The Promise: Care for All

REINVESTING IN THE COMMUNITY
In the last four years, Swedish spent more than half a billion dollars in community benefit. We are making investments that go beyond just the need for free and discounted care by improving access to care and developing new ways to help people stay healthy.

In 2015, we spent more than $175 million on important community benefit programs, including more than $17 million in free and discounted care.

INCREASING ACCESS TO CARE
With Medicaid expansion and health insurance exchanges, Swedish's charity care spending reflects the success of more people gaining health insurance coverage. This significantly improves the health of our community.

In the greater Seattle area, we served more than 10,700 Medicaid patients (eight percent more than in 2014) in an environment of decreased reimbursement for government-sponsored medical care.

PROVIDING FINANCIAL ASSISTANCE
At the beginning of 2016, we also updated our charity care program so that we now provide a 100 percent financial discount to individuals and families between 0-300 percent of the federal poverty level (formerly 0-200 percent).

• For example, a family of three with a household income of approximately $60,000 or less would qualify.

In addition, for individuals and families between 301-400 percent of the federal poverty level, Swedish provides a discount of at least 75 percent.

• For example, a family of three with a household income between approximately $60,000-$80,000 would qualify.
By the numbers
COMMUNITY BENEFIT ACROSS SWEDISH

$93,618,365
Unfunded portion of government-sponsored medical care:
This is the difference between the actual cost of care and what is paid by the state and federal governments. It does not include Medicare.

$17,308,508
Free and discounted medical care for patients in need:
This is financial assistance for those who are uninsured, underinsured or otherwise unable to pay for their health care.

$11,425,561
Community health, grants and donations:
This reflects free services, such as patient education, health screenings, immunizations and support groups, as well as donations to community partners.

$44,258,924
Education and research programs:
These are subsidies for medical residency programs, nursing and other education, and medical research.

$8,464,502
Subsidized services:
This includes clinical and social services provided despite a financial loss because they meet identified needs not met elsewhere in the community.

Community partnerships and awards

Giving to our communities
Partnerships with local agencies are a fundamental part of Swedish’s community benefit program. Every year, we partner with organizations to find innovative and measurable ways to improve the overall health of our community. In 2015, these were some of our partners and advisors:

- American Cancer Society
- American Heart Association and American Stroke Association
- American Diabetes Association
- March of Dimes
- Lifelong
- Sound Generations
- National Multiple Sclerosis Society

Improving quality care
Since 1910, Swedish has been a hallmark for safety and excellence in health care. Swedish and its caregivers are continuously recognized by national organizations for being one of the highest-ranked health systems across the state and nation in quality and patient safety. Recent recognition includes:

- Swedish once again received the 2015/2016 Consumer Choice Award from the National Research Corporation
- Swedish Cherry Hill was awarded the Comprehensive Stroke Center Certification from DNV GL-Healthcare
- Swedish Issaquah Emergency Department received the 2015 Press Ganey Guardian of Excellence Award in Patient Experience
- Becker’s Hospital Review named Swedish Medical Group as a 2015 Great Place to Work in Healthcare
- The Swedish Cancer Institute was recognized by the Commission on Cancer for Outstanding Achievement
How we care
Here are a few examples of how we are working together to meet our community’s needs.

Health care internships for youth
There are thousands of young people in Seattle who do not hold a job, attend school, or have more than a high school degree. To help close the skills gap and prepare young people for meaningful career pathways and good paying jobs, Swedish supports the Seattle Mayor’s Youth Employment Initiative.

In 2015, Swedish sponsored this initiative with a $30,000 donation along with a commitment of 10 internships at Swedish. For nine weeks during the summer, students between the ages of 16 and 24 interned in various departments. These students developed new skills and confidence as well as networking opportunities, peer relationships and professional mentorship.

Care for the Somali community
In partnership with the Somali Health Board, the Swedish Family Residency team identified gaps in care for these community members. Caregivers from the Swedish Family Residency team attended the annual Somali Health Fair to offer blood pressure screenings, glucose checks and mammography services through the Swedish Mobile Mammography Program.

Our goal is to become more familiar with the culture and respond in a way that improves this community’s access to quality care.

Care for homebound people
Through a sponsorship with Lifelong, Swedish provided people living with or at risk of HIV/AIDS and other chronic conditions with meals and other resources. In the past year, Swedish provided funding for more than 6,000 meals for local Lifelong clients.

Swedish also launched a new program with Lifelong and American Preparedness, providing 1,000 emergency preparedness kits to those with the greatest need due to disability or illness. Most of these kits were given to clients who are medically homebound and live alone.

Outdoor activities for kids and families
In June 2015, Swedish worked with the City of Seattle, Centerstone and other local groups to sponsor Hopscotch CD, a 1.8-mile hopscotch course through the Central District to encourage people to get outside and connect with their community. Swedish nurses provided blood pressure and general health screenings during the event.
About Swedish

SERVING THE REGION FOR MORE THAN 105 YEARS
With a commitment to take care of everyone who comes through our doors, regardless of their ability to pay, Swedish has been woven into the fabric of the Pacific Northwest for more than 105 years.

SWEDISH IS GOVERNED BY THE COMMUNITIES IT SERVES
As a nonprofit health care system, we are governed by a dedicated group of community members who serve on our Board of Trustees. We value the time and effort of our board members who serve as unpaid volunteers.

OUR ECONOMIC CONTRIBUTION TO THE COMMUNITY
Swedish has grown to become the largest nonprofit health provider in the greater Seattle area. Our team includes:

• 12,205 valued caregivers (all employees)
• 4,050 physicians and allied health professionals

WE HAVE:

• Five hospital campuses (First Hill, Cherry Hill, Ballard, Edmonds and Issaquah)
• An emergency room and specialty center in Redmond (East King County) and the Mill Creek area in Everett
• Swedish Medical Group, a network of more than 170 primary and specialty care locations throughout the greater Puget Sound area
• Affiliations with suburban hospitals and physician groups

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SW16-30223 5/16