

Mirgaa fi dirqama dhukubsata

Patient Rights and Responsibilities

(Oromo)

WAADAA KEENYA DHUKKUBSATAa KEENYA, ISINIIF:

Providence St. Joseph Health and its affiliates, keessatti fayyaan mirga dhala namaati jennee amanna. Namni kamiyyuu jireenya isaa isa fayya qabeessa ta'e jiraachuun isaaf mala. Ergamni keenya kabajaa fi garaagarummaa nama tokkoon tokkoo kabajuudhaan hunda akka kunuunsinu nu gaafata. Sadarkaa jireenyaa kamiyyuu irratti isin simanna, kunuunsa akka nama guutuutti isin beeku fii isin mirkaneessu kennuudhaaf waadaa seennee jirra. Yeroo jireenyaa hunda caalaa qulqulluu ta'e akka kabajjaniif akkasumas yeroo ulfaataatti akka isin cinaa dhaabbannuuf haala simannaa, nageenyaafi kabaja qabu uumuuf carraaqna. Akka isin dhageenyuu, akka isin hubannuu fi galma fayyaa keessanii galmaan ga'uuf isin waliin hojjechuuf nutti amanuu dandeessu. Bakka fayyinaa fi fayyaa caalaa, walcaalmaa fayyaa dhabamsiisuuf waadaa seennee jirra, kunis hundaaf kunuunsa nageenya qabu, qulqullina olaanaa qabu, bu'a qabeessa ta'e haqaan akka argatu gochuu dabalatee. Loogii hin goonu, kunuunsa loogii irraa bilisa ta'e abdachuu dandeessu. Kunuunsa keessan imaanaa nutti kennuu keessaniif isin galateeffanna– innis itti gaafatamummaa fi kabaja keenya isa guddaadha.

AKKA DHUKKUBSATAA KEENYAATTI, MIRGOOTA KANNEEN QABDU:

Kabajuu, ulfinaa, fi haqaa

Kunuunsa namaaf yaaduu, gara laafinaa, iccitiif fi kabajaa argachuuf mirga qabdu. Ulfinaan ni qabamtu, kanaaf tuffii, gowomfamuu, miidhaa, rakina, sanyummaa yookiin loogii irraa bilisa ni taatu. Dhukkubsattoonni hundi miidhaa qaamaa yookiin sammuu, fi adabbii qaamaa irraa bilisa ta'uuf mirga qabu. Providence St. Joseph Health and its affiliates, namoota nu daawwatan hundaaf kunuunsa qulqullina olaanaa qabu, hunda hammate ni kenna. Akka nama addaa taatanitti isin ilaalla, kunuunsa keessan haala aadaa wajjin walsimuun ni kennina.

Sababoota cunqursaa maqsuuf kutannee jirra. Namoota dhuunfaa tajaajila argatan hunda ni kabajna, ulfinaan kunuunsina. Namoota sanyii, umrii, amantii, gosa, aadaa, ka'umsa sabaa, lammummaa, afaanii fi/yookiin haala godaansaa, haala dinagdee, madda kaffaltii kunuunsaa, amantii, duudhaa, gocha, fi dhufaatii hundaa ni simannaa. Gaa'ela, walqunnamtii mana keessaa, ykn gamtaa siiviliif, bifa fi guddina qaamaa, saala, fedhii saalaa fi eenyummaa ykn ibsa saalaa hunda ni kabajna. Hir'ina qaamaa yookiinn hir'ina xiinsammuu yookiin bilchinaa, hir'ina qaamaa ykn dandeettii, haala fayyaa (haala HIV/AIDS, kaansarii, jeneetikii, itti fayyadama wantootaa fi rakkoo nyaataa dabalatee), seenaa yaalaa maatii, haala durii ykn waraanaa, fi amala seera federaalaa, yookiin naannootiin eegumsa argate kamiyyuu ni simannaa kunuunsa haqa qabeessa ni kennina.

Gara naannoo nageenya qabuutti

Bakka nageenya qabuutti kunuunsa argachuuf, tajaajila eegumsaa fi abukaatummaa argachuuf, akkasumas miidhaa fi doorsisa irraa bilisa ta'uuf mirga qabdu.

Qoodamuu yookiin kophaa ta'uu irraa bilisa ta'uuf

Qoodamuu yookiin kophaa ta'uu irraa bilisa ta'uuf mirga qabda. Sababoota armaan gadii irratti hundaa'uun qoodamuu yookiin kophaa ta'uun dhorkaadha: sanyii, halluu dhukkubsataa,

ka'umsa biyyaalessaa, umrii, qaama miidhamummaa (seera farra loogiitiin beekamtii argate), ykn saala (ulfa, fedhii saalaa, eenyummaa saalaa, fi ibsa dabalatee), fi gosoota biroo hunda seericha jalatti eegumsa argatan. Hojjettoonni hospitaalaa fi ogummaa qaban madaallii dhukkubsattoota amala dandeettii dhukkubsataan ofii fi namoota biroo miidhaa yookiin madaa'uu irraa eeguu dhorkuu danda'u agarsiisan irratti barnootaa fi leenjii (akkaataa ulaagaalee seeraa fi dambiitiin) ni argatu.

Daawwatoota keessan filataniif

Akkaataa imaammata hospitaalaa fi kilinikaa hojiirra jiruun daawwatoota filattan simachuuf mirga qabdu. Daawwattoonni kunniin, haadha warraa, hiriyyaa manaa (hiriyyaa manaa saala walfakkaataa qabu dabalatee), miseensa maatii kan biraa ykn hiriyyaa kan dabalatu yoo ta'u, garuu kanneen kanaan qofaan hin daangeffamne. Daawwattoonni kun sababa sanyii, halluu, madda sabaa, saala, fedhii saalaa, eenyummaa saalaa yookiin ibsa, umurii, yookiin qaama miidhamummaatiin mirga daawwannaa hin daangeffaman yookiin karaa biraatiin hin dhorkaman. Yeroo barbaaddetti waliigaltee akkasii ofirraa baasuu ykn dhorkuuf mirga qabdu.

Akkasumas miseensi maatii yookiin bakka bu'aa filannoo mataa keessanii fi hakiima kunuunsa jalqabaa mataa keessanii dhukkubsataa mana yaalaa keessaa hospitaala seenuu hatattamaan beeksisuuf mirga qabdu.

Kunuunsa yaalaa fedhii addaa keessaniif deebii kennu argachuuf

Tajaajila, wal'aansa ykn bakka boqonnaa dhaabbilee keenya keessatti argamaniifi yaala fayyaatiin barbaachisoo ta'an argachuuf mirga qabdu. Galmi keenya galma fayyaa fi jireenyaa dhuunfaa keessanii wajjin walsimsiisuu fi eenyummaa keessan hunda tilmaama keessa galchuudha. Akkaataa imaammata hospitaalaa hojiirra jiruun, dhukkubsattoonni qaama miidhamtoonni yoo xiqqaate nama deeggarsaa tokko yeroo hunda kutaa balaa tasaa fi/ykn yeroo turtii hospitaalaa keessatti akka argamu dabalatee yoo xiqqaate namoota deeggarsaa sadii muuduuf mirga qabu.

Murtii kunuunsa fayyaa keessan irratti mari'achuu fi hirmaachuuf

Kunuunsa keessan ilaalchisee mari'achuu, gaaffii gaafachuu fi murtoo murteessuuf mirga qabdu. Isin caalaatti of beektu, kanaafidha galma fayyaa keessanii dhaggeeffannee galmaan ga'uuf isin waliin kan tumsinu. Waa'ee wal'aansaa yeroo murteessitan duudhaawwan dhuunfaa, aadaa fi afuuraa, filannoo fi amantaa keessanii ni qabaattu. Yoo barbaaddan, murteessaan amanamaan keessan yookiin namoonni biroo isin filattan murtoo waa'ee kunuunsa keessanii irratti hirmaachuu danda'u. Akkasumas gorsa ogeessaa, ogeessa naamusaa fi/yookiin lubaa gaafachuuf mirga qabdu. Akkasumas, kunuunsa kennamu yookiin kennamuuf yaadame akka hubattan mirkaneessuuf akka gargaaruuf, tajaajilli afaan hiikaa baasii tokko malee isiniif ni jiraata.

Hawwiin keessan akka kabajamuuf

Murtoon wal'aansa keessanii akka kabajamu mirga qabda. Waa'ee kunuunsa keessanii murtii kennuu keessatti ofuma keessanii dubbachuu yoo dadhabdan, murtii nama ati akka aangoo abbaa seerummaa keessanii kunuunsa fayyaa, bakka bu'aa kunuunsa fayyaa, yookiin murteessaa amanamaa ta'etti moggaastan ni kabajna. Qajeelfamni dursaa yookiin sanadni karoora kunuunsa dursaa kan biraan wal'aansa addaa ilaalchisee filannoo yoo agarsiise, daangaa haala keessaniin kaa'ame keessatti filannoowwan keessan ni kabajna. Yoo qajeelfama dursaa yookiin sanada karoora kunuunsa dursaa walfakkaatu galmees irratti hin qabne ta'e, tokko guutuuf akka si gargaarru ni dhiheessina. Xiyyeeffannaan kunuunsa hanga dhuma jireenyaatti Providence fedhii dhukkubsattootaa fi namoota jaallatan guutuu, gidiraa isaanii salphisuu fi qulqullina jireenya isaanii fooyyessuudha. Kunuunsa itti fufiinsa guutuu ta'een kunuunsa hafuuraa, kunuunsa tasgabbiif fi kunuunsa hospisii argachuuf carraa ni kennina. Yeroo barbaachisaa ta'etti, akka qajeelfama keessaniitti arjooma qaamolee fi tishuwwan biroo qindeessuuf ni gargaarra, kunuunsa dhuma jireenyaa gara laafina qabu ni kennina.

Waliigaltee beeksisuu fi kunuunsa diduu

Kunuunsa keessan ilaalchisee murtoo sirrii ta'e murteessuu akka dandeessaniif, qorannoo keessan, wal'aansaa fi raajii keessan haala isin hubattaniin hakiima keessan beeksisuudhaaf mirga qabdu. Hanga danda'ametti, kun ibsa haala keessanii fi hojimaata fi yaala yaadame hunda irratti hundaa'uu qaba, kunis balaa cimaa ykn miidhaa cimaa kamiyyuu, rakkoowwan fayyina waliin walqabataniifi carraa milkaa'ina dabalatee. Kana malees, hojimaataa fi yaala yaadame qabaachuu dhabuun balaa fi faayidaa isaa hubachuuf mirga qabdu. Mirgi wal'aansa argachuu keessanii qajeelfama qabaachuu fi ol'aanaa, POLST, yookiin ajaja deeggarsa jireenyaa ofirraa baasuu yookiin dhorkuu kan akka ajaja Do Not Resuscitate irratti kan hundaa'e miti. Dhukkubsattoonni fi namoonni muudaman, hanga danda'ametti, pirojektota qorannoo yookiin dhimmoota naamusaa uumamuu danda'an kamiyyuu dabalatee, murtii kunuunsa yaalaa isaanii ilaalchisee kennamu irratti hirmaachuuf mirga qabu.

Dhuunfummaa fi iccitiidhaaf

Qunnamtii fi galmees kunuunsa fi turtii keessan ilaallatu hunda iccitiidhaan yaalamuuf mirga qabdu. Beeksisaa Shaakalawwan

Kunis mirga wal'aansa diduu yookiin hospitaala gadhiisuu kan dabalatu yoo ta'ellee, sababa dhiyeessaan fayyaa keessan akkas akka hin goone yoo gorfamellee.

Itti fufiinsa kunuunsaaf

Fedhii kunuunsa fayyaa itti fufiinsa qabu kan yeroo kunuunsa fi dhaabbilee keenya keessaa baatan jiraachuu danda'u karoorsuu keessatti yeroo isin gargaarru filannoowwan qabdan hubachuuf odeeffannoo isin dandeessisu argachuuf mirga qabdu. Kunis wal'aansa qindeessuun, madaallii fi yoo barbaachisaa ta'e gara dhaabbata biraatti jijjiiruu dabalata.

To'annoo dhukkubbii gahaaf

Kunuunsa fi tajaajila osoo argattanii dhukkubbiin keessan akka to'atamu mirga qabdu.

Waa'ee kunuunsa keessanii waliin haasa'uuf

Wal'aansa argachaa jirtan akka barattanii fi gaaffii akka gaafattan ni jajjabeeffamtu. Yoo barbaachisaa ta'e hojjettoonni keenya baasii tokko malee afaan hiikaa isiniif kennu yookiin kunuunsa isiniif kennamaa jiru yookiin yaada dhihaate guutummaatti akka hubattaniif mala biroo ni kennu. Yoo akka hin goone nutti himtan malee, ogeessa kunuunsa jalqabaa hundeeffame, garee/qaama hojii kunuunsa jalqabaa, ykn garee/qaama ogeessa fayyaa biroo, akkasumas kennitoota tajaajila kunuunsa cimaa boodaa fi dhiyeessitoota hojiirra oolan hundaaf galmees keessan beeksisuuf, gadhiifamuu, ykn hospitaala irraa jijjiirraa keeraan beeksisuuf mirga qabna. Gaaffii keessan irratti hundaa'uun, hospitaala keenya irraa seenuu, gadhiifamuu ykn jijjiirraa keessan filannoo keessan miseensa maatii ni beeksifna.

Galmeewwan fayyaa keessaniif

Waa'ee haala fayyaa keessanii, qorannoo, raajii, adeemsa wal'aansaa, abdiif fayyuu fi bu'aa kunuunsa jechoota hubachuu dandeessaniin odeeffannoo argachuuf mirga qabdu. Galmees fayyaa keessanii argachuuf mirga qabdu. Beeksisaa Gochaalee Dhuunfaa adda ta'ee fi mirga galmees keessan argachuuf qabdan ibsu ni argattu. Walqunnamtii bu'a qabeessa ta'e qabaachuu fi karoora kunuunsa keessan qopheessuu fi hojiirra oolchuu irratti hirmaachuuf mirga qabdu.

Dhimmoota waldhabdee furuu, tajaajila lubbuu namaa deebisuu dhorkuu fi wal'aansa lubbuu namaa itti fufsiisu dhiisuu ykn ofirraa baasuu dabalatee gaaffiiwwan naamusaa yeroo kunuunsa keessanii ka'an irratti hirmaachuuf mirga qabdu. Dabalataanis, poortala dhukkubsataa MyChart irratti galmaa'uuf mirga qabdu. MyChart odeeffannoo wayitawaa beellama, qoricha, haala fayyaa, mana yaalaa, qorannoo, gudunfaa daawwannaa boodaa, yaadannoo kilinikaa fi odeeffannoo biroo yeroo qabatamaa keessatti gaaffii qaqqabummaa addaa tokko malee ni kenna. Odeeffannoo dabalataaf maaloo Providence.orgdaawwadhaa.

Dhaabbilee hoggansaa armaan gaditti tarreeffaman kamiyyuu tti gabaasuu yookiin qunnamuu dandeessu. Odeeffannoon qunnamtii dabalataa komii gabaasuuf

Dhuunfaa adda ta'e kan mirga iccitii keessanii bal'inaan ibsu fi akkaataa odeeffannoo yaalaa keessan itti fayyadamuu fi ibsuu dandeenyu ni argattu. Iccitiin dhuunfaa keessan akka kabajamu mirga qabdu. Mariin dhimmaa, gorsi, qorannoon fi wal'aansi iccitii waan ta'eef of eeggannoodhaan gaggeeffamuu qaba. Maqaa ogeessa eegumsa fayyaa hayyama qabuu fi daangaa hayyama ogummaa isaa keessatti hojjetu kan kunuunsa qindeessuuf itti gaafatamummaa jalqabaa qabu, maqaa fi hariiroo ogummaa hakiimotaa fi ogeeyyii fayyaa hin taane dhukkubsataa arguu fi itti himamuu sababa namni dhuunfaa kamiyyuu achitti argamuu isaanii beekuuf mirga qabdu.

Waa'ee kunuunsa keessanii komii sagalee dhageessisuu fi deebii nu irraa argachuuf

Qulqullina yookiin kenniinsa kunuunsa keessanii irratti dhiibbaa osoo hin geessisin, waa'ee kunuunsa keessanii yaaddoo yookiin komii dhageessisuu fi deebii nu irraa argachuuf mirga qabdu.

dhaabbata kunuunsa fayyaa yookiin bakka filattanitti argama.

Itti gaafatamummaa faayinaansii keessanii fi filannoowwan gargaarsaa hubachuuf

Akka dhukkubsataa keenyaatti tilmaama baasii gaafachuu kan dandeessan yoo ta'u, waraabii herrega ifa ta'ee fi hubatamaa ta'e kan meeshaalee adda addaatiin qophaa'e argachuuf mirga qabdu. Gaaffii yoo dhiyeessan himannaan akka ibsamu gochuus ni dandeessu. Yoo rakkoon maallaqaa isin mudate, maaloo wiirtuu tajaajila maamiltootaa keenya 1-866-747-2455 irratti qunnamaa. Waa'ee filannoo kaffaltii yookiin gargaarsa maallaqaa argachuuf ulaagaa guutuu fi dhiisuu keessan, uwwisa inshuraansni naalis ta'u maal baruu dandeessa. Dhukkubsattoota keenya kamiyyuu kaffaltii yaalaa kaffaluuf gargaarsa gaafatan waliin hojjechuuf waadaa seennee jirra.

Odeeffannoo imaammata dhaabbata kunuunsaa irratti

Yoo gaafatame, waa'ee imaammata, seera ykn dambiiwwan keenya kunuunsa keessan irratti raawwatiinsa qaban, bineensota tajaajilaa iddoowwan uummataa dhaabbilee kunuunsaa keessatti fayyadamuu dabalatee, seera federaalaa irratti hundaa'uun odeeffannoo ni argattu.

AKKA DHUKKUBSATAA, MISEENSA MATII, YOOKIIN DAAWWATAA ATI ITTI GAAFATAMUMMAA QABDU:

Providence St. Joseph Health and its affiliates, bakka fayyinaa yoo ta'u, kunuunsitoonni, dhukkubsattoonni, miseensonni maatii fi daawattoonni walqixa simannaa, nageenyi fi kabaja itti isaanitti dhaga'amudha. Namoonni balbala keenyaan dhufan yookiin kunuunsa nu biraa barbaadan hundinuu haala ulfina nama hundaa kabajuun, kunuunsa qulqullina olaanaa qabu, garaa laafina qabu akka kenninu nu gargaaru akka qabaatan ni gaafanna, ni eeganna. Hojjettoonni keenya ogummaa fi muuxannoo isaaniitiin kan filataman yoo ta'u nageenyi isaaniis hunda caalaa barbaachisaadha. Rakkinni yookiin qabinsi seeraan alaa hojjettoota keenya irratti raawwatamu hin obsamu. Kunuunsa keenya keessa osoo jirruu yookiin nama jiru daawwannu, kanneen armaan gadii isin irraa eegna:

- Namoota kunuunsa godhan yookiin kunuunsa argatan dabalatee namoota naannoo keessan jiraniif yaadiif fi kabajas qabaadhuuf.
- Kunuunsitoonni sababoota gahee ogummaa isaanii wajjin wal hin qabanneef irra deebiin akka hin ramadamne hubadhaa.
- Afaan yookiin amala loogii fi/yookiin xiqqeessuu yookiin amala gosa kamiyyuu fayyadamuu irraa of qusadhaa. Hin obsamu, bu'aan isaas dhaabbaticha keessaa akka baafamtan yookiin akka ari'amtan gochuu danda'a.
- Waa'ee duraaduura fayyaa keessanii dhiyeessaa keessan beeksisaa, kanaaf karoora waliin baasuu dandeessu.
- Seenaa yaalaa fi odeeffannoo wal'aansaa keessan sirritti fi guutummaatti kennaa.
- Haala keessan irratti Jijjiirama hin eegamne gabaasaa, murtoo irratti hirmaadaau, fi waa'ee kunuunsa keessanii dhiyeessitoota gaaffii gaafadhaa.
- Gorsa dhiyeessitoota keessanii ilaalaa karoora wal'aansaa gorfamu hordofaa. Kunis yoo beellama kabajuu yookiin qajeelfama yaalaa hordofuu dadhabdan dhiyeessitoota keessan beeksisuu dabalata.
- Koppii qajeelfama dursa yaalaa keessanii, fedhii jireenyaa fi/yookiin eenyummaa fi odeeffannoo quunnamtii murteessaa amanamaa ta'e kan isiniin mudame, yoo qabaattan nuuf kennaa.
- Qajeelfama dursa yaalaa yoo hin qabaanne guutuudhaaf kunuunsaa keessan waliin hojjedhaa.
- Itti gaafatamummaa faayinaansii fi filannoowwan deeggarsa faayinaansii keessan hubadhaa.
- Imaammata dhaabbata kunuunsaa hordofaa.
- Meeshaa dhuunfaa hunda manatti dhiisaa.

Akkasumas komii keessan Ameerikaatti galchuu dandeessu. Muumme Fayyaa fi Tajaajila Namaa, Waajjira Mirga Siiviliidhaaf karaa electiroonikaalaa Poortaalli Komii Waajjira Mirgoota Siivilii <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> irratti argama, yookiin poostaadhaan yookiin bilbilaa:

Muummee Fayyaa fi Tajaajila Namaa Ameerikaa

200 Independence Avenue SW.
Room 509F, HHH Building
Washington, DC, 20201
800-368-1019 or 800-537-7697 (TDD).
Unki komii asitti argamu_
<http://www.hhs.gov/ocr/office/file/index.html>

Yoo fayyadamaa Medicare taatan:

Yoo fayyadamaa Medicare taatanii qulqullina kunuunsaa, haguuggii Medicare keessan yookin yeroo malee gadhiifamuu keessaniin wal-qabatee yaaddoo yoo qabaattan, karaa armaan gadii KEPRO qunnamuu dandeessu:

KEPRO

1-888-305-6759 TTY: 1-855-843-4776

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
Providence Alaska Medical Center	Providence Alaska Medical Center Patient Relations Teesoo Imeelii: PatientRelationsA K@providence.or g	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Lakkoofsa Bilbilaa: 907- 334-2483 Faaksii: 907-334-2682 Teesoo Imeelii: DHCS.HFLC@hss.soa.direct ak.net
Providence Kodiak Island Medical Center	Providence Kodiak Island Medical Center Patient Relations Teesoo Imeelii: PatientRelationsA K@providence.or g	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Lakkoofsa Bilbilaa: 907- 334-2483 Faaksii: 907-334-2682 Teesoo Imeelii: DHCS.HFLC@hss.soa.direct ak.net
Providence Seward Medical Center	Providence Seward Medical Center Patient Relations Teesoo Imeelii: PatientRelationsA K@providence.or g	Foormaalii galmeessuuf kutaa fayyaa mootummaa qunnamaa mufii.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Lakkoofsa Bilbilaa: 907- 334-2483 Faaksii: 907-334-2682 Teesoo Imeelii: DHCS.HFLC@hss.soa.direct ak.net

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
Providence Valdez Medical Center	Providence Valdez Medical Center Patient Relations Teesoo Imeelii: PatientRelationsA K@providence.or g	Foormaalii galmeessuuf kutaa fayyaa mootummaa qunnamaa mufii.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Lakkoofsa Bilbilaa: 907- 334-2483 Faaksii: 907-334-2682 Teesoo Imeelii: DHCS.HFLC@hss.soa.direct ak.net
Providence St. Elias Specialty Hospital	Providence St. Elias Specialty Hospital Patient Relations Teesoo Imeelii: PatientRelationsA K@providence.or g	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Lakkoofsa Bilbilaa: 907- 334-2483 Faaksii: 907-334-2682 Teesoo Imeelii: DHCS.HFLC@hss.soa.direct ak.net
Providence Valdez Counseling Center	Providence Valdez Medical Center Patient Relations Teesoo Imeelii: PatientRelationsA K@providence.or g	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Lakkoofsa Bilbilaa: 907- 334-2483 Faaksii: 907-334-2682 Teesoo Imeelii: DHCS.HFLC@hss.soa.direct ak.net

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
		One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Valdez Long Term Care	Providence Valdez Medical Center Patient Relations Teessoo Imeelii: PatientRelationsA K@providence.or g	Foormaalii galmeessuuf kutaa fayyaa mootummaa qunnamaa mufii.	Alaska Department of Health and Social Services Health Facilities Licensing & Certification Attn: Complaint Coordinator 4601 Business Park Blvd., Bldg. K Anchorage, AK 99503 Lakkoofsa Bilbilaa: 907- 334-2483 Faaksii: 907-334-2682 Teessoo Imeelii: DHCS.HFLC@hss.soa.direct ak.net
Healdsburg Hospital Providence	Healdsburg Hospital Providence Quality Clinical Excellence Teessoo Imeelii: HHQualityClinical Excellence@provi dence.org Lakkoofsa Bilbilaa: 707-431- 6370	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
Petaluma Valley Hospital Providence	Petaluma Valley Hospital Providence Patient Relations Teessoo Imeelii: patientrelations@stjoe.org Lakkoofsa Bilbilaa: 707-778-2887	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1
Providence Queen of the Valley Hospital	Providence Queen of the Valley Hospital Patient Relations Teessoo Imeelii: patientrelations_QVMC@providence.org Lakkoofsa Bilbilaa: 707-252-4411 ext. 2623	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1
Providence Redwood Memorial Hospital	Providence Redwood Memorial Hospital Patient Relations Lakkoofsa Bilbilaa: 707-445-8121 ext. 5810	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
		One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Santa Rosa Memorial Hospital	Providence Santa Rosa Memorial Hospital Patient Relations Teesoo Imeelii: patientrelations@stjoe.org Lakkoofsa Bilbilaa: 707-547-4647	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1
Providence St. Joseph Hospital Eureka	Providence St. Joseph Hospital Eureka Patient Relations Lakkoofsa Bilbilaa: 707-445-8121 ext. 5810	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
Providence Hood River Memorial Hospital	Providence Hood River Memorial Hospital Customer Care Team Lakkoofsa Bilbilaa: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Lakkoofsa Bilbilaa: 971-673-0540 Faaksii: 971-673-0556 Teessoo Imeelii: mailbox.hclc@odhsoha.oregon.gov
Providence Medford Medical Center	Providence Medford Medical Center Customer Care Team Lakkoofsa Bilbilaa: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Lakkoofsa Bilbilaa: 971-673-0540 Faaksii: 971-673-0556 Teessoo Imeelii: mailbox.hclc@odhsoha.oregon.gov
Providence Milwaukie Hospital	Providence Milwaukie Hospital Customer Care Team Lakkoofsa Bilbilaa: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Lakkoofsa Bilbilaa: 971-673-0540 Faaksii: 971-673-0556 Teessoo Imeelii: mailbox.hclc@odhsoha.oregon.gov

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
		One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Newberg Medical Center	Providence Newberg Medical Center Customer Care Team Lakkoofsa Bilbilaa: 503-962- 1275/ 855-360- 3463	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Lakkoofsa Bilbilaa: 971- 673-0540 Faaksii: 971-673-0556 Teessoo Imeelii: mailbox.hclc@odhsoha.ore gon.gov
Providence Portland Medical Center	Providence Portland Medical Center Customer Care Team Lakkoofsa Bilbilaa: 503-962- 1275/ 855-360- 3463	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Lakkoofsa Bilbilaa: 971- 673-0540 Faaksii: 971-673-0556 Teessoo Imeelii: mailbox.hclc@odhsoha.ore gon.gov

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
Providence Seaside Hospital	Providence Seaside Hospital Customer Care Team Lakkoofsa Bilbilaa: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Lakkoofsa Bilbilaa: 971-673-0540 Faaksii: 971-673-0556 Teessoo Imeelii: mailbox.hclc@odhsoha.oregon.gov
Providence St. Vincent Medical Center	Providence St. Vincent Medical Center Customer Care Team Lakkoofsa Bilbilaa: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Lakkoofsa Bilbilaa: 971-673-0540 Faaksii: 971-673-0556 Teessoo Imeelii: mailbox.hclc@odhsoha.oregon.gov
Providence Willamette Falls Medical Center	Providence Willamette Falls Medical Center Customer Care Team Lakkoofsa Bilbilaa: 503-962-1275/ 855-360-3463	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission	Oregon Health Authority Health Care Regulation and Quality Improvement P.O. Box 14450 Portland, OR 97293 Lakkoofsa Bilbilaa: 971-673-0540 Faaksii: 971-673-0556 Teessoo Imeelii: mailbox.hclc@odhsoha.oregon.gov

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
		One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Pacific Medical Centers	Pacific Medical Centers Teessoo Imeelii: stayhealthy@pac med.org Lakkoofsa Bilbilaa: 1-888-4- PACMED (1-888- 472-2633) Teessoo Poostaa: 1200 12th Avenue South Seattle, WA 98144	Foormaalii galmeessuuf kutaa fayyaa mootummaa qunnamaa mufii.	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqacomplaintintake@doh.wa.gov
Providence Centralia Hospital	Providence Centralia Hospital Quality Services Teessoo Imeelii: pch.qualityservices@providence.org Lakkoofsa Bilbilaa: 360-827- 6500	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqacomplaintintake@doh.wa.gov

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
Providence Regional Medical Center Everett	Providence Regional Medical Center Everett Patient Safety Department Teessoo Imeelii: NWRPatientSafety@providence.org Lakkoofsa Bilbilaa: 425-261-3927	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqa.complaintintake@doh.wa.gov
Providence St. Peter Hospital	Providence St. Peter Hospital Quality Services Teessoo Imeelii: psph.qualityservices@providence.org Lakkoofsa Bilbilaa: 360-493-7352	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqa.complaintintake@doh.wa.gov
Providence Cedars-Sinai Tarzana Medical Center	Providence Cedars-Sinai Tarzana Medical Center Care Concern Line Lakkoofsa Bilbilaa: 818-798-6499	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imircomplaint/default.aspx?c=1

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
		One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Holy Cross Medical Center	Providence Holy Cross Medical Center Patient Relations Teesoo Imeelii: HCPatientRelations@Providence.org Lakkoofsa Bilbilaa: 818-496-4792	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1
Providence Little Company of Mary Medical Center - San Pedro	Providence Little Company of Mary Medical Center - San Pedro Care Experience Department Teesoo Imeelii: patientexp@providence.org Lakkoofsa Bilbilaa: 310-514-5202	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
Providence Little Company of Mary Medical Center - Torrance	Providence Little Company of Mary Medical Center - Torrance Care Experience Department Teesoo Imeelii: patientexp@providence.org Lakkoofsa Bilbilaa: 310-303-5079	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1
Providence Saint John Health Center	Providence Saint John Health Center Patient Relations Teesoo Imeelii: PatientRelationsatSaintJohns@providence.org Lakkoofsa Bilbilaa: 310-829-8478	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1
Providence St. Joseph Medical Center	Providence St. Joseph Medical Center Patient Relations Teesoo Imeelii: psjmcfeedback@providence.org Lakkoofsa Bilbilaa: 818-847-4611	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
		One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Mission Hospital	Providence Mission Hospital Risk Management Teesoo Imeelii: MissionCares@stj oes.org Lakkoofsa Bilbilaa: 949-364- 1400 ext. 2288	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1
Providence St. Joseph Hospital Orange	Providence St. Joseph Hospital Orange Patient Relations Teesoo Imeelii: SJO- PatientRelations @stjoe.org Lakkoofsa Bilbilaa: 714-771- 8000 ext. 11000	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
Providence St. Jude Medical Center	Providence St. Jude Medical Center Patient Relations Teesoo Imeelii: StJudePatientExp erience@provide nce.org Lakkoofsa Bilbilaa: 714-992- 3000 ext. 3749	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1
Providence St. Mary Medical Center	Providence St. Mary Medical Center Patient & Family Experience Teesoo Imeelii: SMMCpatientrela tions@providenc e.org Lakkoofsa Bilbilaa: 760-946- 8865	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	California Department of Managed Health Care 980 9th Street, Suite 500 Sacramento, CA 95814 Faaksii: 916-255-5241 unka toora interneetiitiin: https://wpso.dmhc.ca.gov/imrcomplaint/default.aspx?c=1
Swedish Ballard	Providence Swedish Clinical Quality Investigations Teesoo Imeelii: SMC- CQI@swedish.org Lakkoofsa Bilbilaa: 206-386- 2111 Faaksii: 206-860- 6740 Teesoo Poostaa: Clinical Quality Investigations:	Det Norske Veritas (DNV) Patient Complaint Office Lakkoofsa Bilbilaa: 866-496-9647 Faaksii: 281-870-4818 Unka Komii Inerneetii: https://www.dnvhealthcareportal.com/patient-complaint-report Teesoo Imeelii: hospitalcomplaint@dnv.com Teesoo Poostaa: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teesoo Imeelii: hsqaomplaintintake@doh .wa.gov

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
	747 Broadway, Seattle, WA 98122-4307		
Swedish Cherry Hill	Providence Swedish Clinical Quality Investigations Teessoo Imeelii: SMC- CQI@swedish.org Lakkoofsa Bilbilaa: 206-386- 2111 Faaksii: 206-860- 6740 Teessoo Poostaa: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office Lakkoofsa Bilbilaa: 866-496-9647 Faaksii: 281-870-4818 Unka Komii Inerneetii: https://www.dnvhealthcareportal.com/patient-complaint-report Teessoo Imeelii: hospitalcomplaint@dnv.com Teessoo Poostaa: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqa.complaintintake@doh.wa.gov
Swedish Edmonds	Providence Swedish Clinical Quality Investigations Teessoo Imeelii: SMC- CQI@swedish.org Lakkoofsa Bilbilaa: 206-386- 2111 Faaksii: 206-860- 6740 Teessoo Poostaa: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office Lakkoofsa Bilbilaa: 866-496-9647 Faaksii: 281-870-4818 Unka Komii Inerneetii: https://www.dnvhealthcareportal.com/patient-complaint-report Teessoo Imeelii: hospitalcomplaint@dnv.com Teessoo Poostaa: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqa.complaintintake@doh.wa.gov

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
Swedish First Hill	Providence Swedish Clinical Quality Investigations Teessoo Imeelii: SMC- CQI@swedish.org Lakkoofsa Bilbilaa: 206-386-2111 Faaksii: 206-860-6740 Teessoo Poostaa: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office Lakkoofsa Bilbilaa: 866-496-9647 Faaksii: 281-870-4818 Unka Komii Inerneetii: https://www.dnvhealthcareportal.com/patient-complaint-report Teessoo Imeelii: hospitalcomplaint@dnv.com Teessoo Poostaa: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqa.complaintintake@doh.wa.gov
Swedish Issaquah	Providence Swedish Clinical Quality Investigations Teessoo Imeelii: SMC- CQI@swedish.org Lakkoofsa Bilbilaa: 206-386-2111 Faaksii: 206-860-6740 Teessoo Poostaa: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office Lakkoofsa Bilbilaa: 866-496-9647 Faaksii: 281-870-4818 Unka Komii Inerneetii: https://www.dnvhealthcareportal.com/patient-complaint-report Teessoo Imeelii: hospitalcomplaint@dnv.com Teessoo Poostaa: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqa.complaintintake@doh.wa.gov
Swedish Mill Creek	Providence Swedish Clinical Quality Investigations Teessoo Imeelii: SMC- CQI@swedish.org Lakkoofsa Bilbilaa: 206-386-2111 Faaksii: 206-860-	Det Norske Veritas (DNV) Patient Complaint Office Lakkoofsa Bilbilaa: 866-496-9647 Faaksii: 281-870-4818 Unka Komii Inerneetii: https://www.dnvhealthcareportal.com/patient-complaint-report Teessoo Imeelii: hospitalcomplaint@dnv.com Teessoo Poostaa: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
	6740 Teessoo Poostaa: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307		spx Teessoo Imeelii: hsqacomplaintintake@doh .wa.gov
Swedish Redmond	Providence Swedish Clinical Quality Investigations Teessoo Imeelii: SMC- CQI@swedish.org Lakkoofsa Bilbilaa: 206-386- 2111 Faaksii: 206-860- 6740 Teessoo Poostaa: Clinical Quality Investigations: 747 Broadway, Seattle, WA 98122-4307	Det Norske Veritas (DNV) Patient Complaint Office Lakkoofsa Bilbilaa: 866-496-9647 Faaksii: 281-870-4818 Unka Komii Inerneetii: https://www.dnvhealthcareportal.com/patient-complaint-report Teessoo Imeelii: hospitalcomplaint@dnv.com Teessoo Poostaa: DNV Healthcare USA Inc. Attn: Hospital Complaints 4435 Aicholtz Road, Suite 900 Cincinnati, OH 45245	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqacomplaintintake@doh .wa.gov
Covenant Children's Hospital	Covenant Children's Hospital Patient Experience Teessoo Imeelii: CCHexperience@ providence.org Lakkoofsa Bilbilaa: 806-725- 4583	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 Faaksii: (512) 834-6653 sarara bilbilaa komii: 1- 888-973-0022

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
Covenant Medical Center	Covenant Medical Center Patient Experience Teessoo Imeelii: CMCexperience@providence.org Lakkoofsa Bilbilaa: 806-725-4583	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 Faaksii: (512) 834-6653 sarara bilbilaa komii: 1-888-973-0022
Covenant Hospital Levelland	Covenant Hospital Levelland Patient Experience Teessoo Imeelii: CHLexperience@providence.org Lakkoofsa Bilbilaa: 806-568-1303	Foormaalii galmeessuuf kutaa fayyaa mootummaa qunnamaa mufii.	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 Faaksii: (512) 834-6653 sarara bilbilaa komii: 1-888-973-0022
Covenant Hospital Plainview	Covenant Hospital Plainview Patient Experience Teessoo Imeelii: CHPLVexperience@providence.org Lakkoofsa Bilbilaa: 806-296-4265	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 Faaksii: (512) 834-6653 sarara bilbilaa komii: 1-888-973-0022

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
Covenant Specialty Hospital	Covenant Specialty Hospital Patient Experience Teessoo Imeelii: CSHexperience@providence.org Lakkoofsa Bilbilaa: 806-725-0000	Foormaalii galmeessuuf kutaa fayyaa mootummaa qunnamaa mufii.	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 Faaksii: (512) 834-6653 sarara bilbilaa komii: 1-888-973-0022
Grace Surgical Hospital	Grace Surgical Hospital Patient Experience Teessoo Imeelii: GSHexperience@providence.org Lakkoofsa Bilbilaa: 806-725-4004	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Health Family Compliance Group/MC 1979 Texas Department of State Health Services 1100 W. 49th Street Austin, TX 78756 Faaksii: (512) 834-6653 sarara bilbilaa komii: 1-888-973-0022
Covenant Health Hobbs Hospital	Covenant Health Hobbs Hospital Patient Experience Teessoo Imeelii: CHHexperience@providence.org Lakkoofsa Bilbilaa: 575-492-5286	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	New Mexico Department of Public Health and Human Services Quality Assurance Division ATTN: DHI Complaint Unit PO Box 26110 Santa Fe, NM 87505 Lakkoofsa Bilbilaa: 1-800-752-8649 unka toora interneetiitiin: https://www.nmhealth.org/resource/view/1004/

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
Kadlec Regional Medical Center	Kadlec Regional Medical Center Patient Advocacy Teessoo Imeelii: wakadleccareconcerns@kadlec.org Lakkoofsa Bilbilaa: 509-942-2171	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqa.complaintintake@doh.wa.gov
Providence Holy Family Hospital	Providence Holy Family Hospital INWA Clinical Risk & Patient Relations Teessoo Imeelii: wecare@providence.org Lakkoofsa Bilbilaa: 509-474-3000	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqa.complaintintake@doh.wa.gov
Providence Mt. Carmel Hospital	Providence Mt. Carmel Hospital INWA Clinical Risk & Patient Relations Teessoo Imeelii: wecare@providence.org Lakkoofsa Bilbilaa: 509-685-5491	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqa.complaintintake@doh.wa.gov

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
		One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence Sacred Heart Medical Center	Providence Sacred Heart Medical Center INWA Clinical Risk & Patient Relations Teessoo Imeelii: wecare@providence.org Lakkoofsa Bilbilaa: 509-474-3000	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqa.complaintintake@doh.wa.gov
Providence St. Joseph Hospital	Providence St. Joseph Hospital INWA Clinical Risk & Patient Relations Teessoo Imeelii: wecare@providence.org Lakkoofsa Bilbilaa: 509-685-5491	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teessoo Imeelii: hsqa.complaintintake@doh.wa.gov

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
Providence St. Luke's Rehabilitation Center	Providence St. Luke's Rehabilitation Center INWA Clinical Risk & Patient Relations Teesoo Imeelii: wecare@providence.org Lakkoofsa Bilbilaa: 509-473-6980	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teesoo Imeelii: hsqa.complaintintake@doh.wa.gov
Providence St. Mary Medical Center	Providence St. Mary Medical Center Quality Department Teesoo Imeelii: patient.concerns@providence.org Lakkoofsa Bilbilaa: 509-897-5866	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Washington State Department of Health Health Systems Quality Assurance Complaint Intake P.O. Box 47857 Olympia, WA 98504-7857 Unka: https://fortress.wa.gov/doh/providercredentialsearch/ComplaintIntakeForm.aspx Teesoo Imeelii: hsqa.complaintintake@doh.wa.gov
Providence St. Joseph Medical Center	Providence St. Joseph Medical Center WMT Clinical Risk + Safety Dept. Teesoo Imeelii: Mtcareconcerns@providence.org Lakkoofsa Bilbilaa: 406-329-5865	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teesoo Poostaa: Office of Quality and Patient Safety The Joint Commission	Montana Department of Public Health and Human Services PO Box 202953 2401 Colonial Drive 2nd Floor Helena, MT 59620-2953 Lakkoofsa Bilbilaa: 406-444-2099 Faaksii: 406-444-3456 Teesoo Imeelii: MTSSAD@mt.gov

Hospitaala	hospital Odeeffannoo Quunnamtii	Odeeffannoo Quunnamtii Beekkamtii	Odeeffannoo Quunnamtii Kutaa Fayyaa Naannoo
		One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	
Providence St. Patrick Hospital	Providence St. Patrick Hospital WMT Clinical Risk + Safety Dept. Teessoo Imeelii: Mtcareconcerns @providence.org Lakkoofsa Bilbilaa: 406-329- 5865	The Joint Commission Office of Quality and Patient Safety The Joint Commission unka toora interneetiitiin (Taatee HAARAA): https://apps.jointcommission.org/QMSInternet/IncidentEntry.aspx unka toora interneetiitiin (update ykn Taatee Duraan Dhiyaate irratti gaaffii gaafachuu – Lakkoofsi Taatee Barbaachisa): https://apps.jointcommission.org/QMSInternet/IncidentUpdate.aspx Teessoo Poostaa: Office of Quality and Patient Safety The Joint Commission One Renaissance Boulevard Oakbrook Terrace, Illinois 60181	Montana Department of Public Health and Human Services PO Box 202953 2401 Colonial Drive 2nd Floor Helena, MT 59620-2953 Lakkoofsa Bilbilaa: 406- 444-2099 Faaksii: 406-444-3456 Teessoo Imeelii: MTSSAD@mt.gov