

Change Managed Care Plan (Medicaid/Apple Health) Guide

As you navigate through your care, you may find that depending on the provider and clinic you would like to visit, it may be beneficial to change your managed care health plan (i.e., Amerigroup, Molina, CHPW, United Healthcare and Coordinated Care). The goal of this document is to coach people who already have Medicaid/Apple Health how to change their managed care plan in situations where they may need a different managed care plan to access the care that they need.

Please note that it may take up to 30 days (about four-and-a-half weeks) for your new managed care health plan to be effective.

Steps to change Managed Care Plan (Medicaid/Apple Health) via WA Health Plan Finder

- Navigate to www.wahealthplanfinder.org
- Use either of the sign-in buttons located on the home page
- Log into WA State Health Plan Finder
- Enter your username and password
- If you do not have an account, click “Create one now” to create an account. Creating an account will allow you to:
 - Update your application for medical coverage and renew your current coverage
 - Report a change
 - Create another application
 - View your current eligibility results
 - Submit a document
 - View 1095 form (taxes)
 - Find a broker (insurance)
 - Find a navigator (who can support you in applying for benefits and answer any questions pertaining to benefits and the application process)
- Select Shop for Current Plans
- Select plan for (Self)
- Select Shop Plans
- Pick your desired plan
- Confirm Plan

Steps to change Managed Care Plan (Medicaid/Apple Health) via phone

- Call the Washington State Healthcare Authority at 800-532-3022 ext. 15621

Additional resources

- Change my health plan (<https://www.hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/change-my-health-plan>)
- Washington Healthplanfinder YouTube channel (<https://www.hca.wa.gov/health-care-services-supports/apple-health-medicaid-coverage/change-my-health-plan>)

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ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 888-311-9127 (TTY:711)

注意：如果您講中文，我們可以給您提供免費中文翻譯服務，請致電 888-311-9127 (TTY:711)