

Menu of Assistive Devices for Patients with Hearing and Vision Loss



Telephone Sound Amplifier

For people with moderate to profound hearing loss.

Volume controls allow up to 100 times standard sound level and BOOST button blocks out background noise, while amplifying. It connects between the phone handset and the phone base.

Best for inpatient use and when patients/visitors need to use a standard telephone, but need amplification to hear.

MSC ITEM#: 65823



Pocket Talker Personal Amplifier Set

For individuals with mild to severe hearing loss.

The Pocket Talker is a very portable amplifier and assistive listening device. It improves the ability to hear in loud or noisy environments, greatly reduces background noise and can be used with headphones or a NeckLoop (for T-Coil equipped hearing aids). (Earphones included.) For all communication and for listening to television.

MSC ITEM#: 65800



Pocket Talker Amplifier with Neckloop

For individuals with mild to moderate hearing loss.

The Pockettalker with Neckloop amplifies sounds close to the listener while reducing background noise. With the headphone, the Pockettalker can get up to 121 decibels high volume output and clarity. The red light on the top panel flashes when the battery is low (uses 2 AAA batteries). Includes TV listening extension cord.

MSC ITEM#: 76021



Neckloop Telecoil Coupler

For use for individuals with telecoil-equipped hearing aids. Can be used for people with cochlear implants.

Neckloop is designed to magnetically couple the audio output from a Pocket Talker into a hearing aid equipped with a telephone coil. (Please order a Pocket Talker with this device and use together.) Neckloop works only with hearing aids equipped with a telephone coil (T-Switch).

MSC ITEM#: 75899



Page Magnifier

For individuals with low vision.

This item is sized 7½ inches by 11¼ inches. The size is designed to magnify an entire page at once with 2 times magnification. Simply lay it over or on top of the document to view.

MSC ITEM#: 65801



5X Globe Magnifier

For individuals with low vision.

5X power clear acrylic base magnifier with 2½-inch diameter lens and side reduction lens. Hold the magnifier over the document to be read.

MSC ITEM#: 65821



Electronic Handheld Magnifier

For individuals with low vision.

Electronic Handheld Magnifier, enlarges up to 15X. Screen size: 4.3". Has autofocus (up to 10 cm away from objects), a writing stand and a flip out handle for optimal viewing. Can see text in four high contrast colors or modes, and can connect to TV for increased magnification.

MSC ITEM#: 75897



Dry Erase Communication Board

Use the dry erase board with patients to communicate as needed. Best for inpatient use.

MSC ITEM#: 75996



TTY Phone

For individuals with profound to total hearing loss and/or speech disabilities.

Communicate by typing and messages appear on the display screen. Conversations are a turn-taking process.

Simply place the handset of the phone you have available into the handset cradle on the TTY Phone and it is ready to be used. Use this phone with the free **WA State Relay Service; call 9 (7-1-1).**

MSC ITEM#: 75902



Ameriphone JV35 BRAILLE Phone

For individuals with mild to moderate hearing loss or low vision.

The Ameriphone JV 35 Amplified phone makes conversations louder, clearer and easier to understand. It has large, high-contrast buttons and up to 37 decibels of amplification. The buttons have **Braille** characters to help low-vision individuals dial quickly and correctly. The Ameriphone JV 35 also calls the numbers as they are dialed to ensure correct dialing. It has a super loud ringer and flashing ring indicator light. This phone is **analog**.

MSC ITEM#: 75892



Ameriphone XL50 & XL40 Amplified Phone

For individuals with moderate to severe hearing loss or low vision.

The Ameriphone XL 50 Amplified Corded Phone amplifies sounds and reduces unwanted background noises. It has up to 60 decibels of amplification, an adjustable volume control, a visual ring indicator, tone/pulse switch and large keypad buttons. The Ameriphone XL 50 is a hearing aid T-coil compatible phone and is **analog**.

The XL40 is hearing aid compatible, amplifies up to 43 decibels and is **analog**.

MSC ITEM#: 75894



Ameriphone VCO Text Phone

For individuals with severe hearing loss or who are deaf.

The Ameriphone VCO Phone is designed for deaf and hard of hearing people who wish to use their voice to speak on the phone. It has a hearing aid compatible amplifier, tone amplification selector and incoming voices can be amplified up to 26 decibels. VCO (voice carry-over) calls can be made through the local toll free **WA Relay Service, 9 (7-1-1).**

You communicate by using voice and read incoming conversation in text on the display screen. It has an audio output jack for connection to assistive listening devices (headset, neckloop, etc.) and is hearing aid (T-Coil) compatible. This phone is powered by A/C adapter and is **analog**.

MSC ITEM#: 75893



Captioned Telephone (CapTel Phone)

For individuals with severe to profound hearing loss.

The Captioned Telephone works like a regular telephone but displays every word the caller says throughout the conversation on a screen. CapTel users can listen to the caller with the amplified handset, and can also read the written captions in the display screen. Use this phone with the free **WA State CapTel Relay Service (1-877-243-2823)**. It is an **analog** phone.

MSC ITEM#: 76046



Handset Splitter + Extra Handset

For LEP individuals who need telephonic interpretation.

Allows two handsets to be plugged into the handset port of a phone for simultaneous use by two persons when using telephonic interpretation.

- Has 2 ports on one end — both have a 4 wire connection — both ports have transmit and receive capability
- 4 inch cable with 4 wire modular end that plugs into the hand-receiver port of phone

Please order the correct handset to match the phone at your location.

Cisco Phones: MSC ITEM#: 87353

Non-Cisco Phones: MSC ITEM#: 75898



Analog To Digital Converter

For use with any ANALOG phone when you need to use an analog phone in a digital phone jack.

Plug between a Dual Handset Interpreter Analog Phone, Amplified, VCO and CapTel phones, and a digital phone when your location does not have an analog phone jack.

Photo instructions for use on Swedish intranet, Interpreter Services department Web page.

MSC ITEM#: 76010



Dual Handset Interpreter Phone

Use to conduct three-way telephone interpreting calls for **LEP** individuals using telephonic interpretation service. Allows provider/staff and patient to talk and hear simultaneously. Allows more confidentiality than speaker phones and is more hygienic than sharing a single handset. Each phone is pre-programmed to connect staff to the interpreter agency by pressing one number.

Please note: These phones are **ANALOG** phones and will not plug into a digital phone line. If you do not have an available **analog** line, please use a converter or use a splitter + extra handset for your digital phones. (All inpatient rooms currently use **analog** phone jacks and are compatible.)

MSC ITEM#: 76006



Atomic Clock, English

For individuals with low vision.

A talking clock which will announce the time, a.m. or p.m., day and number of the week and month in a clear voice. Large digital display gives time, day and date, in big, bold numbers and letters. Optional hourly announcement. Also features an alarm.

MSC ITEM#: 87047



Talking Clock, English Talking Clock, Spanish

For individuals with low vision.

A talking clock for inpatients with low vision. To activate the talking feature, there is an easy to press button on the top of the clock. It can speak the time hourly. Its alarm is a rooster crowing. It is excellent for individuals who want to adjust the volume from low to high and when on high, it is quite loud. Please order either **English** or **Spanish** talking clock.

MSC ITEM# (ENGLISH): 87045

MSC ITEM# (SPANISH): 87046



Talking Clock Key Chain, English Talking Clock Key Chain, Spanish

For individuals with low vision.

Small clock/keychain has a loud and clear voice and speaks either standard or military time. A built-in alarm (beep) can be set to remind patients of appointments. Other features include alarm, snooze and hourly announcement. Please order either **English** or **Spanish** keychain clock.

MSC ITEM# (ENGLISH): 87048

MSC ITEM# (SPANISH): 87049



Signature Guide-White; Standard Size

Signature guide assists low-vision or blind individuals to sign forms at clinics, pharmacies, registration, financial services and other locations. Place window over the place on the form which requires a signature and the patient may sign within the box using the opening as a guide.

These may be borrowed, but are best ordered through Supply Chain for unit or clinic long-term use.

Please note: many patients with varying degrees of vision loss or physical difficulty in writing may benefit from this assistance.

MSC ITEM#: 75901



Sonic Alert Videophone Signaler

For individuals with hearing loss.

Designed to alert patients to their DLink or Sorenson videophone calls with three distinct flash patterns. It transmits a signal to a Sonic Alert wireless remote receivers as well.

MSC ITEM#: 87050



Baby Cry Monitor and Receivers

For individuals with hearing loss.

This wireless baby cry transmitter is placed near the baby. When the child cries, the remote receiver(s) is activated and sends a signal to the personal signaler. You can plug a lamp into the remote receiver, and when the baby cries, the lamp will flash on and off, alerting the parent to the baby's need. OR it can be used with a Sonic Blink Strobe receiver, which is plugged into a wall outlet and will alert you by flashing a strobe light. Best for Deaf or Hard of Hearing parents in Postpartum, NICU or Pediatric units.

MSC ITEM#: 75895



Hospital Kit for Patients With Hearing Loss

Kit is primarily for inpatients but may be requested by patients as needed. Includes Hearing Loss signage to alert care providers, communication tips, Special Needs cards, note pad and pen, plastic bag to hold hearing aid or other equipment, and information brochure.

MSC ITEM#: 77009



Head Phone Disposable Covers

The Pocket Talkers have earphones which have a foam covering over the ear bud. These foam ear cushions should be covered with these **disposable** covers and changed between patients. (Your Pocket Talker will come with some replacement cushions. If your unit has their own Pocket Talker or borrows one for a significant time, additional cushions will need to be ordered through supply chain.)

Covers are sheer, medical-grade poly that help keep headphones clean. Made of a soft material that is acoustically transparent. **Comes in packs of 5 sets.**

MSC ITEM#: 76019



ADA Hospital Kit

Kit contains a TTY phone, telephone amplifier, door knocker, alarm clock with bed vibrator and pocket talker. Best for long-term inpatient use.

MSC ITEM#: 75891



Document Screen Magnifier

For individuals with any degree of vision loss.

Smart View Screen Magnifier assists people with vision loss to print materials by magnifying and enlarging text, objects and actions. The 19" screen can be moved for flexibility, and has zoom and brightness control and magnification up to 62X. Enlarges color and black/white documents. One of these units will be located at Cherry Hill, First Hill, Ballard and Issaquah campuses near registration or main lobby areas. These units are not portable, so please direct patients to the locations in order to use the device to read their forms and documents.

Please note: Most printed materials are written in a small font, and even those with normal eyesight could benefit from magnification.

MSC ITEM#: 75896



VRI (Video Remote Interpreting) Mobile Cart

For individuals needing Language and ASL Sign Language interpretation.

VRI Mobile Cart offers wireless, live, instant connection to an interpreter for Spanish, Somali, Vietnamese, Russian and ASL Sign Language through video conferencing (operates on internal batteries for up to 4 hours). Additional languages are available though audio format alone (telephonic modality). Please order a minimum of 30 minutes in advance, or make arrangements for pickup directly with MSC. VRI Cart must be returned to MSC immediately after use; borrower is responsible for its care and return to MSC.

MSC ITEM#: 87478



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