Doctors’ Day Celebration

In recognition of the Swedish/Edmonds medical staff and all that they do every day to improve the health and well-being of every person served at the hospital, physicians are invited to this year’s Doctors’ Day celebration.

On Friday, March 30, a buffet lunch that includes salad, salmon, beef tenderloin, pasta and dessert will be served in the hospital’s physicians’ lounge located on the third floor from 11 a.m. to 1:30 p.m. The meal is in appreciation for your commitment to health-care excellence which has resulted in outstanding clinical quality for Swedish/Edmonds.

For the second year in a row, HealthGrades®, a leading independent source of physician information and hospital quality ratings, has honored Swedish/Edmonds with the HealthGrades Distinguished Hospitals for Clinical Excellence™ Award.

“We are one of five hospitals in Washington state to receive this award and are ranked among the top 5 percent of hospitals in the nation for clinical performance based on outcomes according to HealthGrades,” says David Jaffe, chief administrative officer at Swedish/Edmonds. “We greatly value your unwavering commitment and dedication to helping us achieve this prestigious honor.”

In addition to lunch, stars with messages of appreciation from hospital staff to physicians will decorate the physicians’ lounge. During last year’s Doctors’ Day celebration, there were nearly 200 stars and notes of appreciation thanking physicians for their professionalism and compassion.

Thank You Medical Staff
HIM Goes Paperless

The Health Information Management (HIM) Department at Swedish/Edmonds has reached an important milestone. HIM is now nearly paperless.

More than 800 feet of paper patient medical records dating from 2009 that were stored on rows and rows of shelves in the HIM office are now gone. They were sent to a secure, offsite medical records storage company. All patient records from 2010 to present are now stored electronically on the hospital’s current electronic medical record, EDM/Soarian.

“It’s the end of an era,” says Jan Feikes, director of HIM at Swedish/Edmonds. “We don’t have paper patient charts anymore.”

Since 2010, HIM has electronically scanned an average of 130,000 pages into Soarian each month. The department still stores some paper documents such as photographs, but the rest, once scanned into Soarian, are shredded and destroyed. All paper patient records that date prior to 2010 are at the offsite storage company.

Eventually HIM will suspend the use of Soarian later this year and consolidate patient information with Swedish’s Epic electronic medical record.

“We still process paperwork, but that will be changing in October with the implementation of Epic,” says Jan.

Congratulations…

These individuals were mentioned by name in the December Press Ganey Patient Satisfaction Surveys and complimented for their great work.

Anand Patani, M.D.
Swedish Internal Medicine at Edmonds

Catherine Rogers, M.D.
Sound Women’s Care

Daniel Timmons, M.D.
Sound Women’s Care

Debora Sciscoe, M.D.
Sound Women’s Care

Eric Grassman, M.D.
Swedish Heart & Vascular

Erin O’Rourke, DPM
Stevens Foot and Ankle Clinic

Keith Luther, M.D.
Swedish Internal Medicine at Edmonds

Khanh Nguyen, M.D.
Swedish Internal Medicine at Edmonds

Linda Strong, M.D.
Swedish Internal Medicine at Edmonds

Marci Nelson, M.D.
Birth & Family Clinic

Martha Moe, M.D.
Sound Women’s Care

Maurene Cronyn, M.D.
Birth & Family Clinic

Michelle Sinnett, M.D.
Surgical Associates of Edmonds

Randolph Bourne, M.D.
Sound Women’s Care

Robert Gould, M.D.
Hospitalist

Sally Browning, M.D.
Swedish Edmonds Breast Center

Thomas George, M.D.
Hospitalist

Save The Date

The next medical staff quarterly meeting will be Tuesday, April 17 at Swedish/Edmonds in the fourth floor conference rooms. Dinner service begins at 5:30 p.m. The meeting starts at 6 p.m.
New Hospitalist Welcomed to Swedish/Edmonds Team

Dr. Maree began diagnosing and treating patients at Swedish/Edmonds in early March. As a hospitalist, she cares for inpatients that often have acute, complex medical conditions.

“I am excited to be at Swedish/Edmonds,” says Dr. Maree. “Caring for patients when they are at their sickest offers many challenges. Meeting these patient challenges while providing comfort and assurance to family members makes my job a rewarding one.”

Listening to patients is essential to quality care according to Dr. Maree.

“It’s important to sit down and take the time to listen to what the patient has to say and to understand what their main symptoms are – that goes a long way,” she says. “Another critical care element is tailoring patient care to each individual’s needs. Although medicine is becoming very protocol driven by evidence-based medicine, I think it’s essential that we not lose sight of the individual patient.”

Dr. Maree is board certified in internal medicine. She received her medical degree from Stanford University School of Medicine and completed her residency in internal medicine and a fellowship in infectious disease at the University of California in Los Angeles. She is originally from the Pacific Northwest and is delighted to once again be enjoying the wonderful outdoor opportunities and friendly people.

“I have a number of friends and colleagues who work for Swedish and they’ve always spoken very highly of the medical group and the hospital organization. “They are proud of the quality care that they are able to provide,” says Dr. Maree.

Cynthia Maree, M.D., is a new hospitalist at Swedish/Edmonds.

“I’m very honored to now be part of that team.”

When not practicing medicine, Dr. Maree is an avid cyclist who used to race professionally. She enjoys the outdoors, gardening and spending time with family.

Clinical Documentation Integrity Program (CDIP) Report: January

<table>
<thead>
<tr>
<th>Total Reviews:</th>
<th>465</th>
<th>January’s Top 5 Queries:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Queries:</td>
<td>64</td>
<td>1. Documentation Clarification</td>
</tr>
<tr>
<td>Response Rate:</td>
<td>95%</td>
<td>2. Sepsis</td>
</tr>
<tr>
<td>Physician Agree Rate:</td>
<td>84%</td>
<td>3. Malnutrition</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4. CHF (Congestive Heart Failure)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5. Respiratory</td>
</tr>
</tbody>
</table>

Most Effective Query:
Sepsis

Impact of most effective query:
Revenue: $38,798
Case mix: 1.0122

Total Case Mix Index for Medicare and Managed Medicare: 1.6036

Thank you to the medical and surgical staff for taking the time to respond to these queries. Please contact Melanie Westerinen, CDIP Supervisor, at 425.640.4378 with any questions.
Swedish Edmonds Specialty Clinic Welcomes New Physicians

Two new nephrologists have joined the team of specialists at Swedish Edmonds Specialty Clinic. In February, the clinic welcomed Jung H. Joh, M.D. and Win Kyaw, M.D., specialists in the diagnosis and treatment of kidney disease.

While both physicians are new to the clinic, they’re familiar faces at Swedish/Edmonds and have cared for patients at the hospital for many years.

“It’s a privilege to care for patients in Edmonds where I live,” says Dr. Kyaw. “When patients are admitted to Swedish/Edmonds, I’m able to follow their care closely, ensuring a continuity of care.”

Drs. Kyaw’s and Joh’s approach to treating kidney disease is similar. They support partnering with patients in their care to help them fully understand kidney disease and preventive steps they can take to improve their health. They also believe in working closely with other physicians in the community.

“I enjoy reaching out to primary care physicians and other colleagues in the community,” says Dr. Joh. “When physicians work together, we can better manage the care we provide and keep a patient’s health in balance.”

Drs. Joh and Kyaw are both fellowship trained and board-certified in nephrology and internal medicine. Dr. Joh is fluent in Korean and in addition to his work at Swedish Edmonds Specialty Clinic, he serves as medical director for Lake City Kidney Center, a unit of Northwest Kidney Centers based in Seattle. Dr. Kyaw’s particular area of interest includes chronic kidney disease of various origin, diabetic nephropathy, resistant hypertension and kidney stones.

Outside of medicine, Dr. Kyaw enjoys bicycling and soccer. Dr. Joh is a golfer and snow skier.

Drs. Joh and Kyaw are accepting new patients. To schedule a referral, call Swedish Edmonds Specialty Clinic at 425-673-3820. Clinic hours are Monday through Friday, 8:30 a.m. to 5 p.m.

Featured Swedish CME Conferences

- Palliative Care Symposium: Expert Skills for Everyday Practice
  - Friday, April 13
- Otolaryngology for the Primary-Care Physician
  - Friday, April 20
- Annual Oncology Symposium: Cancer and Obesity
  - Friday, May 4
- Sixth Annual Cerebrovascular Symposium Practical Aspects of Stroke and Cerebrovascular Care
  - Thursday and Friday, May 17-18
- Let’s Talk about Sex (R3 Talks)
  - Friday, May 18

For the most up-to-date information, visit: www.swedish.org/CME.
Create Your Swedish Web Profile

All active Swedish/Edmonds physicians are eligible to create a physician web profile at www.swedish.org. Follow the steps below to create your profile today and attract new patients.

Go to www.swedish.org/physician or www.swedish.org/CMSDesk and enter your user name and temporary password:

- User name: Firstname.Lastname
- Password: Lastname (case sensitive)

It’s recommended that physicians provide their login information to clinic managers to maintain office information on profiles such as office hours, address/phone changes, etc.

If You Need Help

Please contact Spencer Vaden, Swedish/Edmonds Physician Relations, at 425-640-4603 or spencer.vaden@swedish.org.

Swedish/Edmonds Wound Healing Safety Director Published in International Magazine

While attending a medical conference in Texas last spring, Darren Mazza, CHT and safety director at the Swedish/Edmonds Center for Wound Healing & Hyperbarics, received an interesting request. He was asked to write an article about patient safety.

Darren’s article is now published and appears in the fall issue of *Wound Care & Hyperbaric Medicine* – an international magazine with readers in more than 60 countries. The article is intended for clinicians working in hyperbarics medicine, but its message is for anyone caring for patients.

“I emphasize the importance of being task specific,” says Darren. “I train other techs to do exactly what I do, from taking a patient’s vital signs to making sure a hospital gurney railing is up and secure. I show my team step by step the importance of maintaining continuity and never taking shortcuts.”

Here’s a sample of Darren’s article titled “The Presence of Safety”:

“It is very easy to become complacent in a hyperbaric environment,” Darren writes. Something as simple as forgetting to properly ground the patient, ensuring the patient has removed jewelry, or even allowing the patient to ambulate to the gurney with bare feet would be complacency on my part as a CHT. The presence of safety implies that safety is only present if we as a hyperbaric team are vigilant in creating a safe environment for our patients and each other.”

Darren says he enjoyed writing the article because it made him think about the care he provides at Swedish/Edmonds.

“It forced me to sit back and think about what other people are doing in this industry, how I can be a better safety director by following guidelines, how I can improve things that need to be improved,” says Darren. “And by me writing about it, I bring it to life and I implement it.”

Darren has written other articles on patient safety including one on ensuring hospital/clinic linens are free of hazardous materials that could harm a patient during hyperbarics care. He’s also written on critical thinking in emergency situations.

A common theme in all of his articles: be task-specific to ensure safety and always respect patients.

“Putting shoe covers on feet has nothing to do with hyperbarics, but it has everything to do with safety,” Darren says. “And simple tasks like putting a blanket over a patient to keep them warm and comfortable make a difference.”
WELCOME New Swedish/Edmonds Medical Staff – March

<table>
<thead>
<tr>
<th>Name</th>
<th>Group</th>
<th>Specialty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amy E. Bondurant, M.D</td>
<td>Pacific Gynecology Specialists</td>
<td>Gyn/Oncology</td>
</tr>
<tr>
<td>Charles W. Drescher, M.D</td>
<td>Pacific Gynecology Specialists</td>
<td>Gyn/Oncology</td>
</tr>
<tr>
<td>Terri M. Graham, M.D</td>
<td>Children’s Clinic of South Snohomish</td>
<td>Pediatrics</td>
</tr>
<tr>
<td>Anne P. McCormack, M.D.</td>
<td>Northwest Hand and Orthopedics</td>
<td>Orthopedics</td>
</tr>
<tr>
<td>Hung Viet Tran, M.D.</td>
<td>CEP America</td>
<td>Emergency Medicine</td>
</tr>
</tbody>
</table>

To Admit a Patient to Swedish/Edmonds, Call 425.640.4444

For Medical Staff information on the web, visit: www.swedish.org/EdmondsMedicalStaff