Swedish/Edmonds Awarded an “A” in Spring 2014 Hospital Safety Score

The spring 2014 update to the national Hospital Safety Score, which rates how well hospitals protect patients from accidents, errors, injuries and infections, has honored Swedish/Edmonds with an “A” – its top grade in patient safety.

The Hospital Safety Score is compiled under the guidance of the nation’s leading experts on patient safety and is administered by The Leapfrog Group (Leapfrog), an independent industry watchdog. The first and only hospital safety rating to be peer-reviewed in the Journal of Patient Safety, the Score is free to the public and designed to give consumers information they can use to protect themselves and their families when facing a hospital stay.

Calculated under the guidance of Leapfrog’s Blue Ribbon Expert Panel, the Hospital Safety Score uses 28 measures of publicly available hospital safety data to produce a single “A,” “B,” “C,” “D,” or “F” score representing a hospital’s overall capacity to keep patients safe from preventable harm. More than 2,500 U.S. general hospitals were assigned scores in spring 2014, with about 32-percent receiving an “A” grade.

This is the second time Swedish/Edmonds has been honored with an ‘A’ grade for patient safety from Leapfrog. The hospital was also honored with an ‘A’ in the fall 2013 update to the national Hospital Safety Score.

For more information, visit the Hospital Safety Score website at www.hospitalsafetyscore.org.
Oncology Program Receives CoC Silver Level Certification

The Oncology Program at Swedish/Edmonds is once again accredited by the American College of Surgeons’ Commission on Cancer (CoC), but this year for the first time, the program has been accredited by the CoC for three years at the silver award level, signifying excellence in cancer care.

“We’re a community hospital, but we’re performing at a level in keeping with some of the best cancer programs in the country,” says Eileen Johnston, M.D., chair for the Swedish/Edmonds Cancer Control Committee. “The silver level certification is acknowledgement of that and that excellent cancer care is available right in our own backyard.”

In order for the Swedish/Edmonds Oncology Program to achieve the silver level certification, the program was surveyed by the CoC and the hospital met all required standards, plus in the seven categories eligible for commendation status, the program achieved six commendations of excellence including the following:

- Cancer registry staff attends educational activities/conferences annually
- The Cancer Committee publishes an annual public report highlighting the strengths of the cancer program and offering community education regarding some aspect of cancer management
- Swedish/Edmonds pathologists have at least 90 percent compliance with guidelines for pathology reports as established by the College of American Pathologists
- Oncology nurses meet educational standards and are objectively evaluated with regard to competence annually
- Reporting of data to the national cancer data base
- Receiving any accreditation from the CoC is a challenging, lengthy process, but the dedication of our registrars to submit the required information for accreditation was integral to us achieving the silver level certification, as was the commitment of our committee members and cancer-care providers,” says Dr. Johnston.

Quality improvement identified in a number of areas and the execution of the following goals also helped achieve certification:

- The opening of the new Swedish Cancer Institute, Medical Oncology, at Edmonds in April 2013
- Implementation of Epic, a fully electronic health record, in September 2012
- Development of a breast health nurse navigator program to educate patients and their loved ones about what a cancer diagnosis means and offer supportive care
- Implementation of an Elekta Versa HD™ linear accelerator for radiation therapy at Swedish Cancer Institute, Radiation Oncology, at Edmonds in 2013
- Reporting of data to the national cancer data base
- Receiving any accreditation from the CoC is a challenging, lengthy process, but the dedication of our registrars to submit the required information for accreditation was integral to us achieving the silver level certification, as was the commitment of our committee members and cancer-care providers,” says Dr. Johnston.

The next CoC survey for Swedish/Edmonds will be Oct. 2016. Dr. Johnston says they’re preparing by working to implement a palliative care team; enhancing supportive care services for patients; supporting the Personalized Medicine Program being launched this year at Swedish that will include using state-of-the-art DNA sequencing technology to detect gene alterations in cancer tumors; and creation of a survivorship care program for providing cancer follow up studies and rehabilitation that patients need as survivors.

“This is a true testimony to the commitment of our program administrators and providers in this community and we are very proud of our quality accolades,” Dr. Johnston says. “We look forward to the next survey and continued excellence.”

Implementation of a new linear accelerator for radiation therapy at Swedish Cancer Institute, Radiation Oncology, at Edmonds, was among enhancements made to the Swedish/Edmonds Oncology Program that helped to achieve the Commission on Cancer’s silver level certification. The new Elekta Versa HD™ machine, in use as of last November, was the first on the West Coast.
What are Patients Saying?

Below are a few positive comments from recent Press Ganey Satisfaction Surveys and discharge calls at Swedish/Edmonds. Congratulations to physicians and hospital staff mentioned.

“Dr. Sharma took an incredible interest in my case and really made me feel confident.”

“Dr. Jurich and my anesthesiologist were excellent.”

“Dr. Dennis Laundenbeck was awesome. He has the most wonderful bedside manners and listened to all my concerns as well as explained how my procedure went. He’s a very, very sweet man.”

“Dr. Amy Hong - wonderful hospitalist.”

“My surgeon was extremely high skilled. I felt I was in excellent hands.”

“The anesthesiologist was great, very attentive and wanted to make sure I was completely comfortable.”

Movies Under the Stars

Movies Under the Stars at Swedish/Edmonds kicks off for a third summer season. Members of the community and caregivers are invited to free showings of the following films:

July, 18, 9 p.m. - Father of the Bride, 1991, Rated PG
August 8, 8:30 p.m. - The Lego Movie, 2014, Rated PG
August 15, 8:15 p.m. - Hook, 1991, Rated PG
September 5, 7:45 p.m. - Chitty Chitty Bang Bang, 1968, Rated G

Movies will be shown on the Swedish/Edmonds patio, just outside the hospital café on the second floor. Chair seating on the patio will be available for the first 200 people. Moviegoers may also bring a blanket and sit on the lawn above the patio area. Movie times are approximate. For more information, go to www.swedish.org/movies.

Caregiver Week

In recognition of the dedication and commitment made by Swedish/Edmonds caregivers every day, the following Caregiver Week events are planned at the hospital:

- Wednesday, June 4 at 6:30 a.m. – Enjoy muffins and juice with the Senior Leadership team near the first floor elevators
- Thursday, June 5 at 2 p.m. – Ice cream social in the hospital café
- Friday, June 6 from 11 a.m.-2:30 p.m. – Vendor fair in the hospital café

Additionally, there will be a caregiver barbecue on Wednesday, July 16 from 11 a.m.-3:30 p.m. on the north side patio of the hospital, outside the physician entrance.

Clinical Documentation Integrity Program (CDIP) Report: March

<table>
<thead>
<tr>
<th>Total Reviews:</th>
<th>322</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Clarifications:</td>
<td>36</td>
</tr>
<tr>
<td>Response Rate:</td>
<td>83%</td>
</tr>
<tr>
<td>Physician Agree Rate:</td>
<td>44%</td>
</tr>
</tbody>
</table>

March’s Top 5 Clarifications:
1. Congestive heart failure
2. Encephalopathy
3. Respiratory failure
4. Myocardial infarction
5. Pulmonary insufficiency

Total Case Mix Index for Medicare and Managed Medicare: 1.6957

Thank you to the medical and surgical staff for taking the time to respond to these queries. Please contact Melanie Westerinen, Documentation Integrity Liaison, at 425-640-4378 with any questions.
Congratulations…
These physicians were mentioned by name in the February Press Ganey Patient Satisfaction Surveys and complimented for their great work.

Adam Balkany, D.O.
Swedish Edmonds Specialty Clinic

Anand Patani, M.D.
Swedish Internal Medicine at Edmonds

Anny Soon, M.D.
Swedish Internal Medicine at Edmonds

Aric Christal, M.D.
Edmonds Orthopedic Center

Bich-Khanh Nguyen, M.D.
Swedish Internal Medicine at Edmonds

Bruce Williams, M.D.
Edmonds Internal Medicine

Bryce Inman, M.D.
Emergency Services

Catherine Rogers, M.D.
Sound Women’s Care

Catherine Zeh, M.D.
Birth & Family Clinic

David Fuhrmann, M.D.
Birth & Family Clinic

David Spiro, M.D.
Birth & Family Clinic

Elena Geamanu, M.D.
Swedish Edmonds Specialty Clinic

Gregory Burke, M.D.
Emergency Services

Jeffrey Bray, M.D.
Sound Women’s Care

Jinfeng Guo, M.D.
Puget Sound Gastroenterology

Keith Luther, M.D.
Swedish Internal Medicine at Edmonds

Kurt Harmon, M.D.
Surgical Associates of Edmonds

Linda Strong, M.D.
Swedish Internal Medicine at Edmonds

Michelle Sinnett, M.D.
Surgical Associates of Edmonds

Ralph Althouse, M.D.
Swedish Heart & Vascular

Randolph Bourne, M.D.
Sound Women’s Care

Samuel Seto, M.D.
Eye Clinic of Edmonds

Stephen Hardy, M.D.
Pacific Anesthesia, Inc.

Steven Macfarlane, M.D.
Surgical Associates of Edmonds

Wren McCallister, M.D.
Edmonds Orthopedic Center

The Physician Assistance Program

The Swedish Physician Assistance Program is a confidential, outside resource available to medical staff members and their families at no cost to support members in addressing:

- Family or marital concerns
- Emotional or behavior issues
- Substance abuse
- Compulsive behaviors
- Work-life balance issues or other problems

The program is always confidential and available 24 hours a day, seven days a week at 800-777-1323. Benefits also include free legal services, childcare and eldercare referrals, identity theft/fraud services and debt management assistance.

Swedish CME Events

Update in the Care of the Acutely Ill Neurological Patient
Friday, June 6

Neurophysiologic Intraoperative Monitoring and Clinical Neurophysiology
Friday, June 13

Cardiology Update for Primary Care
Friday, July 11

Medical Ethics Conference Series for Health-Care Providers
4th Wednesdays at Swedish/Edmonds
Create Your Swedish Web Profile

All active Swedish/Edmonds physicians are eligible to create a physician web profile at www.swedish.org. Follow the steps below to create your profile today and attract new patients.

Go to www.swedish.org/CMSDesk and enter your user name and temporary password:

- User name: Same as your username on the Swedish network, e.g., Tom G. Smith would be SmitTg1
- Password: Lastname (case sensitive)

Physicians are asked to maintain their own office information on profiles such as office hours, address/phone changes, etc. It’s recommended that you change your default password (last name) to your ‘strong’ password used on the Swedish network, so your Swedish logins are consistent and easier to remember.

If You Need Help
Please visit www.swedish.org/physician.
Newsletter Access
Vital Signs is available on our website. Visit the Medical Staff section swedish.org/EdmondsMedicalStaff and select Physicians Links & Resources from the menu on the left.

Contributions
Any medical staff member with an article or item for the newsletter should contact Amy Morrow, marketing copywriter, at Amy.Morrow@swedish.org by the 1st of the month.

WELCOME New Swedish/Edmonds Medical Staff

<table>
<thead>
<tr>
<th>Name</th>
<th>Group</th>
<th>Specialty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Andrew D. Graustein, M.D.</td>
<td>Swedish Hospital Medicine</td>
<td>Internal Medicine</td>
</tr>
<tr>
<td>Astier M. Alem, M.D.</td>
<td>Eastside Nephrology &amp; Hypertension</td>
<td>Nephrology</td>
</tr>
<tr>
<td>Carl J. Basamania, M.D.</td>
<td>Polyclinic Madison Center - Orthopedics</td>
<td>Orthopedic Surgery</td>
</tr>
<tr>
<td>Charles R. Simrell, M.D.</td>
<td>Cellnetix Pathology at Northwest Hospital</td>
<td>Pathology</td>
</tr>
<tr>
<td>Christopher P. Cannon, M.D.</td>
<td>Polyclinic Madison Center - Orthopedics</td>
<td>Orthopedic Surgery</td>
</tr>
<tr>
<td>Daniel L. Flugstad, M.D.</td>
<td>Polyclinic Madison Center - Orthopedics</td>
<td>Orthopedic Surgery</td>
</tr>
</tbody>
</table>

Please see New Medical Staff on page 5 inside

To Admit a Patient to Swedish/Edmonds, Call 425-640-4444

For Medical Staff information on the web, visit: www.swedish.org/EdmondsMedicalStaff