

# **Financial Assistance at Swedish**

**Swedish Health & Services cares for people and their health needs whether or not they can pay. We will work with our patients through any financial issues, including finding ways to make medical care more affordable. Swedish hospitals offer financial assistance to eligible patients who are not able to pay for their medical bills. If you are having trouble paying for all or some of your health care, please talk with a Patient Financial Advocate or Customer Service Representative about how we can help you.**

**What Is Covered? For emergency and**

**medically necessary services at Swedish hospitals we provide financial help to eligible patients on a sliding fee scale, with discounts from 30 to 100% based on ability to pay. Financial help for services that are not emergent or medically necessary or services given *outside* of the hospital depends on the policies of the clinic or office that gave you the care.**

**How to Apply? Any patient may apply for financial assistance. A patient wanting financial help must provide the information and documents asked for in the application, unless told otherwise. An application form may be ordered by telephone or printed from the website address noted below.**

[www.swedish.org/patient-visitor-info/billing/financial-assistance](http://www.swedish.org/patient-visitor-info/billing/financial-assistance)

**Other Health Coverage Help:** If you do not have health insurance, you may qualify for other government and community programs. We can help you find out if these programs (including Medicaid and Apple Health) can help cover your medical bills. We can also help you apply for these programs.

**Uninsured Discounts:** Swedish offers a discount for patients who do not have health insurance coverage. Please contact us if you have questions about our discount program.

**Payment plans:** Any payments that you owe

can be paid in any of the following ways:  
payment plan, cash, check, online bill pay or  
credit card. If you need a payment plan,  
please call the number on your bill for help.

**Emergency Care:** Swedish hospitals with  
emergency departments provide care for  
emergency medical conditions (as defined  
by the Emergency Medical Treatment and  
Labor Act) without discrimination to the best  
of their ability, whether or not a patient is  
able to pay or is eligible for financial  
assistance.

**Contact Us for Financial Assistance Help or  
Applications**

**For more information about getting help with your Swedish medical bills, please call our Customer Service Team or visit a Patient Financial Advocate at your local Swedish hospital. We can give you any forms you need and can help you apply for assistance. Patients are strongly encouraged to ask for financial help *before* receiving medical treatment, if at all possible. Patients can also apply for help at any time while having treatment and for a period of time after getting the first bill. If you have questions or would like a financial assistance application form, please contact:**

- **By telephone: 877-406-0438**
- **On our website: [www.swedish.org/patient-visitor-info/billing](http://www.swedish.org/patient-visitor-info/billing)**