle</td>
<td>Pathology</td>
</tr>
<tr>
<td>Karlee J. Ausk, M.D.</td>
<td>Swedish Gastroenterology</td>
<td>Gastroenterology</td>
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<tr>
<td>Lisa V. Thomassen, M.D.</td>
<td>Cellnetix Pathology, Seattle</td>
<td>Pathology</td>
</tr>
<tr>
<td>Prashanthi Ganathi, M.D.</td>
<td>Swedish Hospital Medicine</td>
<td>Internal Medicine</td>
</tr>
<tr>
<td>Rose Baron, M.D.</td>
<td>Swedish Edmonds Hospitalist/Intensivist Program</td>
<td>Critical Care</td>
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To Admit a Patient to Swedish Edmonds, Call 425-640-4444

For Medical Staff information on the web, visit: www.swedish.org/EdmondsMedicalStaff