

NON-EMERGENT TRANSPORTATION RESOURCES

Swedish Neuroscience Institute Epilepsy Center – Social Work Resources

We have created this page in an effort to assist our patients and their family members in finding community resources that may help them maintain safety and improve/maintain quality of life. We do not endorse any of these resources and request that you contact these agencies directly for the latest information regarding their program criteria.

Do you need a ride to your healthcare appointment?

The Washington State Department of Social and Health Services (DSHS) pays for transportation services to get you to and from needed non-emergency healthcare appointments. These appointments must be for services allowed by your medical program.

If you have a current Medical Assistance Identification Card that is used to pay for your healthcare services and you have no other way to get to your health care appointment, you may be eligible for transportation. If you already have a way to get to your healthcare appointment, they may be able to help you by paying for gas or paying for your mileage.

MEDICAID TRANSPORTATION

In partnership with the Department of Social and Health Services (DSHS), Hopelink coordinates transportation to and from medical appointments for **low income residents on Medicaid assistance**.

To qualify, customers must:

- Have a current Medical Assistance Identification Card,
- Have no other way to reach their medical appointment, and
- Be going to a medical service covered by their Medicaid program.

Hopelink arranges the most appropriate, least costly method of transportation. Please refer to the “Medicaid Transportation and Lodging Services” link under the Preparing for Your Hospital Stay or Outpatient Procedure in the Epilepsy Resource page.

General transportation information: 425.943.6789

Medicaid transportation: 800.923.7433

Metro DART reservations: 866.261.3278

TDD/TTY line: 800.246.1646

KING COUNTY COMMUNITY TRANSPORTATION PROGRAM

King County established the Community Transportation Program to provide services beyond the accessible regular bus service and paratransit service required by the federal Americans with Disabilities Act of 1990 (ADA). This program is intended to provide service that is more flexible and responsive to the unique transportation needs of persons with disabilities.

- Enhanced Access Transportation Service
- Taxi Scrip Program
- Bus Travel Training Program
- Community Access Transportation

Updated: October 25, 2012
Epilepsy MSW Resource

- The Hyde Shuttle

For more information, contact Metro's Accessible Services office at 206-263-3110. If you have to dial "1" first to reach that number, call 1-866-205-5001. TTY users should call the statewide relay at 711. You can also contact us by fax at 206-263-3101 or by e-mail at accessible.services@kingcounty.gov

DART = DIAL A RIDE TRANSPORTATION PROGRAM

Customer Service
425-347-5912
1-800-562-1381
TTY 425-347-7997

Dart is designed for people whose access is limited, or whose disability or health condition prevents them from using the regular fixed-route bus service. Dart also assists you with service outside the area by making travel plans with other transportation providers including ACCESS Paratransit (in King County), Everett Paratransit, the Transportation Assistance program (TAP), Community Transit, King County Metro, Sound Transit and the Ferry system. Trips can be made for any purpose. Due to federal rules, DART cannot prioritize rides by trip purposes.

ELIGIBILITY CRITERIA

To be eligible for DART service, you must meet one of the conditions established by the Americans with Disabilities Act (ADA):

- Your condition or disability must prevent you from getting on or off a regular fixed-route bus
- Your condition or disability must prevent you from getting to or from a regular Community Transit bus stop that is within $\frac{3}{4}$ mile of your location.
- Your condition or disability must prevent you from waiting at a regular fixed-route bus stop.
- Your condition or disability must prevent you from being able to ride the fixed-route buses or to understand and follow transit instructions.
- You must be six years or older to be eligible for DART services.

APPLICATION PROCESS

A DART application packet is available upon request by calling DART at 425-347-5912. Fill out the application with complete answers to each question and return it to DART. DART cannot process an incomplete application and will return it to you for completion.

DART may require verification by a medical professional or other person familiar with your condition. DART may also require a functional assessment, which is an in-person evaluation of your ability to use the fixed-route buses.

DART FARE

DART fare is \$1.25 one way. You must have exact change. If you do not wish to use cash, you can buy ticket books or a monthly PugetPass. A monthly \$1.25 PugetPass costs \$45.00.

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Epilepsy MSW Resource

You must pay a fare or show a current pass each time you board a DART vehicle. You may also use the PugetPass on all fixed-route and paratransit buses in King, Pierce and Snohomish Counties. If you use the 50¢ PugetPass when riding you must pay an additional 75¢ to make the full \$1.25 DART fare each time you ride. You may use the Edmonds Community College Pass (Ed Pass) for full fare on DART.

CATHOLIC COMMUNITY SERVICES OF SNOHOMISH COUNTY

Phone: (425) 388-0236
Toll Free: (888) 240-8572
E-mail: volunteerinfo@ccsww.org

Provides low-income elders and disabled adults with the transportation they need to be able to get to their medical appointments and other essential errands. This support, given by generous volunteers, helps to maintain independence and dignity and really "Brings Community Home."

HYDE SHUTTLE PROGRAM

The service is for seniors 55 years of age and older and people with disabilities of all ages. Call (206) 727-6262, (425) 333-4009 (for Snoqualmie Valley Only) or 1-877-415-3632 for information on sites and days of service.

Who can ride the Hyde Shuttles?

- People with disabilities
- Seniors 55 or better
- customers must live in the [service area](#)

Ride the Hyde Shuttles!

- No forms to complete - just sign up over the phone.
- Scheduling hours are 8am-5pm Monday through Friday.
- Trained drivers provide you with personalized transportation to your appointments and activities.
- **Free** rides (donations welcome).
- Opportunities to socialize and meet new people.

Hyde Shuttles community vans provide rides to local destinations for seniors and people with disabilities who live in the following areas:

- Beacon Hill - Southeast Seattle
- Burien - Highline
- Central Seattle (First Hill, Capitol Hill, Central Area and the International District)
- Des Moines - Normandy Park
- Federal Way
- Northeast Seattle
- Northwest Seattle
- Queen Anne/Magnolia/Interbay
- Renton
- SeaTac/Tukwila
- Shoreline - Lake Forest Park
- Snoqualmie Valley

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- West Seattle

Hyde Shuttles vans also transport seniors to **ethnic hot meal programs at numerous locations throughout King County**. Call (206) 727-6262 or 1-877-415-3632 for information on sites and days of service.

KING COUNTY VOLUNTEER SENIOR TRANSPORTATION SERVICES

Provides transportation for King County residents who are 60 years or older. Priority will be given to lower income seniors. Call King County Senior Services at 206-448-5740.

Transportation is provided by volunteer drivers. These drivers are more often available from 10 a.m. to 2 p.m. Drivers prefer not to drive during rush hour.

SENIOR SERVICES VAN SERVICE

Senior Services Van Service provides rides for residents who live and travel within established boundaries. Note that transportation by Senior Shuttle is not limited to medical-related visits. For Burien Shuttle, Des Moines Shuttle, and Hyde Shuttle (Beacon Hill/Rainier Valley), call 206-727-6262.
