Epic EHR Launches at Swedish/Edmonds

After nearly a year of anticipation and preparation, the Epic electronic health record (EHR) is now in place at Swedish/Edmonds allowing physicians to deliver the highest quality patient experience and care by giving each member of the health-care team all of the information they need in one place.

Medical and hospital staffs began using the new EHR on Sept. 30. Swedish/Edmonds is now fully integrated with all other Swedish sites and is able to transfer medical records seamlessly.

“This is the smoothest Epic go-live that I’ve experienced out of the eight go-lives that I’ve attended at Swedish and elsewhere,” says Tom Wood, M.D., chief medical information officer at Swedish. “The smooth transition was supported by Edmonds clinical leadership, the engagement of physicians and hospital staff. People have embraced this, they’ve done what they needed to do to prepare for Epic and they’ve had a very positive attitude getting through the learning curve and the inevitable bumps that occur along the way. Everyone has done a marvelous job.”

Epic reduces time spent searching for patient records and information and it improves legibility of orders and team communication. Additionally, there are many patient benefits which medical staff is encouraged to share with patients. When asked about the new system, let patients know that the new EHR will reduce the number of forms patients fill out; patient information is secure in one place so that providers can give the best care; and the extra transition time spent now to use Epic will allow providers to spend more time with patients later.

Epic operation levels to be aware of:

Green = Use Epic normally
Yellow = View data from Epic yellow downtime icon
Red = Print reports from Epic downtown PC

Downtimes are scheduled every month on the third Sunday.

Please See Epic EHR on Page 5 for details about contacting the Epic Support Team
Jillene Casey Joins Birth & Family Clinic

From obstetrics to geriatrics, Jillene Casey, M.D., provides a full-spectrum of family medicine care to patients of all ages. Dr. Casey is a new provider at Birth & Family Clinic.

“I provide medical care for patients who are pregnant, I deliver their baby and then take care of their child as it grows,” says Dr. Casey. “In addition to obstetrics and pediatrics, and medical care for adults, I also enjoy geriatrics. It’s rewarding to help patients maintain their independence for as long as possible and to transition to changes in health status or living environment. I enjoy helping guide patients through transitions in life.”

Dr. Casey received her medical degree from the University of Washington School of Medicine and completed a residency in family medicine with obstetrics at Swedish/First Hill. She supports a team approach to providing care and has strong working relationships with Swedish specialists.

“Encouraging preventive health screenings, helping patients manage stress and maintain healthy lifestyles are all central to my approach to care,” says Dr. Casey. “I believe exercise is still the best medicine.”

Outside of medicine, Dr. Casey enjoys running, snowboarding, volleyball and traveling.

Dr. Casey is accepting new patients. To schedule an appointment or make a referral, please call Birth & Family Clinic at 425-640-4950.

Congratulations…

These physicians were mentioned by name in the July Press Ganey Patient Satisfaction Surveys and complimented for their great work.

Anand Patani, M.D.
Swedish Internal Medicine at Edmonds

Anny Soon, M.D.
Swedish Internal Medicine at Edmonds

Bruce Erhart, M.D.
Sound Women’s Care

Catherine Zeh, M.D.
Birth & Family Clinic

Daniel Timmons, M.D.
Sound Women’s Care

David Spiro, M.D.
Birth & Family Clinic

Debora Sciscoe, M.D.
Sound Women’s Care

James Mercer, M.D.
Emergency Services

Jeffrey Remington, M.D.
Edmonds Orthopedic Center

Gretchen Lockard, M.D.
Birth & Family Clinic

Jeffrey Bray, M.D.
Sound Women’s Care

Katrina Erickson, M.D.
Birth & Family Clinic

Khanh Nguyen, M.D.
Swedish Internal Medicine at Edmonds

Kurt Harmon, M.D.
Surgical Associates of Edmonds

Maurene Cronyn, M.D.
Birth & Family Clinic

Michelle Sinnett, M.D.
Surgical Associates of Edmonds

Randolph Bourne, M.D.
Sound Women’s Care

Thomas Jurich, M.D.
Surgical Associates of Edmonds

Timothy Roddy, M.D.
Urology Northwest PS

Maurene Cronyn, M.D.
Birth & Family Clinic

Michelle Sinnett, M.D.
Surgical Associates of Edmonds

Randolph Bourne, M.D.
Sound Women’s Care

Thomas Jurich, M.D.
Surgical Associates of Edmonds

Timothy Roddy, M.D.
Urology Northwest PS
Volunteer for Nick of Time Event

**Free Cardiac Screenings for Young Athletes**

Swedish is a sponsor of the Nick of Time Foundation which provides free cardiac screenings for young athletes at high schools throughout Snohomish and King counties. Volunteer opportunities are available for physicians to participate in a screening event on Feb. 6 at Edmonds-Woodway High School.

High school students will go through several health stations at the screening. The first station will provide blood pressure, height and weight measurements. Next, students will visit with a physician for a physical. From there students will have an ECG performed and then meet with a physician to go over the results. If needed, a student will then move on to have an echocardiogram performed.

Volunteer shifts for the Edmonds-Woodway High School Nick of Time event are 8 a.m. to noon or noon to 4 p.m.

This is a great opportunity for physicians, nurses, techs and non-medical staff to get involved and give back to the community. Year to date, Swedish has had physicians and staff volunteer at screenings at Redmond High School, Bothell High School and Eastside Catholic to name a few.

If you or members of your staff are interested in volunteering for the Nick of Time event at Edmonds-Woodway High School, please contact Nicole Yurchak at nicole.yurchak@swedish.org.

To learn more about the screenings, go to http://www.youtube.com/watch?v=ytr5I0xBtXk.

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**Clinical Documentation Integrity (CDI) Report: August**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th>August's Top 5 Queries:</th>
<th>Most Effective Query:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Reviews:</td>
<td>488</td>
<td>1. More acute conditions</td>
<td>Malnutrition</td>
</tr>
<tr>
<td>Total Queries:</td>
<td>29</td>
<td>2. AMI secondary Dx</td>
<td>Impact of most effective query:</td>
</tr>
<tr>
<td>Response Rate:</td>
<td>83%</td>
<td>3. Congestive heart failure</td>
<td>Revenue: $8,835</td>
</tr>
<tr>
<td>Physician Agree Rate:</td>
<td>79%</td>
<td>4. Malnutrition</td>
<td>Case mix: 0.0026</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5. Sepsis</td>
<td></td>
</tr>
</tbody>
</table>

Total Case Mix Index for Medicare and Managed Medicare: 1.5384

Thank you to the medical and surgical staff for taking the time to respond to these queries. Please contact Melanie Westerinen, CDI Supervisor, at 425-640-4378 with any questions.
A glass ceiling for women in medicine has existed throughout history, yet there has been considerable progress since the first woman graduated from a U.S. medical school in 1849, with women accounting for 48 percent of medical school graduates in 2011. According to the American Medical Association’s Women Physicians Conference, about 30 percent of practicing physicians are now women. Nevertheless, women remain underrepresented in the ranks of senior academic and hospital leadership in many health-care organizations.

At Swedish, however, the glass ceiling has been shattered. Swedish’s three chiefs of staff – Drs. Mary Weiss (First Hill, Cherry Hill and Ballard campuses), Michelle Sinnett (Edmonds campus) and Lily Jung Henson (Issaquah campus) – are all women. This is not the first time a woman physician has been elected chief of staff at Swedish, but it is the first time women have filled all three positions at the same time.

Washington Healthcare News recently published an article on this topic titled ‘Swedish Shatters any Vestige of a Glass Ceiling’ by Swedish’s Chief Medical Officer John Vassall, M.D. The piece includes information about why this is unique and significant, background about each of the chiefs of staff, as well as historical perspectives, especially related to the fact that Swedish’s current Board Chair – Nancy Auer, M.D. – has been a trailblazer, mentor and role model for Drs. Weiss, Sinnett and Jung Henson.

To read the complete article by Dr. Vassall, go to www.swedish.org/About/Swedish-News-Blog#ixzz28LxuSr7I.

All Female Physician Leaders

Michelle Sinnett, M.D., chief of staff at Swedish/Edmonds. In addition to being chief of staff, Dr. Sinnett is a full-time surgeon and mother.

Washington Healthcare News

Washington Healthcare News Publishes Article on Swedish’s Three Chiefs of Staff

Swedish CME Events

Below are Swedish CME activities. Please visit Swedish.org/CME for locations, times and the most up-to-date information about upcoming CME activities.

The Transradial Approach: A Case-based and Hands-on Training Course
Nov. 2-3

Advances in Neuromodulation 2012: State-of-the-Art and Emerging Indications
Nov. 9

Orthopedics Symposium for the Primary-Care Physician
Nov. 9

26th Annual Roland D. Pinkham, M.D. Basic Science Lectureship: Bioengineering in 2012 – Toward the Bionic Man
Nov. 16

Pediatric Specialty Update for the Primary-Care Physician
Jan. 25, 2013
Tickets Available for Imagine Gala

The 2012 Swedish/Edmonds Imagine Gala will be held on Friday, Nov. 16 at the Lynnwood Convention Center. Thank you to the many physicians who are already planning to attend – your show of support to the community is vital. Please encourage your colleagues and friends in the community to attend with you to ensure a fun and successful evening.

To purchase tickets, please visit http://www.swedishfoundation.org/edmonds-gala. Thank you for your partnership to make this event a success!

Annika and Brad Karr, M.D., pictured at the 2011 Swedish/Edmonds Imagine Gala.

Epic EHR (continued from page 1)

If you see someone struggling in the moment, encourage that person to call the Epic Support Desk (do not call for them). Our trained Epic analysts on the phone support team have a 90% or higher first call resolution rate and will be able to guide you through Epic technical and functional system questions. They cannot advise you on clinical workflow, policy or operational questions, nor assist with non-Epic related issues. When calling the Epic Support Desk at 66115 or (206) 386-6115, press 1 to receive live assistance from a Swedish Epic Support and Education Analyst. Press 2 for other technical issues unrelated to Epic, such as printer jams, issues with your login, Windows, Microsoft Office, Telecom or other general computer problems.

Your medical leadership is the escalation path for questions or escalations related to policies, workflow and procedures. Details at Swedish/Edmonds intranet.

Create Your Swedish Web Profile

All active Swedish/Edmonds physicians are eligible to create a physician web profile at www.swedish.org. Follow the steps below to create your profile today and attract new patients.

Go to www.swedish.org/physician or www.swedish.org/CMSDesk and enter your user name and temporary password:

- User name: Firstname.Lastname
- Password: Lastname (case sensitive)

It’s recommended that physicians provide their login information to clinic managers to maintain office information on profiles such as office hours, address/phone changes, etc.

If You Need Help

Please contact Spencer Vaden, Swedish/Edmonds Physician Relations at 425-640-4603 or spencer.vaden@swedish.org.
**Welcome New Swedish/Edmonds Medical Staff – September**

<table>
<thead>
<tr>
<th>Name</th>
<th>Group</th>
<th>Specialty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Margaret A. Bevilacqua, M.D.</td>
<td>Richmond Pediatrics</td>
<td>Pediatrics</td>
</tr>
<tr>
<td>Jillene M. Casey, M.D.</td>
<td>Birth &amp; Family Clinic</td>
<td>Family Practice</td>
</tr>
<tr>
<td>Thomas A. Deuel, M.D.</td>
<td>Swedish Neuroscience Specialists</td>
<td>Neurology</td>
</tr>
<tr>
<td>Maryam Tariq, M.D.</td>
<td>Hospitalist Service</td>
<td>Hospitalist</td>
</tr>
<tr>
<td>Theresa A. Willett, M.D.</td>
<td>Children’s Clinic of South Snohomish County</td>
<td>Pediatrics</td>
</tr>
<tr>
<td>Laxmi Deepa Yerram, M.D.</td>
<td>Edmonds Family Medicine</td>
<td>Family Practice</td>
</tr>
<tr>
<td>Murad Y. Yunusov, M.D., Ph.D.</td>
<td>Hospitalist Service</td>
<td>Hospitalist</td>
</tr>
</tbody>
</table>

To Admit a Patient to Swedish/Edmonds, Call 425-640-4444
For Medical Staff information on the web, visit: www.swedish.org/EdmondsMedicalStaff