**Caregiver Idea Program (CIP)**

*Submit Your Ideas for Quality Health Care*

Tell us what you think by taking part in the Caregiver Idea Program (CIP). This program supports Project Operational Stewardship Optimization (OSO) launched at Swedish/Edmonds on March 25, which is now newly named the Continuous Healthcare Transformation program. The name was changed out of respect to the town of Oso, Washington and the tragedy that community experienced following the horrific landslide in March.

Continuous Healthcare Transformation provides Swedish/Edmonds physicians with an opportunity to submit, and be recognized for, innovative and creative ideas for enhancing quality of care and for providing affordable health-care services to the community.

To submit a suggestion, choose one of the three following options:

- Complete a hard copy form found at the CIP box located in the hospital cafeteria, near the cashiers, and place a completed form in the CIP box.
- Go the Swedish/Edmonds intranet and download a form (PDF) and send through interoffice mail to Sonni Nilan at Swedish/Edmonds Administration or place in a CIP box.

In order to take part in CIP, caregivers must meet eligibility requirements which are outlined on the CIP form. Caregivers who submit ideas meeting criteria will be entered in a drawing for an Apple iPod nano valued at $150. The program runs now through Friday, June 13. The winner will be announced by June 30.

Your feedback is important to helping Swedish/Edmonds make transformational changes that will enhance hospital processes and the quality of care provided.
Hospital Co-Founder Remembered

Former chief of the medical staff and hospital co-founder, Lloyd Real Lichty, M.D., passed away peacefully on February 17. Dr. Lichty was chief of the medical staff at Stevens Hospital (now Swedish/Edmonds) from 1980-84. He was also one of a core group of individuals – physicians, business people and concerned citizens - who worked to establish Snohomish County Public Hospital District No. 2. In January 1964, Stevens Memorial Hospital opened its doors with 200 employees and a few dozen physicians including Dr. Lichty.

“My dad was very passionate about the hospital, and he and my mother helped raise funds to get the hospital started,” says Dr. Lichty’s son, Brian. “It was a big thing for them and my dad was so proud of how the hospital had grown over the years.”

Dr. Lichty was a veteran of the U.S. Navy and used the GI Bill to graduate from the University of Washington School of Medicine in 1956. He practiced medicine from 1958 until his retirement in 1988. Dr. Lichty will be remembered for his kindness, generosity and caring.

Expansion Project Update

Construction on the new parking garage, part of the Swedish/Edmonds expansion project, is proceeding. Construction crews are finishing installation of columns, rebar and supports up to the third floor of the garage. The garage is on schedule for completion in June. View the time-lapse video of construction at www.swedish.org/edmondsexpansion. Meanwhile, the exterior design of the ambulatory care center portion of the expansion project has been enhanced. In addition to a new landscape design that will tie into the design theme for the interior lobby, the front entry has been refined to provide a clear, safe navigation route for vehicles and pedestrians entering the hospital, as well as better defined entrances for the main hospital and the Emergency Department/Urgent Care Center. The new design provides a welcoming first impression for patients, visitors and staff.

A new rendering of the Swedish/Edmonds expansion project shows an updated exterior design for the ambulatory care center portion of the project that provides a welcoming first impression for patients, visitors and staff, as well as better defined entrances for the main hospital and the new Emergency Department/Urgent Care Center.

Congratulations…

These physicians were mentioned by name in the January Press Ganey Patient Satisfaction Surveys and complimented for their great work.

Amy Hong, M.D.
Hospitalist

Aric Christal, M.D.
Edmonds Orthopedic Center

Eric Harrington, D.O.
Emergency Services

Gregg Miller, M.D.
Emergency Services

James Alberts, M.D.
Edmonds Orthopedic Center

Jinfeng Guo, M.D.
Puget Sound Gastroenterology

Josh Yi, M.D.
Hospitalist

Keith Luther, M.D.
Swedish Internal Medicine at Edmonds

Kimberly Dickey, D.O.
Sound Women’s Care

Kyung Min, M.D.
Hospitalist

Robert Mito, M.D.
Swedish Heart & Vascular

Robert Rutherford, M.D.
Emergency Services

Ryan David, M.D.
Emergency Services

Susan Walters, M.D.
Urology Northwest

Thomas Jurich, M.D.
Surgical Associates of Edmonds
Swedish Cancer Institute at Edmonds Adds New Physician Group And New Cancer Services

Swedish Colon & Rectal Clinic is now offering services in Edmonds. A new branch of the clinic opened at Swedish Cancer Institute, Radiation Oncology, at Edmonds in March. The clinic, located on the second floor of the SCI radiation oncology building, offers the services of two physicians; Raman Menon, M.D. and Melinda Hawkins, M.D., both board-certified colorectal surgeons specializing in the diagnosis and treatment of diseases of the colon, rectum and anus.

“I like to take a full body approach to patient care, recognizing that the effects of a patient's disease can be taxing to both their physical and emotional well-being,” says Dr. Hawkins.

“My approach is to put myself in my patient's shoes and treat them how I would want to be treated,” says Dr. Menon. “My goal is to make sure that no one feels like they have to deal with their problem alone. We are here to help at every step.”

Drs. Menon and Hawkins began caring for patients at the new SCI Edmonds location as of March 31. In addition to the new colorectal clinic, the following services will also soon be available at SCI, Radiation Oncology, at Edmonds later this spring:

- Oncology social work
- Massage therapy to help relieve symptoms related to cancer, as well as side effects from treatments, such as nausea, fatigue and pain
- Naturopathic medicine for supporting a patient's immune system during cancer treatment and reducing side effects
- Genetic counseling for cancer patients to help determine which genetic tests are appropriate for patients and families for hereditary cancers including breast, ovarian cancer and colon cancers, as well as the risks, advantages and costs

For more information about these services, the new colorectal clinic, and SCI services at all Swedish locations, please go to www.swedish.org/cancer or call 855-XCANCER.

Clinical Documentation Integrity Program (CDIP) Report: February

<table>
<thead>
<tr>
<th>Total Reviews:</th>
<th>250</th>
<th>February’s Top 5 Clarifications:</th>
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<tr>
<td>Total Clarifications:</td>
<td>38</td>
<td>1. Congestive heart failure</td>
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<tr>
<td>Response Rate:</td>
<td>89%</td>
<td>2. Sepsis</td>
</tr>
<tr>
<td>Physician Agree Rate:</td>
<td>51%</td>
<td>3. Myocardial infarction</td>
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<tr>
<td></td>
<td></td>
<td>4. Respiratory failure</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5. Hyponatremia</td>
</tr>
</tbody>
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Total Case Mix Index for Medicare and Managed Medicare: 1.6536

Thank you to the medical and surgical staff for taking the time to respond to these queries. Please contact Melanie Westerinen, Documentation Integrity Liaison, at 425-640-4378 with any questions.
Under the Federal Stark Law, when an entity (such as a hospital) has a financial relationship with a physician or an immediate family member of the physician, the physician may not refer Medicare and Medicaid beneficiaries to that entity for the provision of certain "designated health services" (including inpatient and outpatient hospital services) and the entity may not bill for such services, unless a Stark Law exception is met.

Two allowable exceptions to the Stark Law are allowed under Non-Monetary Compensation (NMC) and Medical Staff Incidental Benefits. A hospital is allowed to provide compensation in the form of items or services (not including cash or cash equivalents) to a physician or physician's immediate family member provided such items and services do not exceed an aggregate of $385 (for the year 2014) per year and further provided that all of the following conditions are satisfied:

a. The items/services are not determined based on the volume or value of referrals or other business generated by the physician.

b. The items/services may not be solicited by the physician or their practice.

c. The items/services do not violate the federal anti-kickback statute or any federal or state law or regulation governing billing or claims submission.

Again, these NMC benefits are capped at $385 for 2014.

Medical staff incidental benefits are certain items or services provided to the medical staff that do not need to be tracked so long as they meet all of the following criteria:

- The item or service is used on the hospital campus
- The item or service is offered, but not necessarily accepted to all members of the medical staff practicing in the same specialty without regard to volume or value of referrals
- The item or service is provided only during periods when medical staff is engaged in activities that benefit the hospital or its patients
- The item or service is reasonably related to the provision of, or designed to facilitate directly or indirectly the delivery of, medical services at the hospital
- The item or service is of low value (less than $32 in 2014, adjusted annually) with respect to each occurrence of the benefit
- The item or service does not violate the federal anti-kickback provision or any federal or state law or regulation governing billing or claims submission

If your department, service line or institute, is sponsoring educational or social activities, please review the 2014 Stark Non-Monetary Compensation Medical Staff Incidental Benefit tip sheet and the Non-Employed Physician Compensation FAQ Guidance sheet found at Swedish Online under “Departments,” “Compliance,” and “Laws and Regulations.” Please also contact tracy.howes@swedish.org for assistance in appropriate calculating and tracking of any non-monetary compensation.

What are Patients Saying?
Below are a few positive comments from recent Press Ganey Satisfaction Surveys and discharge calls at Swedish/Edmonds. Congratulations to physicians and hospital staff mentioned.

**Childbirth Center**
“The anesthesiologist was great, very attentive and wanted to make sure I was completely comfortable.”

**Emergency Department**
“My daughter was not only in a lot of pain, but was very frightened. They did not mind at all when I asked them to pause so I could reassure her.”

**Minor Procedures/Endoscopy**
“Dr. Balkany and the staff on the 6th floor are all exceptional in my opinion.”

**Outpatient Therapy**
“Working with Judy in the physical therapy outpatient clinic has been great. She quickly recognized my issues and has been helpful in correcting them.”

**Ambulatory Infusion Center**
“Stacy in transfusion was the best and even called to make sure I was fine.”

**Progressive Care**
“I liked that they always verified ID before giving meds.”
Center for Wound Healing & Hyperbarics Moving May 19

It’s been nearly six years since the Swedish/Edmonds Center for Wound Healing & Hyperbarics opened its doors at its current location in the 76th Professional Commons Building to expand its wound-care services to accommodate hyperbaric oxygen therapy. Since then, patient volumes have risen and the center has outgrown its clinic space.

On Monday, May 19, the center will open its doors to a new facility at Kruger Clinic, 21600 Highway 99, suite 150, on the southwest corner of Highway 99 and 216th Street. Renovations are nearly finished on the new first floor suite. When complete, the new location will offer more space and enhanced accessibility for patients.

“Patients and providers will be very pleased with our new location,” says Peter Ro, M.D., medical director of the Swedish/Edmonds Center for Wound Healing & Hyperbarics. “There will be a new spacious lobby that can easily accommodate ambulatory and non-ambulatory needs. Additionally, the center will be double our present capacity with 10 new treatment rooms and the ability to accommodate as many as four hyperbaric oxygen chambers in the future.”

The new location also will also feature free parking that’s within steps of the center’s entrance. The move is anticipated to be complete three days prior to the center’s opening at Kruger Clinic.

“We’ve already begun planning for our transition to the new location; notifying providers and current patients of the move,” says Celeste Sather, manager of the Swedish/Edmonds Center for Wound Healing & Hyperbarics. “We anticipate that the transition will have minimal impact on our wound-care treatment schedule.”

Swedish/Edmonds Center for Wound Healing & Hyperbarics has been recognized as one of only three wound-care centers in the state to be accredited by the Undersea and Hyperbaric Medical Society. For more information about the center’s services, visit www.swedish.org/services/wound-healing-hyperbarics-edmonds.

Create Your Swedish Web Profile

All active Swedish/Edmonds physicians are eligible to create a physician web profile at www.swedish.org. Follow the steps below to create your profile today and attract new patients.

Go to www.swedish.org/CMSDesk and enter your user name and temporary password:

- User name: Same as your username on the Swedish network, e.g., Tom G. Smith would be SmitTg1
- Password: Lastname (case sensitive)

Physicians are asked to maintain their own office information on profiles such as office hours, address/phone changes, etc. It’s recommended that you change your default password (last name) to your ‘strong’ password used on the Swedish network, so your Swedish logins are consistent and easier to remember.

If You Need Help
Please visit www.swedish.org/physician.
Welcome New Swedish/Edmonds Medical Staff

<table>
<thead>
<tr>
<th>Name</th>
<th>Group</th>
<th>Specialty</th>
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<tbody>
<tr>
<td>Yen-Huang Chen, M.D.</td>
<td>The Everett Clinic</td>
<td>Urology</td>
</tr>
<tr>
<td>Patrick Z. Desgranges, M.D.</td>
<td>Swedish Hospital Medicine</td>
<td>Internal Medicine</td>
</tr>
<tr>
<td>Beverly M. Kocarnik, M.D.</td>
<td>Swedish Hospital Medicine</td>
<td>Internal Medicine</td>
</tr>
<tr>
<td>Katherine C. Ritchey, D.O., MPH</td>
<td>Swedish Hospital Medicine</td>
<td>Internal Medicine</td>
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To Admit a Patient to Swedish/Edmonds, Call 425-640-4444

For Medical Staff information on the web, visit:
www.swedish.org/EdmondsMedicalStaff