

# medical staff news

PUBLISHED FOR THE MEDICAL STAFF OF SWEDISH MEDICAL CENTER

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[News](#)

[Kudos](#)

[PolicyWonk](#)

[Philanthropy](#)

[CME](#)

## NEWS

### **Cancer, Cardiovascular Align Services Across Providence**

Our expert providers in cancer and cardiovascular have aligned to form the Cancer Institute and the Heart Institute respectively, joining our vast network of clinicians across the organizations with specialized expertise coordinated through the Patient & Provider Engagement Center. See [Clinical Institutes](#).

### **New Evidence-Based Change in Orthostatic Blood Pressure Measurement**

Research suggests that measuring BP in the sitting position can lessen the orthostatic effect of standing. An up-to-date clinical job aid for measuring standard and orthostatic blood pressure in adults was drafted by the Swedish Evidence-Based Practice Nursing Council and published in Swedish Standards last month. The guidelines omit a "sitting" orthostatic measurement. [Continue reading](#).

### **Follow Sepsis Quality Improvement Project on WellSpot**

Swedish will embark on a three-year sepsis quality improvement journey starting this fall. The vision: Regardless of how a patient enters our system, they will receive the same best-in-class sepsis care. Campus teams are forming in July and August for a kickoff meeting in September. [Learn more and join the journey on WellSpot](#).

### **Accessing PACS Images from Outside the Network is Changing July 18**

Information Services is migrating from the current GE Centricity PACS software to the Philips IntelliSpace PACS system on July 18. Once live on Philips IntelliSpace, externally accessing the PACS system from outside the network at [pacs.swedish.org](http://pacs.swedish.org) will no longer be available. Swedish Secure Gateway or hyperlinks in Epic will need to be used to get PACS images off the network. [Learn about the change](#).

### **Health Information Management is Located Off-Site**

The entire [Health Information Management](#) team is now located at Met Park, floor six. If you have patients seeking copies of their medical records, please contact the Release of Information department at 206-320-3850. [More on Release of Information](#).

### **Patient Amendment Requests**

Patients have the right under state and federal law (RCW 70.02.100; 45 CFR 164.526) to request that Swedish correct or amend its record of the patient's health care information. Washington state law requires that such requests be processed within 10 calendar days. [Read more](#).

### **New Patient Request for Access Form for Health Information**

Swedish has implemented a new Patient Request for Access form for release of Protected Health Information (PHI). To request medical records, patients may choose the Patient Request for Access Form or write a letter with the required elements. Under HIPAA, providers may no longer require patients or their legal representatives to fill out the Authorization for Disclosure form to get copies of their records or to direct a copy to another party. Staff is responsible for having the most current version of the Patient Request for Access. [Click here](#) for additional information.

### **Contact Swedish Referral Services with International Patients' Inquiries**

Referral Services should be the first point of contact for any inquiries or questions related to international patients. Our team also works with our private-pay teams for all estimates for SMC and SMG. If your clinic receives an inquiry, please contact us at [referral@swedish.org](mailto:referral@swedish.org) or 425-525-6110. We will communicate with the patient and private pay groups, and work with your teams for providing patients advance payment and scheduling arrangements. Questions? Visit [Referral Services](#) at Swedish Online or contact [Laura Walden](#).

### **How to Update Provider Photos in Epic Hyperspace**

Recent Epic enhancements include making provider photos visible in Hyperspace and MyChart. The photos are pulled from regional Providence provider directories. The directories are where consumers go to choose a health care provider. The photo ensures the provider profile appears complete, which positively impacts a potential patient's first impression. The photos also help patients feel more connected to their care team and remember information about their care. Profile photos cannot be removed, but they can be updated. To update your photo [follow these instructions](#).

### **Pharmacy and Therapeutics Committee**

We would like to thank Mark Fritz, M.D., for over 10 years of service and dedication as chair of the Pharmacy & Therapeutics Committee and co-chair of the Providence St. Joseph Health System Pharmacy & Therapeutics Committee. We are fortunate to have Adam Corson, M.D., lead our team as chair starting in September. The [June newsletter](#) and [website](#) provide details of the committee's work and policy changes. Docusate is now non-formulary and will be interchanged to polyethylene glycol.

### **Endocrinology in Issaquah**

Swedish Medical Group will welcome Samer Hafi, M.D., as the new Eastside Endocrinologist in August. Dr. Hafi joins us from the University of Virginia where he just completed his endocrinology and metabolism fellowship. His diverse clinical interests range from diabetes to thyroid and pituitary disease and he will treat adults Monday through Friday in the medical office building of the Issaquah campus. Dr. Hafi will begin seeing patients on Aug. 7 and you can contact the clinic at 425-313-7757.

### **New Locations for Residency Program Workrooms, Medical Library**

The Family Medicine Residency-First Hill, Podiatry Residency, and OB/GYN Residency programs are now located in the Heath Building, suite 930. Surgery Residency is now located in the Heath Building, floor 10. The Medical Library is also located in the Heath Building, suite 1020, and requires a badge for access.

### **Welcome New Medical Staff Members**

Welcome practitioners who [joined the Swedish medical staff in June](#).

## **KUDOS**

*Medical staff members may submit news about awards, recognitions, published articles, media reports, and other professional achievements for consideration in "Kudos" by emailing [Medical Staff News](#).*

## **POLICYWONK**

### **New/Updated Standards**

[Click here](#) for a summary of Clinical Standards recently adopted or amended and links to each Standard. Standards are published as soon as possible after final adoption. All Swedish Standards are accessible at <http://standards.swedish.org> or by going to the Swedish intranet page and clicking on "Standards."

## PHILANTHROPY

### Generous Donation Will Bring Virtual ALS Care to Eastern Washington

Michael A. Elliott, M.D., FAAN, chief of neurology, recently received a \$100,000 gift from community members Todd and Anne Holmdahl to launch the Swedish/Kadlec TeleALS Program. The Holmdahls' gift helps fulfill Dr. Elliott's goal to bring amyotrophic lateral sclerosis (ALS) care to access-challenged patients in Eastern Washington, offering virtual appointments with the Swedish ALS clinic from Kadlec's facility in Richland, Wash. [Continue reading.](#)

### Join Team Swedish/Team Mehta for the Swedish SummeRun July 16



Join [Team Swedish/Team Mehta](#) for the [Swedish SummeRun](#) Sunday, July 16. Team Swedish/Team Mehta is among the largest *SummeRun* teams and team captain, [Vivek Mehta, M.D.](#), is an enthusiastic supporter of the *SummeRun*. Proceeds from the run and walk will support the lifesaving work of the [Rivkin Center for Ovarian Cancer](#), a Seattle-based 501(c)(3) nonprofit that has become a principal catalyst for national and international research efforts aimed at finding solutions to ovarian cancer. [Read more.](#)

## CME

### Swedish Continuing Medical Education Opportunities

Swedish offers a variety of accredited CME events, including full-day conferences, online courses and regularly scheduled series. Check out these upcoming events and visit [www.swedish.org/cme](http://www.swedish.org/cme) for a complete list:

July 14 [Cardiology Update for Primary Care](#)



Medical Staff News: [swedishmedicalstaffnews@swedish.org](mailto:swedishmedicalstaffnews@swedish.org)

Swedish Home Page: <http://www.swedish.org>

Physician Profiles: <http://www.swedish.org/for-health-professionals/professional-resources/managing-your-physician-profile>

Swedish for Medical Professionals: <http://www.swedish.org/for-health-professionals>

Current CME Listings : <http://www.swedish.org/cme>

Swedish Foundation: <http://www.swedishfoundation.org/>

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### At Your Service: The Physician Assistance Program

The Swedish Physician Assistance Program is a confidential, outside resource available to medical staff members and their families at no cost to support members in addressing:

- Family or marital concerns
- Substance abuse
- Work-life balance issues or other problems
- Grief and loss
- Home ownership consultation
- Emotional or behavior issues
- Compulsive behaviors
- Caregiver burnout
- Management coaching

The program is always confidential and available 24 hours a day, seven days a week at 800-777-1323. Benefits also include free legal services, childcare and eldercare referrals, identity theft/fraud services and debt management assistance.

Check out the [online tools and resources](#). Enter your username, swedish, in order to access the library of work/life tools, trainings, and webinars available to you.

## And So Forth...

### Orthostatic Blood Pressure

Instructions include:

- Have patient rest in bed in supine position for at least three and preferably five minutes.
- Measure blood pressure and pulse while patient resting.
- Instruct patient to stand and measure blood pressure and pulse within one to three minutes of standing.

For more information and references, review the standard [Blood Pressure, Noninvasive \(Indirect\) and Orthostatic Blood Pressure Monitoring: Adult](#).

### Amending the Patient Record

Processing this request includes:

- Reviewing the request
- Making the change, if applicable, and
- Communicating with the patient, whether granting or denying the request

Since all of this takes time, the provider's prompt attention to such requests is critical.

By law, providers may deny the requested change under the following circumstances:

- The record no longer exists or cannot be found
- Swedish does not maintain the PHI in question
- If the information is not part of the Designated Record Set and is, therefore, not subject to inspection and copying by the patient, or if the PHI is accurate and complete

During an encounter, if a patient points out an error and you can correct your documentation then, it is acceptable to do so. Outside of an encounter, patients should send written amendment requests directly to the HIM Release of Information (ROI) department. [Click here](#) for more information. ROI handles amendment communications with the patient and will contact you to inform you of the patient's request. Any questions regarding patient amendment rights, turnaround time, denying the request, etc. should be directed to ROI at 206-320-3850 or <mailto:HIMaffiliateaccess@swedish.org>.

Providers with questions about how to make amendments in Epic should contact the Help Desk at 206-386-6115, option 1.

### Swedish/Kadlec TeleALS Program

Dr. Elliott's vision is to help more patients with ALS access high-level care and support to improve their quality of life. To learn more about how you can partner with the Foundation, contact Samantha Vanover at [Samantha.Vanover@swedish.org](mailto:Samantha.Vanover@swedish.org) or 206-386-3349.

### SummeRun

Since its establishment in 1996, the Rivkin Center has awarded over \$10 million in research grants to scientific investigators around the world, making the organization one of the largest private nonprofit funders of ovarian cancer research in the United States. Online registration closes Thursday, July 13, at 5 p.m.