

# ናይ ተሓክምቲ መሰላትን ሓላፍነታትን Patient Rights and Responsibilities (Tigrinya)

## ንዕኡም ዝኣተናዮ ቃል ፣ ሕሙማትና

ኣብ Providence St. Joseph Health and its affiliates, ፣ጥዕና ሰብኣዊ መሰል እዩ ኢልና ኢና ንኣምን። ነፍሲ ወከፍ ሰብ ጥዕናኡ ዝተሓለወ ናብራ ክነብር ይግብኡ። ተልእኾና ብክብርን በበይኑ ዝዓይነቱን ነፍሲ ወከፍ ሰብ ብምክባር ንኹሉ ክንከናኸን ይሓተና። ኣብ ኩሉ ናይ ህይወት ደረጃ ንቕበለኩም ኢና፣ ከምኡ እውን ሙሉእ ሰብ ምኒኖም ዘለልዮሎምን ዘረጋግጹሎምን ክንክን ክንገብረሎም ድልዎት ኢና። ዝስሕብ፣ ድሕንነቱ ዝተሓለየን ክብሪ ዘለዎን ኣክባቢ ፈጠራናሎም ናይ ህይወት ቅዱስ ግዛ ንክክብሩ ከምኡ እውን ኣብ ኣገገሚ ግዜታት ኣብ ጎኖም ክንኮን ንፅዕር። ናይ ጥዕናኡም ሽቶታት ንምስኽዕ ክንሰምዖም፣ ክንርድኦም ከምኡ እውን ምስኡም ክንሰርሕ ከምንክእል ብኣና ክተኣማመኑ ይክእሉ እዮም። ንጥዕናን ጥዕና ንምሕዋይን ካብ ዘለና ቦታ ንላዕሊ፣ ነቲ ዘይማዕርነት ጥዕና ኣብ ምጥፋእ ፣ ብተወሰኹ ኹሉ ሰብ ድሕንነቱ ዝተሓለየ፣ ብሉፅን ውፅኢታውን ክንክን ብመዓረ ንክረክብ ንፅዕር ኢና። ንሕና ኣድልዎ ኣይንገብርን፣ ካብ ኣድልዎ ነፃ ዝኾነ ክንክን ክፅበዩ ይክእሉ እዮም። ስለ ዝኣመንኩምና ክብረት ይሃበልና - እዚ ካብ ኩሉ ዝዓበዩ ሓላፍነትናን ክብርናን እዩ።

## ከም ሕሙምና መጠን እዞም ዝስዕቡ መሰላት ኣለዎም፡

### ንምክባር ፣ ክብርን ፍትሕን

ሓልዮት፣ ርህራህ፣ ምስጢራዊ ከምኡ 'ውን ኣክብሮት ዘለዎ ክንክን ናይ ምርካብ መሰል ኣለዎም። ክብሪ ብዘለዎ ክሕከሙ እዮም። ስለዚ ድማ ካብ ሸለልትነት፣ ምዝመዛ፣ መግሃስቲ፣ ጭቆና፣ ዓሌትነትን ኣድልዎን ነፃ ይኹኑ። ኩሎም ሕሙማት ካብ ኣካላዊ ወይ ኣእምሮኣዊ ህስዮት ከምኡ እውን ካብ ናይ ኣካላዊ መቕፃዕቲ ነፃ ናይ ምኒን መሰል ኣለዎም። Providence St. Joseph Health and its affiliates, ንኹሎም ዝገብንዩና ብሉፅን ኩሉ ዝተቆፍን ክንክን ክገብረሎም እዩ። ፍሉይ ሰብ ከምዝኾኑ ጌርና ኢና ንሪኦም፣ ከምኡ እውን ብባህላዊ ስርዓት ጌርና ክንከናኸኖም ኢና።

ንጠንቂ ጭቆና ክነወግዶ ጭሪፅና ኢና። ንኹሎም ኣገልግሎት ዝጥቀሙ ውልቀ-ሰባት ነክብሮምን ንከናኸኖምን ኢና። ካብ ኩሎም ዓሌታት፣ ዕድሙ፣ ፍጥረታት፣ ብሄር፣ ባህልታት፣ ሃገራዊ መበቆል፣ ዜግነት፣ ቋንቋታት ከምኡ እውን/ ወይ ድማ ናይ ስደት ኩነታት፣ ቁጠባዊ ኩነታት፣ ምንጩ ክፍሊት ክንክን፣ ሃይማኖት፣ ባህልታት፣ ልምድታት፣ ከምኡ-ውን መበቆል ንዘለዎም ሰባት ንቕበል ኢና። ንኹሉ ናይ ሓዳር፣ ዘቤታዊ ሽርክነት፣ ወይ ስቪላዊ ማሕበራት፣ ትርኢትን ኣካላትናን፣ ፆታዊ ርክብ፣ ፆታዊ ዝንባላናን መለለዪታትን ወይ ድማ መግለጺታት ነክብር ኢና። ንኹሉ ኣካላዊ ወይ ስነ-ኣእምሮኣዊ ወይ ኣእምሮኣዊ ኣካላ ጉድለት፣ ናይ ኢድ ወይ ናይ ክእለት፣ ናይ ሕክምና ኩነታት (ከም ናይ ኤችኣይቪ/ኤድስ ኩነታት፣ መንሸሮ፣ ጂን፣ ናይ ባእታ ኣጠቓቕማን ኣመጋግባ ፀገምን)፣ ናይ ስድራቤት ሕክምናዊ ታሪኽ፣ ተጋዳላይ ወይ ወተሃደራዊ ኩነታት፣ ከምኡ እውን ዝኾነ ብጨደራል ፣ ብክልልዊ፣ ወይ ድማ ብናይ ከባቢ ሕገ መዓረ ክንክን ንህብ። ናብ ድሕንነቱ ዝተሓለየ ኣክባቢ

ኣብ ውሑስ ቦታ ክንክን ናይ ምርካብ፣ ናይ ምዕቋብን ተጣብቕቲ ኣገልግሎታት ናይ ምርካብ፣ ካብ ማህሰይትን

ነዞም ዝስዕቡ ምክንያታት ብምጥቃም ምግዳብ ወይ ድማ ምግላል ክልኩል እዩ። ብዓሌት፣ ሕብሪ፣ ሃገራዊ መበቆል፣ ዕድሙ፣ ኣካላ ጎደሎ(ብናይ ፀረ ኣካላ ጎደሎ ሕገ ኣፍልጦ ዝረኸበ) ፣ ወይ ወሲብ (እንተላይ ጥንሲ፣ ወሲባዊ ዝንባላ፣ ፆታዊ መንነት፣ መግለጺ)፣ ከምኡ እውን ኩሎም ካልኣት ኣብ ትሕቲ ሕገ ዝተሓለዉ ክፍላት እቲ ሕሙም። ኣብ ሆስፒታልን ሞያተኛታትን ዝሰርሑ ሰራሕተኛታት ትምህርትን ስልጠናን (ብመሰረት ሕገን ቁፅፅርን ብቕዓታት) ብዛዕባ እቶም ተሓክምቲ ኣብ ዘካይዱም ምርመራ፣ እቲ ሕሙም ንገዳር እሰምን ንክልኣትን ካብ ጉድኣት ወይ መጉዳእቲ ናይ ምክልኻል ዓቕሞም ከሓይል ዝክእል ጠባያት ይረኽቡ።

### ነቶም ዝተመረጹ በፃሕቶም

ብመሰረት ኣብ ሆስፒታልን ክሊኒካትን ዘሎ ፖሊሲታት ዝመረጸዎም በፃሕቲ ክቕበሉ መሰል ኣለዎም። እዞም በፃሕቲታት መፃምድቲ፣ ብሓይ ትነብር (እንተላይ ሓይ ዓይነት ፆታ ዘለዎም መፃምድቲ)፣ ካልእ ኣባል ስድራ-ቤት፣ ወይ ዓርኪ ዝሓዘ እዩ ብዚ ብቻ ዝተወሰነ ግን ኣይኮነን። እዞም በፃሕቲ ብምክንያት ዓሌት፣ ሕብሪ፣ ሃገራዊ መበቆል፣ ፆታ፣ ፆታዊ ዝንባላ፣ ፆታ መንነት ወይ ድማ መግለጺ፣ ዕድሙ ወይ ኣካላ ጎደሎ ናይ ምብፃሕ መሰል ኣይክልከሉን ወይ ናይ ምብፃሕ ፍቓድም ኣይእገዱን። ኣብ ዝኾነ ይኹን እዞን ነዚ ስምምዕ ናይ ምስሓብ ወይ ናይ ምክሓድ መሰል ኣለዎም። ብናይ ባዕሎም መረፃ ኣባል ስድራቤት ወይ ድማ ብናይ ባዕሎም ተወካሊ መባእታዊ ሓልዮት ሓኪም ቀልጢፎም ናብ ሆስፒታል ብዘይብቐዕ ፍቓድ ምእታው ክሕብረሎም እውን መሰል ኣለዎም።

### ነቲ ፍሉይ ድልዮቶም ምላሽ ዝህብ ሕክምናዊ ክንክን ክረኽቡ

ምሽቻልን ነፃ ክኹ መሰል ኣለዎም።

**ካብ ምግዳብ ወይድማ ካብ ምግላል ነፃ ምኺን**

ካብ ምግዳብ ወይድማ ካብ ምግላል ነፃ ናይ ምኺን መሰል ኣለዎም። ነዞም ዝሰቡ ምክንያታት ብምጥቃም ምግዳብ ወይ ድማ ምግላል ክልክል እዩ። ብዓሌት፣ ሕብሪ፣ ሃገራዊ መበቆል፣ ዕድመ፣ ኣካላ ጎደሎ(ብናይ ፀረ ኣካላ ጎደሎ ሕጊ ኣፍልጦ ዝረኸበ) ፣ወይ ወሲብ (እንተላይ ጥንሲ፣ ወሲባዊ ዝንባላ፣ ፆታዊ መንነት፣ መግለጺ)፣ ከምኡ እውን ኩሎም ካልኣት ኣብ ትሕቲ ሕጊ ዝተሓለዉ ክፋላት እቲ ሕሙም።

**ብዛዕባ ውሳኔታት ክንክን ጥዕንኦም ንምምይያጥን ንምስታፍን**

ብዛዕባ ክንክኖም ክመያየጡ፣ ሕቶታት ክሓቱ ከምኡ እውን ውሳኔታት ከተግብሩ መሰል ኣለዎም። ንዓርሶም ኣፀቢቆም ይፈልጡ፣ ንዕቡ ኢና ድማ ናይ ጥዕንኦም ሸቶታት እንሰምዕን ሸትኦም ንክበፀሖም ንተሓባበሮምን። ብዛዕባ ሕክምና ክውስኑ ከለዉ ውልቃዊ ፣ ባህላውን መንፈሳውን ክብርታት፣ መረፀኦምን እምነቶምን ክኸብሩ እዮም። ድሌት እንተልይዎም፣ ዝኣምንዎ ገባረ ውሳኔኦም ወይ ካልኣት ናዮም ዝመረፀዎም ኣብቲ ብዛዕባ ክንክኖም ዝገብርዎ ውሳኔታት ክካፈሉ ይኸእሉ እዮም። ብተወሳኺ ክኢላ ስነ-ምግባር ከምኡ እውን ናይ ሃይማኖት ኣብ ምኽሪ ክሓቱ መሰል ኣለዎም። ከምኡ እውን ብዛዕባ እቲ ዝወሃብ ወይድማ ዝቐረበ ክንክን ከምዝተረድኡ ንምርግጋፅ ናይ መተርጎሚ ኣገልግሎት ብዘይኸፍሊት ብናፃ ተዳልይሎም ኣሎ።

**ድልዮቶም ምእንቲ ክኸበር**

ናይ ሕክምና ውሳኔኦም ክኸበረሎም መሰል ኣለዎም። ብዛዕባ ክንክኖም ውሳኔ ክገብሩ ከለዉ ባዕሎም ክዛረቡ እንተዘይክኢሎም፣ ነቲ ንውሳኔታት ሕጊ ክንክን ጥዕና፣ ወኪል ክንክን ጥዕና ወይ እሙን ወሃቢ ውሳኔ ሓይሊ ዝሃብዎ ሰብ ውሳኔ ነኸብረሎም ኢና። ኣቐዲሞም መምርሒ ወይ ካልእ መደብ ክንክን ዝገብርሉ ሰነድ ብዛዕባ እተወሰነ ዓይነት ሕክምና መረፃታት ከም ዘለዎም ዝሕብር እንተኸይኑ ነቲ ዝገብርዎ መረፃ ኣብ ውሽጢ ኹነታቶም ክነኸብር ኢና። ኣቐዲሞም መምርሒ ወይ ካልእ ተመሳሳሊ መደብ ክንክን ዝገበረሉ ሰነድ ኣብ ፍይል እንተዘይሃልይዎም ነቲ ሰነድ ንኸውድኡ ክንከግዘም ኢና። ፕሮቪደንስ ኣብ መወዳእታ ንሕሙማትን ነቶም ዘፍቅርዎም ሰባትን ዘድልዮም ነገራት ኣብ ምምላእ፣ ስቓዮም ኣብ ምፍኳስ ከምኡውን ናብራ ህይወቶም ኣብ ምምሕያሽ ዘተኮረ እዩ። መንፈሳዊ፣ ፈውሲን መዕረፊ ኣጋይሽን ክንክን ሙሉእ ብሙሉእ ክንህበም ኢና። ኣድላዪ ኣብ ዝኸነሉ እዋን ምስ መምርሒኦም ብምስምማዕ ንኣካላትካን ንኸልኣት ቲሹታትን ወፈታት ካሕሳ ተከፊልዎም ንክህቡ ክንከግዘም ኢና።

**ንክንክን ፍቓድ ምኺኖምን ዘይምኸኖምን ንምፍላጥ**

ብዛዕባ ሕክምናኦም፣ መድሓኒቶም ከምኡ እውን ምርመርኦም ብዝርድኦም መንገዲ ብይክቐር ኣቢሎም ናይ ምፍላጥ መሰል ኣለዎም። ብዝተኸእለ መጠን እዚ ኣብ መግለጺ ኩነታቶምን ኣብ ኩሉ እቲ ዝቐረበ ኣሰራርሓታትን ሕክምናታትን እተመርኩሰ ክኸውን ኣለዎ ገለ ካብዚ ድማ ከቢድ ሓይጋታት ወይ ጎዳኢ ሳዕቤናት ምስ ምሕዋይ እተተሓሓዘ ፀገማት ከምኡውን ኣሳልጦ ንምርካብ ኣብ ዘለዎም ክእለት እተመርኩሰ ክኸውን ኣለዎ።

ኣብ መሰላጥያታትና ዝርከብን ብሕክምና ኣድላዪ ዝኸኑን ኣገልግሎት ሕክምና ወይ መሕደሪ ናይ ምርካብ መሰል ኣለዎም። ሸቶና ምስ ብሕታዊ ጥዕንኦምን ሸቶታት ህይወቶምን ተሰማሚዖም መንነቶም ኣብ ግምት ንምእታውን እዩ። ብመሰረት ናይ ሆስፒታል ፖሊሲታት፣ ኣካላ ጎደሎ ዘለዎም ሕሙማት እንተወሓደ ሰለስተ ደገፍቲ ሰባት፣ ካብዚኣቶም ድማ እንተወሓደ ሓይ ደጋፊ ኩሉ ግዜ ኣብ ክፍሊ ህፁፅ ረዲኤት ወይ ኣብ ሆስፒታል ኣብ ዝፀንሓሉ እዋን ዝርከብ ናይ ምንዳፍ መሰል ኣለዎም።

እዚ ድማ ዋላ እውን ብሕክምና ካብ ሕክምና ከይወፁ ምኽሪ እንተተወሃበም ሕክምና ናይ ዘይ ምቕባል ወይ ካብ ሆስፒታል ናይ ምውፃእ መሰል ዘጠቓልል እዩ።

**ንቐፃሊ ክንክን**

ካብ ክንክንን መሰላጥያታትናን ክወፁ ከለዉ ቐፃሊ ናይ ጥዕና ክንክን ዘድሊ መደባት ኣብ ምውፃእ እንዳሓገዝናዮም ዘሎ መማረጺታት ዘረድኡ ሓበሬታ ናይ ምርካብ መሰል ኣለዎም። እዚ ድማ ሕክምና፣ ምርመራ፣ ኣድላዪ እንተኸይኑ ድማ ናብ ካልእ ቦታ ምትሕልላፍ የጠቓልል።

**ንስቓዮም ብግቡእ ንምቁፅፅፃር**

ክንክንን ኣገልግሎትን ክረኽቡ ከለዉ ስቓዮም ክቆፃፀረሎም መሰል ኣለዎም።

**ብዛዕባ ክንክኖም ሓሳብ ንምልውዋጥ**

ብዛዕባ እቲ ዝግበረሎም ዘሎ ሕክምና ክመሃሩን ሕቶታት ክሓቱን ይተባብዑ እዮም። ኣድላዪ እንተኸይኑ ሰራሕተኛታትና ተርጓሚ ብዘይክፍሊት ብምቕራብ ወይ ድማ ብካሊእ መንገዲ ነቲ ዝግበረሎም ወይ ድማ ዝተኣቀደሎም ክንክን ሙሉእ ብሙሉእ ክርድኡም ክገብሩ እዮም። ከምኡ ከይንገብር እንተ ዘይነገሮምና፣ ነቲ ናይ መጀመርያ ሕክምና ባዕልሞያ፣ ናይ መባእታ ክንክን ሕክምና ጉጂላ/ ውዳባ፣ ወይ ካልእ ናይ ሕክምና ጉጂላ/ ውዳባ፣ ከምኡ እውን ኩሎም ኣብ ድሕሪ ግዜ ናይ ክንክን ኣገልግሎት ዝህቡ ወሃብቲን ኣቐረብቲን ናይ መእተዊኹም፣ መውፅኢኹም ወይ ድማ ናብ ካሊእ ሕክምና ናይ ምስጋርኩም ሓበሬታ ናይ ምንጋር መሰል ኣለና። ናዮም ሕቶ ብምስማዕ ናብ ሆስፒታል ክኣትዉ፣ ክወፁ ወይ ናብ ካልእ ቦታ ክዘዋወሩ ከለዉ ንኣባል ስድራ ቤቶም ክንነግረሎም ኢና።

**ንናይ ሕክምና መዝገብ**

ብዛዕባ ኹነታት ጥዕንኦም፣ ምርመርኦም፣ ሕክምናኦም፣ ናይ ሕውዮት ዕድላትን ናይ ክንክን ውፅኢትን ብዝርድኡም መንገዲ ሓበሬታ ናይ ምርካብ መሰል ኣለዎም። ናይ ሕክምና መዝገብ ናይ ምርካብ መሰል ኣለዎም። መዝገብ ንናይ ምርካብ ዘለዎም መሰል ዝገልፅ ፍሉይ ናይ ሚስጥራዊ ኣሰራርሓ ሰነድ ክወሃብም እዩ። ውፅኢታዊ ሓሳብ ንሓሳብ ናይ ምልውዋጥ ከምኡውን መደብ ክንክኖም ኣብ ምምዕባልን ምትግባርን ናይ ምክፋል መሰል ኣለዎም።

ኣብ እዋን ክንክንክኖም ኣብ ዝለዓል ስነ-ምግባራዊ ሕቶታት፣ ከም እኒ ምስ ግጭት ዝተተሓሓዘ ጉዳያት ምፍታሕ፣ ህያው ኣገልግሎት ኣብ ዘይምሃብ ከምኡውን

ብተወሰኑ ናይቲ ዝቐረበ መስርሕን ሕክምናን ሓደጋታት ብምርዳእ ናይ ዘይምርኮብ መሰል ኣለዎም። ሕክምና ናይ ምርኮብ መሰሎም ኣብ ዝለዓለ መምርሒ፣ ኣብ POLST ወይ ኣብ ከም እኒ እንደገና ህያው ኣይኹኑ ዝብል ትእዛዝ ዝኣመሰለ ናይ ህይወት ደገፍ ኣብ ምውፃእ ወይ ኣብ ምክልኻል ዝምርኮስ ኣይኮነን። ሕሙማት ኮኑ ንድሬ ዘዳልዉ ሰባት ብዝተኸኣሎም መጠን ብዛዕባ ሕክምናኦም ኣብ ዝገብርዎ ውሳኔታት ከምኡ እውን ኣብ ዝኾነ ይኹን ፕሮጀክትታት ምርምር ወይ ስነ ምግባራዊ ጉዳያት ክሰተፉ መሰል ኣለዎም።

**ንብሕታውነትን ሚስጥርን**

ብሚስጥር ናይ ምሕካም ከምኡ እውን ብዛዕባ ናይ ክንክንክኖም ፃኒሕቶምን ዝምልከት ሓበሬታ ብምስጥር ናይ ምሓዝ መሰል ኣለዎም። ንመሰሎም ብሕትውና ብዝርዝር ዝገልፅን ንሕክምናዊ ሓበሬታኦም ብኸመይ ክጥቀሙ ከም ዝኽእሉ ዝገልፅ ፍሉይ ናይ ብሕቱው ኣሰራርሓ ሰነድ ክወሃቦም እዩ። ውልቀ ጉዳዮም ናይ ምኽባር መሰል ኣለዎም። ጉዳይ ምይይጥ፣ ምምኽኻር፣ ምርመራን ሕክምናን ምስጢራዊ እዮም ስለዚ ድማ ብምስትውዓል ክግበሩ ኣለዎም። ስም ናይቲ ፍቓድ ዘለዎ በዓልዎ ይክንን ጥዕና ኣብ ስፍሓት ናይቲ ክንክን ናይ ምብርባር

መባእታዊ ሓላፍነት ዘለዎ፣ ነቲ ሕሙም ዝርእዩ ስምን ሞያዊ ርክባትን ናይ ሓካይምን ዘይሓኸይምን፣ ከምኡ እውን ዝኾነ ውልቀ-ሰብ ናይ ምህላው ክፈልጡ መሰል ኣለዎም።

**ብዛዕባ ክንክኖም ጥርዓን ንምቕራብን ምላሽ ንምርካብን**

ብዛዕባ ክንክኖም ዘተሓሰብዎ ወይ ዘማረርዎ ነገራት ድምዒ ናይ ምስማዕ ከምኡ እውን ናይ ክንክኖም ፅሬት ብዘይሙጉዳል ካባና ምላሽ ናይ ምርካብን መሰል ኣለዎም።

ሓደጋ ዘብፀሕ ሕክምና ናይ ምስታፍ መሰል ኣለዎም። ብተወሰኑ ናብ ተሓካሚ መደብ MyChart ናይ ምምዝጋብ መሰል ኣለዎም። MyChart ብዛዕባ ቐፃሮታት፣ መድሓኒት፣ ኩነታት ጥዕና፣ ቤተ-ምርምር፣ መፅናዕትታት፣ ፅሚቕ ሓሳባት ድሕሪ ምብፃሕ፣ ክሊኒካዊ መዘኻኸሪታት ከምኡውን ብዛዕባ ኻልኣት እዋናዊ ሓበሬታ ሽቡ ንሽቡ ብዘይ ምንም ፍሉይ ሕቶ ይህብ እዩ። ንዝበለፀ ሓበሬታ Providence.org ይጎብኙዩ።

ነዘም ኣብ ታሕቲ ተዘርዚሮም ዘለዉ መራሕቲ ትካላት ሓበሬታ ክትህብዎም ወይ ድማ ክትረኽብዎም ትኽእሉ ኢኹም። መረረት ንምቕራብን ርኢቶ ምሃብን ኣብ ዝመረፀዎ ክንክን ጥዕና ወይ ቦታ ተወሳኺ ሓበሬታ ክረኽቡ ይኽእሉ እዮም።

**ቁጠባዊ ሓላፍነቶምን ኣማራጺታቶምን ሓገዝ ንምርዳእ**

ከም ሕሙም መጠን ናይ ወፃኢታቶም ገምጋም ክሓቱ ይኽእሉ እዮም፣ ከምኡ እውን ንፁርን ክርድኡም ዝኽእልን ሒሳብ ናይ ምቕባል መሰል ኣለዎም። ብዛዕባ ክፍሊት ሕቶ ብምቕራብ ናይ

ምፍላጥ መሰል ኣለዎም። ናይ ገንዘብ ፀገም እንተኣጋጢሙዎም፣ በይዝኣም ማእኸል ኣገልግሎት ዓማዊልና ብ1-866-747-2455 ይርከቡ። ናይ መድሕን መሸፈኒ ብዘየገድስ ብዛዕባ መማረጺታት ክፍሊት ወይ ቁጠባዊ ደገፍ ንምርካብ ብቐፅ ምኽኻምን ዘይምኽኻምን ክፈልጡ ይኸሉ እዮም። ምስ ዝኾነ ይኹን ናይ ሕክምና ወፃኢታት ንምኽፋል ሓገዝ ዝሓተተ ሕሙም ሓቢርና ክንሰርሕ ድሉዎት ኢና።

**ሓበሬታ ብዛዕባ ኣብ ትካል ክንክን ጥዕና ዝውጉ ፖሊሲታት**

እንተሓቲቶም ብዛዕባ ፖሊሲታት፣ ሕግታትን መምርሒታትን ሓበሬታ ክረኽቡ እዮም፣ ብተወሳኺ ብዛዕባ ኣብ ህዝባዊ ቦታታት ኣገልግሎት ዝህቡ እንስሳታት ብፌደራላዊ ሕገ ዝተሞርከሰ ሓበሬታ ክረኽቡ እዮም።

**ከምሥራቅ፣ አባል ስድራ ቤት ወይ በግሥ መጠን ላይ ለሌሎች አለም፡-**

Providence St. Joseph Health and its affiliates, ከንክን ወሃብቲ፣ ሕሙማት፣ አባላት ስድራቤት፣ ከምሥራቅ በግሥቲ ደህንነቶም ከምዝተላለዩም፣ እና ክብር ከምዝቆበሎምን ከስምዖም ዘለዎ ናይ ምሕዋይ ቦታ እዩ። ኩሎም እቶም ናብ ቤትና ዝመጡ ወይ ምሳና ከንክን ክገብሩ ዝደልዩ ሰባት ንክብረ ነፍሲ ወከፍ ሰብ ብዘክብር መንገዲ ክመለሱን ብሉጥን ርሕራሕን ከንክን ንክንገብር ድማ ክሕግዡና ንሓትቶምን ንፅባቦምን ኢና። ሰራሕተኛታትና ብክእላቶም እዮም ዝመረጡ ከምኡ እውን ድህንነት ልዕሊ ኹሉ ኣገዳስነት ኣለዎ። ንሰራሕተኛታትና ዘሸግሩን ዘጋፍዑን ሰባት ዕሽሽ ኣይክበሃሉን እዮም። ከንክናከኖም ከለና ወይ ድማ ንዝኾነ ሰብ ክበፅሒ ክመጡ ከለዉ እዞም ዝስዕቡ ካብኹም ንፅባብ፡

- ነቶም ኣብ ከባቢኹም ዘለዉ እንተላይ ነቶም ከንክን ዝገብሩን ወይ ዝቆበሉን ሓልዮትን ኣክብሮትን የርእዩ።
- እቶም ከንክን ዝገብሩ ሰባት ምስ ሞያኦም ብዘይተሓሓዙ ምክንያት ከም ዘይምደቡ ይፍለጡ።
- ዝኾነ ይኹን ኣድልዎ ከምኡ እውን/ ወይ ድማ ዘነኣእስ ዘረባ ወይ ጠባይ ኣይጠቐሙ። ሸለል ኣይበሃልን ከምኡ ድማ ካብቲ ህንፃ ክትወጡ ክትግደዱ ትክእሉ ኢኹም።
- ንኣለይኦም ብዘሰባ እቲ ንጥዕናኦም ቐዳምነት ዝህብዎ ነገራት ይንገሩ፣ ስለዚ ብሓባር መደብ ከውጡ ይክእሉ እዮም።
- ታሪኽ ሕክምናኦም ብልክዕን ሙሉእ ብሙሉእን ይሃቡ።
- ኣብ ኹነታቶም ዘይተፀበይዎ ለውጥታት እንተላይ ይናገሩ፣ ኣብ ውሳኔታት ይከፈሉ ከምኡ እውን ብዘሰባ ከንክናኦም ንኣለይቲ ሕሙማት ሕቶታት ይሕተቱ።
- ነቲ እቶም ኣለይቲ ሕሙማት ዝህብዎ ምክሪ ይሕሰበሉ ነቲ ዝሕተት መደብ ሕክምና ድማ ይከታተሉ። እዚ ድማ ቆፀሮ ክገብሩ ወይ ሕክምናዊ መምርሒ ክስዕቡ እንተዘይከኢሎም ነቶም ኣለይቲ ሕሙማት ምሕባር የጠቓልል።
- እቲ ኣቐዲሞም ዝሃብዎ ናይ ሕክምና መምርሒ፣ ህያው ፍቓድን ከምኡ እውን/ወይ መንነትን ኣድራሻን ናይቲ ዝኣምንዎ ውሳኔ ዝገብረሎም ሰብ (እንተላይዎም) ቐዳሕ ይሃቡና።
- እንተ ዘይላይዎም ምስ ኣለይኦም ኮይኖም ኣቐዲሞም መምርሒ ሕክምና ክውድኡ ይስርሑ።
- ቁጠባዊ ሓላፍነታቶምን ኣማራጺታትን ንገንዘባዊ ደገፎም ይፍለጡ።
- ፖሊሲታት ከንክን ይከታተሉ።
- ብሕታዊ ንብረቶም ኣብ ገዝኦም ሓዲጎም ይምፅኡ።

ናብ U.S. እውን ጥርጣን ክቕርቡ ይክእሉ እዮም። ክፍሊ ጥዕናን ሰብኣዊ ኣገልግሎትን፣ ቤት ጽሕፈት ሲቭላዊ መሰላት ብኤለክትሮኒካዊ መንገዲ ብቲ ቤት ጽሕፈት ጥርጣን ሲቭላዊ መሰላት ወይብ ኣቢሉ ኣብ

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> ይርከብ ወይድማ ብደብዳቤ ወይ ብስልኪ ኣብ :

**U.S. ክፍሊ ጥዕናን ሰብኣዊ ኣገልግሎትን**

200 Independence Avenue SW.  
Room 509F, HHH Building  
Washington, DC, 20201  
800-368-1019 or 800-537-7697 (TDD).  
[ናይ ጥርጣን ቅጥዒ ኣብ  
<http://www.hhs.gov/ocr/office/file/index.html> ይርከብ።

**ንሶም ተረባሒ Medicare እንተኾይኖም፡-**  
ንሶም ተረባሒ Medicare እንተኾይኖምን ጽሬት ከንክን ዝምለከት ዋኒን፣ ሽፋን Medicare ወይ ቅድሚ ምህዋይ ምውጻእ እንተላይ ምስ KEPRO ምርኻብ ትክእሉ፡-  
**KEPRO**  
1-888-305-6759 TTY:- 1-855-843-4776

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ ኣክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝኣት ርክብ ሓበሬታ
Providence Alaska Medical Center	Providence Alaska Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅሪ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Kodiak Island Medical Center	Providence Kodiak Island Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅሪ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Seward Medical Center	Providence Seward Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 ስልኪ ቁፅሪ: 907-334-2483 ፋክስ: 907-334-2682 ኢሜይል ኣድራሻ: DHCS.HFLC@hss.soa.directak.net
Providence Valdez Medical Center	Providence Valdez Medical Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsAK@providence.org	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝኣት ተወከሱ ቕሬታ.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ አክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝአት ርክብ ሓበሬታ
			<p>ስልኪ ቁፅሪ: 907-334-2483  ፋክስ: 907-334-2682  ኢሜይል አድራሻ:  DHCS.HFLC@hss.soa.directak.net</p>
<p>Providence St. Elias Specialty Hospital</p>	<p>Providence St. Elias Specialty Hospital Patient Relations  ኢሜይል አድራሻ:  PatientRelationsAK@providence.org</p>	<p>The Joint Commission  Office of Quality and Patient Safety  ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a>  ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a>  ዝልእኽሉ አድራሻ:  Office of Quality and Patient Safety  The Joint Commission  One Renaissance Boulevard  Oakbrook Terrace, Illinois 60181</p>	<p>Alaska Department of Health and Social Services Health Facilities Licensing &amp; Certification  Attn: Complaint Coordinator  4601 Business Park Blvd., Bldg. K  Anchorage, AK 99503  ስልኪ ቁፅሪ: 907-334-2483  ፋክስ: 907-334-2682  ኢሜይል አድራሻ:  DHCS.HFLC@hss.soa.directak.net</p>
<p>Providence Valdez Counseling Center</p>	<p>Providence Valdez Medical Center Patient Relations  ኢሜይል አድራሻ:  PatientRelationsAK@providence.org</p>	<p>The Joint Commission  Office of Quality and Patient Safety  ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a>  ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ):  <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a>  ዝልእኽሉ አድራሻ:  Office of Quality and Patient Safety  The Joint Commission  One Renaissance Boulevard  Oakbrook Terrace, Illinois 60181</p>	<p>Alaska Department of Health and Social Services Health Facilities Licensing &amp; Certification  Attn: Complaint Coordinator  4601 Business Park Blvd., Bldg. K  Anchorage, AK 99503  ስልኪ ቁፅሪ: 907-334-2483  ፋክስ: 907-334-2682  ኢሜይል አድራሻ:  DHCS.HFLC@hss.soa.directak.net</p>
<p>Providence Valdez Long Term Care</p>	<p>Providence Valdez Medical Center Patient Relations  ኢሜይል አድራሻ:  PatientRelationsAK@providence.org</p>	<p>ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝአት ተወከሱ ቕሬታ.</p>	<p>Alaska Department of Health and Social Services Health Facilities Licensing &amp; Certification  Attn: Complaint Coordinator  4601 Business Park Blvd., Bldg. K  Anchorage, AK 99503  ስልኪ ቁፅሪ: 907-334-2483  ፋክስ: 907-334-2682  ኢሜይል አድራሻ:  DHCS.HFLC@hss.soa.directak.net</p>

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ አክረዲቴሽን ርክብ ሓበሬታ	ክፍለ ጥዕና ግዝአት ርክብ ሓበሬታ
Healdsburg Hospital Providence	Healdsburg Hospital Providence Quality Clinical Excellence ኢሙይል አድራሻ: HHQualityClinicalExcellence@providence.org ስልክ ቁፅረ: 707-431-6370	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternal/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternal/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternal/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternal/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>
Petaluma Valley Hospital Providence	Petaluma Valley Hospital Providence Patient Relations ኢሙይል አድራሻ: patientrelations@stjoe.org ስልክ ቁፅረ: 707-778-2887	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternal/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternal/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternal/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternal/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>
Providence Queen of the Valley Hospital	Providence Queen of the Valley Hospital Patient Relations ኢሙይል አድራሻ: patientrelations_QVMC@providence.org ስልክ ቁፅረ: 707-252-4411 ext. 2623	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternal/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternal/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternal/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternal/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ አክረዲቴሽን ርክብ ሓበሬታ	ክፍለ ጥዕና ግዝአት ርክብ ሓበሬታ
Providence Redwood Memorial Hospital	Providence Redwood Memorial Hospital Patient Relations ስልኪ ቁፅረ: 707-445-8121 ext. 5810	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>
Providence Santa Rosa Memorial Hospital	Providence Santa Rosa Memorial Hospital Patient Relations ኢሜይል ኣድራሻ: <a href="mailto:patientrelations@stjoe.org">patientrelations@stjoe.org</a> ስልኪ ቁፅረ: 707-547-4647	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>
Providence St. Joseph Hospital Eureka	Providence St. Joseph Hospital Eureka Patient Relations ስልኪ ቁፅረ: 707-445-8121 ext. 5810	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>



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Providence Hood River Memorial Hospital	Providence Hood River Memorial Hospital Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a>
Providence Medford Medical Center	Providence Medford Medical Center Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a>
Providence Milwaukie Hospital	Providence Milwaukie Hospital Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a>

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Providence Newberg Medical Center	Providence Newberg Medical Center Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a>
Providence Portland Medical Center	Providence Portland Medical Center Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a>
Providence Seaside Hospital	Providence Seaside Hospital Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a>

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Providence St. Vincent Medical Center	Providence St. Vincent Medical Center Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a>
Providence Willamette Falls Medical Center	Providence Willamette Falls Medical Center Customer Care Team ስልኪ ቁፅረ: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 ስልኪ ቁፅረ: 971-673-0540 ፋክስ: 971-673-0556 ኢሜይል ኣድራሻ: <a href="mailto:mailbox.hclc@odhsoha.oregon.gov">mailbox.hclc@odhsoha.oregon.gov</a>
Pacific Medical Centers	Pacific Medical Centers ኢሜይል ኣድራሻ: <a href="mailto:stayhealthy@pacmed.org">stayhealthy@pacmed.org</a> ስልኪ ቁፅረ: 1-888-4-PACMED (1-888-472-2633) ዝልእኽሉ ኣድራሻ: 1200 12th Avenue South Seattle, WA 98144	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝአት ተወከሱ ቕሬታ.	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsear/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsear/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>

ሆስፒታል	ሆስፒታል ርክብ ሓበሬታ	ናይ አክረዲቴሽን ርክብ ሓበሬታ	ክፍሊ ጥዕና ግዝገታ ርክብ ሓበሬታ
Providence Centralia Hospital	Providence Centralia Hospital Quality Services ኢሜይል አድራሻ: pch.qualityservices@providence.org ስልክ ቁፅረ: 360-827-6500	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: hsqacomplaintintake@doh.wa.gov
Providence Regional Medical Center Everett	Providence Regional Medical Center Everett Patient Safety Department ኢሜይል አድራሻ: NWRPatientSafety@providence.org ስልክ ቁፅረ: 425-261-3927	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: hsqacomplaintintake@doh.wa.gov
Providence St. Peter Hospital	Providence St. Peter Hospital Quality Services ኢሜይል አድራሻ: psph.qualityservices@providence.org ስልክ ቁፅረ:360-493-7352	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: hsqacomplaintintake@doh.wa.gov

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Providence Cedars-Sinai Tarzana Medical Center	Providence Cedars-Sinai Tarzana Medical Center Care Concern Line ስልኪ ቁፅረ: 818-798-6499	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>
Providence Holy Cross Medical Center	Providence Holy Cross Medical Center Patient Relations ኢሜይል ኣድራሻ: HCPatientRelations@Providence.org ስልኪ ቁፅረ: 818-496-4792	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>
Providence Little Company of Mary Medical Center - San Pedro	Providence Little Company of Mary Medical Center - San Pedro Care Experience Department ኢሜይል ኣድራሻ: patientexp@providence.org ስልኪ ቁፅረ: 310-514-5202	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>

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Providence Little Company of Mary Medical Center - Torrance	Providence Little Company of Mary Medical Center - Torrance Care Experience Department ኢሜይል ኣድራሻ: patientexp@providence.org ስልኪ ቁፅረ: 310-303-5079	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>
Providence Saint John Health Center	Providence Saint John Health Center Patient Relations ኢሜይል ኣድራሻ: PatientRelationsatSaintJohns@providence.org ስልኪ ቁፅረ: 310-829-8478	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>
Providence St. Joseph Medical Center	Providence St. Joseph Medical Center Patient Relations ኢሜይል ኣድራሻ: psjmcfeedback@providence.org ስልኪ ቁፅረ: 818-847-4611	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>

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Providence Mission Hospital	Providence Mission Hospital Risk Management ኢሜይል ኣድራሻ: MissionCares@stjoes.org ስልኪ ቁፅረ: 949-364-1400 ext. 2288	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>
Providence St. Joseph Hospital Orange	Providence St. Joseph Hospital Orange Patient Relations ኢሜይል ኣድራሻ: SJO-PatientRelations@stjoe.org ስልኪ ቁፅረ: 714-771-8000 ext. 11000	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>
Providence St. Jude Medical Center	Providence St. Jude Medical Center Patient Relations ኢሜይል ኣድራሻ: StJudePatientExperience@providence.org ስልኪ ቁፅረ: 714-992-3000 ext. 3749	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>

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Providence St. Mary Medical Center	Providence St. Mary Medical Center Patient & Family Experience ኢሜይል አድራሻ: SMMCPatientrelations@providence.org ስልክ ቁፅረ: 760-946-8865	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 ፋክስ: 916-255-5241 ናይ ኦንላይን ቅጥዒ: <a href="https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1">https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1</a>
Swedish Ballard	Providence Swedish Clinical Quality Investigations ኢሜይል አድራሻ: SMC-CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ አድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርጣን ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሜይል አድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ አድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: hsqa.complaintintake@doh.wa.gov
Swedish Cherry Hill	Providence Swedish Clinical Quality Investigations ኢሜይል አድራሻ: SMC-CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ አድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርጣን ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሜይል አድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ አድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: hsqa.complaintintake@doh.wa.gov



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Swedish Edmonds	Providence Swedish Clinical Quality Investigations ኢሜይል ኣድራሻ: SMC-CQI@swedish.org ስልኪ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልኪ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርግጥ ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሜይል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>
Swedish First Hill	Providence Swedish Clinical Quality Investigations ኢሜይል ኣድራሻ: SMC-CQI@swedish.org ስልኪ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልኪ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርግጥ ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሜይል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>
Swedish Issaquah	Providence Swedish Clinical Quality Investigations ኢሜይል ኣድራሻ: SMC-CQI@swedish.org ስልኪ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ ኣድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልኪ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርግጥ ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሜይል ኣድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ ኣድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>

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Swedish Mill Creek	Providence Swedish Clinical Quality Investigations ኢሜይል አድራሻ: SMC-CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ አድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርግን ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሜይል አድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ አድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>
Swedish Redmond	Providence Swedish Clinical Quality Investigations ኢሜይል አድራሻ: SMC-CQI@swedish.org ስልክ ቁፅረ: 206-386-2111 ፋክስ: 206-860-6740 ዝልእኽሉ አድራሻ: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office ቁፅረ ስልክ : 866-496-9647 ፋክስ : 281-870-4818 ቅጥዒ ጥርግን ብኢንተርኔት : <a href="https://www.dnvhealthcareportal.com/patient-complaint-report">https://www.dnvhealthcareportal.com/patient-complaint-report</a> ኢሜይል አድራሻ: hospitalcomplaint@dnv.com ዝልእኽሉ አድራሻ: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: <a href="mailto:hsqacomplaintintake@doh.wa.gov">hsqacomplaintintake@doh.wa.gov</a>
Covenant Children's Hospital	Covenant Children's Hospital Patient Experience ኢሜይል አድራሻ: CCHexperience@providence.org ስልክ ቁፅረ: 806-725-4583	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 ፋክስ: (512) 834-6653 ናይ ጥርግን ስልክ ሙስመር: 1-888-973-0022

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Covenant Medical Center	Covenant Medical Center Patient Experience ኢሜይል አድራሻ: CMCexperience@providence.org ስልክ ቁፅረ: 806-725-4583	The Joint Commission Office of Quality and Patient Safety ናይ አንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ አንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 ፋክስ: (512) 834-6653 ናይ ጥርዓን ስልኪ መስመር: 1-888-973-0022
Covenant Hospital Levelland	Covenant Hospital Levelland Patient Experience ኢሜይል አድራሻ: CHLexperience@providence.org ስልክ ቁፅረ: 806-568-1303	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝአት ተወከሱ ቕሬታ.	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 ፋክስ: (512) 834-6653 ናይ ጥርዓን ስልኪ መስመር: 1-888-973-0022
Covenant Hospital Plainview	Covenant Hospital Plainview Patient Experience ኢሜይል አድራሻ: CHPLVexperience@providence.org ስልክ ቁፅረ: 806-296-4265	The Joint Commission Office of Quality and Patient Safety ናይ አንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ አንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 ፋክስ: (512) 834-6653 ናይ ጥርዓን ስልኪ መስመር: 1-888-973-0022
Covenant Specialty Hospital	Covenant Specialty Hospital Patient Experience ኢሜይል አድራሻ: CSHexperience@providence.org ስልክ ቁፅረ: 806-725-0000	ወግዓዊ ንምቕራብ ምስ ክፍሊ ጥዕና እታ ግዝአት ተወከሱ ቕሬታ.	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 ፋክስ: (512) 834-6653 ናይ ጥርዓን ስልኪ መስመር: 1-888-973-0022

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Grace Surgical Hospital	Grace Surgical Hospital Patient Experience ኢሜይል አድራሻ: GSHexperience@providence.org ስልክ ቁፅረ: 806-725-4004	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 ፋክስ: (512) 834-6653 ናይ ጥርጉን ስልክ መስመር: 1-888-973-0022
Covenant Health Hobbs Hospital	Covenant Health Hobbs Hospital Patient Experience ኢሜይል አድራሻ: CHHexperience@providence.org ስልክ ቁፅረ: 575-492-5286	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	New Mexico Department of Public Health and Human Services Quality Assurance Division ATTN: DHI Complaint Unit PO Box 26110 Santa Fe, NM 87505 ስልክ ቁፅረ: 1-800-752-8649 ናይ ኦንላይን ቅጥዒ: <a href="https://www.nmhealth.org/resource/view/1004/">https://www.nmhealth.org/resource/view/1004/</a>
Kadlec Regional Medical Center	Kadlec Regional Medical Center Patient Advocacy ኢሜይል አድራሻ: wakadleccareconcerns@kadlec.org ስልክ ቁፅረ: 509-942-2171	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx</a> ኢሜይል አድራሻ: hsqa.complaintintake@doh.wa.gov

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Providence Holy Family Hospital	Providence Holy Family Hospital INWA Clinical Risk & Patient Relations ኢሙይል አድራሻ: wecare@providence.org ስልክ ቁፅረ: 509-474-3000	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx</a> ኢሙይል አድራሻ: hsqa.complaintintake@doh.wa.gov
Providence Mt. Carmel Hospital	Providence Mt. Carmel Hospital INWA Clinical Risk & Patient Relations ኢሙይል አድራሻ: wecare@providence.org ስልክ ቁፅረ: 509-685-5491	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx</a> ኢሙይል አድራሻ: hsqa.complaintintake@doh.wa.gov
Providence Sacred Heart Medical Center	Providence Sacred Heart Medical Center INWA Clinical Risk & Patient Relations ኢሙይል አድራሻ: wecare@providence.org ስልክ ቁፅረ: 509-474-3000	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx</a> ኢሙይል አድራሻ: hsqa.complaintintake@doh.wa.gov

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Providence St. Joseph Hospital	Providence St. Joseph Hospital INWA Clinical Risk & Patient Relations ኢሜይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅረ: 509-685-5491	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: hsqacomplaintintake@do h.wa.gov
Providence St. Luke's Rehabilitation Center	Providence St. Luke's Rehabilitation Center INWA Clinical Risk & Patient Relations ኢሜይል ኣድራሻ: wecare@providence.org ስልኪ ቁፅረ: 509-473-6980	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: hsqacomplaintintake@do h.wa.gov
Providence St. Mary Medical Center	Providence St. Mary Medical Center Quality Department ኢሜይል ኣድራሻ: patient.concerns@providence.org ስልኪ ቁፅረ: 509-897-5866	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (ኣዘምን ወይ ሕተት ሕቶ ኣብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ ኣድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 ቅጥዒ: <a href="https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx">https://fortress.wa.gov/doh/providercredentialsear.ch/ComplaintIntakeForm.aspx</a> ኢሜይል ኣድራሻ: hsqacomplaintintake@do h.wa.gov

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Providence St. Joseph Medical Center	Providence St. Joseph Medical Center WMT Clinical Risk + Safety Dept. ኢሜይል አድራሻ: Mtcareconcerns@providence.org ስልክ ቁፅረ: 406-329-5865	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Montana Department of Public Health and Human Services PO Box 202953 2401 Colonial Drive 2nd Floor Helena, MT 59620-2953 ስልክ ቁፅረ: 406-444-2099 ፋክስ: 406-444-3456 ኢሜይል አድራሻ: MTSSAD@mt.gov
Providence St. Patrick Hospital	Providence St. Patrick Hospital WMT Clinical Risk + Safety Dept. ኢሜይል አድራሻ: Mtcareconcerns@providence.org ስልክ ቁፅረ: 406-329-5865	The Joint Commission Office of Quality and Patient Safety ናይ ኦንላይን ቅጥዒ (ሓድሽ ፍጻሜ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx">https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx</a> ናይ ኦንላይን ቅጥዒ (አዘምን ወይ ሕተት ሕቶ አብ ቅድሚ ሕጂ ዝቐረበ ፍጻሜ – ቁጽሪ ፍጻሜ የድሊ): <a href="https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx">https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx</a> ዝልእኽሉ አድራሻ: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Montana Department of Public Health and Human Services PO Box 202953 2401 Colonial Drive 2nd Floor Helena, MT 59620-2953 ስልክ ቁፅረ: 406-444-2099 ፋክስ: 406-444-3456 ኢሜይል አድራሻ: MTSSAD@mt.gov