Swedish/Edmonds is again recognized as a leading hospital in Washington state according to U.S. News & World Report’s 2013 Best Hospitals annual rankings, released last month.

The national magazine ranked a total of 107 hospitals statewide and Swedish/Edmonds was ranked No. 7 up from last year’s ranking of No. 11. Of the 37 hospitals ranked in the Seattle metro area, the hospital was ranked No. 5 up from last year’s ranking of No. 8.

Criteria for these rankings were based on patient survival rates, patient safety scores, reputational survey scores of randomly selected physicians in a given region, and other care-related indicators such as nurse staffing and technology. The results were then compiled from a cumulative ranking from the last three years. Areas where Swedish/Edmonds ranked high according to U.S. News:

- Orthopedics
- Pulmonology
- Urology

Swedish/Edmonds wasn’t the only top-ranked hospital at Swedish according to U.S. News. All Swedish campuses ranked in the top 10 percent statewide with the exception of Swedish/Issaquah which is just entering its third year serving Eastside communities and is not yet eligible to be included in the Best Hospitals rankings.

Congratulations to all hospital and physician staffs at Swedish. The U.S News rankings serve as a clear testament to Swedish’s Culture of Safety and the high quality, compassionate care provided by Swedish staff every day, across every community served.
Congratulations…

These physicians were mentioned by name in the May Press Ganey Patient Satisfaction Surveys and complimented for their great work.

Anand Patani, M.D.  
Swedish Internal Medicine at Edmonds

Bruce Erhart, M.D.  
Sound Women’s Care

Eric Grassman, M.D.  
Swedish Heart & Vascular

Gregory Burke, M.D.  
Emergency Services

Hyun Hong, M.D.  
Washington Center for Pain Management

Keith Luther, M.D.  
Swedish Internal Medicine at Edmonds

Kimberly Dickey, D.O.  
Sound Women’s Care

Linda Strong, M.D.  
Swedish Internal Medicine at Edmonds

Michelle Sinnett, M.D.  
Surgical Associates of Edmonds

Richard McClelland, M.D.  
Emergency Services

Thomas George, M.D.  
Hospitalist

What are Patients Saying?

Below are a few positive comments from recent Press Ganey Satisfaction Surveys and discharge calls at Swedish/Edmonds. Congratulations to physicians and hospital staff mentioned.

Childbirth Center
“Patient stated she was thankful to Drs. Chung and Marton for their care and encouragement to stop smoking.”

“Really excellent care and compassion from all the nurses who cared for me!”

Day Surgery
“Patient stated he had a very good experience yesterday. R.N. Jim B. was excellent. Patient also stated that he was very pleased with Dr. Mito and all the other staff he encountered.”

8W
“Dr. Hong is very caring and friendly.”

5W
“Of all my hospital stays and surgeries, this was by far the most pleasant experience.”

“Patient stated she has been in a few hospitals and this was by far the best. She stated she was ‘very impressed’ with the fact that at the change of each shift, the nurse brought the new nurse into the room and introduced them. She stated that made her feel good and let her know who was supposed to be in her room. She stated our hospital was like ‘a well-oiled machine’ and could not say enough good.”
Adrianna Mickelson, M.D. is a new provider at Birth & Family Clinic in Edmonds. Dr. Mickelson is board certified in family medicine. She’s a graduate of Ponce School of Medicine in Ponce, Puerto Rico, and completed her residency at Swedish Family Medicine at Cherry Hill in Seattle.

“As a family medicine doctor, I aim to partner with my patients helping them to achieve their goals of wellness,” says Dr. Mickelson. “I find the breadth of family medicine exciting and enjoy journeying with my patients as their health needs change at the different stages of life.”

Dr. Mickelson is fluent in Spanish and her special interests in medicine include obstetrics and integrative medicine.

Outside of work, Dr. Mickelson enjoys dancing, especially salsa, snowboarding, hiking, climbing, traveling and enjoying the sunshine.

Stroke Program Honored

Swedish/Edmonds has been recognized as a recipient of the American Heart Association/ American Stroke Association’s Target: Stroke Honor Roll for improving stroke care in 2012. In addition to the honor roll, the hospital has also received the American Heart Association/ American Stroke Association’s Get With The Guidelines® Stroke Silver and Bronze Achievement Awards. These awards recognize Swedish/Edmonds’ commitment and success in implementing excellent care for stroke patients, according to evidence-based guidelines.

Pictured above, the stroke team at Swedish/Edmonds receives two certificates acknowledging the recent achievements in stroke care.

Clinical Documentation Integrity Program (CDIP) Report: June

<table>
<thead>
<tr>
<th>Total Reviews:</th>
<th>340</th>
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<tbody>
<tr>
<td>Total Clarifications:</td>
<td>55</td>
</tr>
<tr>
<td>Response Rate:</td>
<td>85%</td>
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<tr>
<td>Physician Agree Rate:</td>
<td>62%</td>
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</tbody>
</table>

June’s Top 5 Clarifications:
1. Acute blood loss anemia
2. Malnutrition
3. Congestive heart failure
4. Acute renal failure
5. Catheter associated urinary tract infection

Total Case Mix Index for Medicare and Managed Medicare: 1.6875

Thank you to the medical and surgical staff for taking the time to respond to these queries. Please contact Melanie Westerinen, Documentation Integrity Liaison, at 425-640-4378 with any questions.
Physicians Congratulated for Quality Core Measure Performance

A number of Swedish/Edmonds physicians were recognized at the last quarterly medical staff meeting for the wonderful job they’re doing on Quality Core Measures, specifically those involving acute myocardial infarctions, congestive heart failure, surgical management and blood clot prevention. Physicians who had high performance scores in those areas from Oct. 2012 through April 2013 were eligible to have their names entered into a drawing to win a bottle of award-winning Washington red wine. There were six winners announced at the medical staff meeting:

- Monica Marton, M.D.
- Bryan Chow, M.D.
- Angelina Zappia, M.D.
- Kimberly Dickey, D.O.
- Khanh Nguyen, M.D.
- Elisabeth Ijo, M.D.

The criteria to be eligible for the drawing involved physician performance to high quality metrics and standards. Eighty physicians on the medical staff achieved the high standards measured and were entered in the drawing.

Congratulations to the winners and a special thank you to all the physicians who achieved the highest performance for your dedication to quality health care.

Swedish CME Events

Below are Swedish CME activities. Please visit www.swedish.org/CME for locations, times and the most up-to-date information about upcoming CME activities.

Orthopedics Symposium for the Primary-Care Physician
Friday, Sept. 6

Intensive Update in Neurology, 2013
Thursday-Friday, Sept. 12-13

Telehealth: Improving Access to Health Care
Friday, Sept. 20

Joint Replacement Lecture: Patient Activity Following Joint Replacement
Thursday, Sept. 26

17th Annual Pain Management Symposium: Sherlock and the Mystery of Pain
Friday, Sept. 27

Cardiology Update for Primary-Care Providers
Friday, Sept. 27

Medical Ethics Conference Series for Health-care Providers
4th Wednesdays at Swedish/Edmonds

Mark Your Calendars for Swedish/Edmonds Imagine Gala

Please join us for the 2013 Imagine Gala on Friday, Nov. 15 at the Lynnwood Convention Center. All proceeds from this semi-formal dinner party and fundraising auction stay in the community and benefit patients at Swedish/Edmonds.

Gifts raised from this year’s gala will be used to support the construction of a new, advanced emergency department (ED) at Swedish/Edmonds. This project is part of a larger campus expansion initiative that will significantly enhance the services and comfort available to local patients. The new ED will have a substantial impact on the health of the community by providing state-of-the-art emergency care to all patients, regardless of their ability to pay, just minutes from home.

Please consider donating an auction item – bottles of wine, a hosted dinner party or use of a vacation home, for example. To donate, please contact Swedish Foundation’s event manager, Thea Warner, at thea.warner@swedish.org or 206-215-3033.

To learn about event sponsorship opportunities, please visit www.swedishfoundation.org/swedish-edmonds-gala or contact Lindsay Hopkins, assistant director, at lindsay.hopkins@swedish.org.

Thank you for your support and we hope to see you on Nov. 15!
New Hospital Addition Design Phase Begins

The schematic design phase for the new two-story, $63.5 million addition at Swedish/Edmonds started in July. The addition, which includes a new emergency department (ED), an urgent care center and more, was previously announced in June.

User groups, including physicians, nurses and other staff members – those who will be working and caring for patients in the new and remodeled areas – are assisting with the design phase. The groups are taking part in design sessions (meetings) to help determine how departments should be laid out to maximize flow of patients and work flow for staff. The design sessions have been very productive.

Information provided by user groups will be used to draft layouts for the new addition and produce cardboard mock-ups of selected spaces. The design phase for the new addition is anticipated to take several months.

While the design phase is underway, meetings continue with the City of Edmonds to discuss permitting and timelines for construction, and the design and building contractors for the new parking structure have been selected. Andersen Construction Company has been selected to construct a new three-story parking structure that will be located on the Swedish/Edmonds campus and will be capable of accommodating more than 300 vehicles with free parking. With a contractor chosen, parking structure design and construction meetings are underway.

Create Your Swedish Web Profile

All active Swedish/Edmonds physicians are eligible to create a physician web profile at www.swedish.org. Follow the steps below to create your profile today and attract new patients.

Go to www.swedish.org/CMSDesk and enter your user name and temporary password:

- User name: Same as your username on the Swedish network, e.g., Tom G. Smith would be SmitTg1
- Password: Lastname (case sensitive)

Physicians are asked to maintain their own office information on profiles such as office hours, address/phone changes, etc. It’s recommended that you change your default password (last name) to your ‘strong’ password used on the Swedish network, so your Swedish logins are consistent and easier to remember.

If You Need Help
Please visit www.swedish.org/physician.
WELCOME New Swedish/Edmonds Medical Staff – July

<table>
<thead>
<tr>
<th>Name</th>
<th>Group</th>
<th>Specialty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alan J. Velander, M.D.</td>
<td>Swedish Neurology Hospitalist Team</td>
<td>Neurology</td>
</tr>
<tr>
<td>Dmitriy G. Akselrod, M.D.</td>
<td>Radia, Inc.</td>
<td>Radiology</td>
</tr>
<tr>
<td>Laura K. Nason, M.D.</td>
<td>Radia, Inc.</td>
<td>Radiology</td>
</tr>
<tr>
<td>Parampreet Ghuman, M.D.</td>
<td>North Sound Kidney Physicians</td>
<td>Nephrology</td>
</tr>
<tr>
<td>Ravilla L. Mahidhar, M.D.</td>
<td>Providence Medical Group Cardiology</td>
<td>Interventional Cardiology</td>
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</tbody>
</table>

To Admit a Patient to Swedish/Edmonds, Call 425-640-4444

For Medical Staff information on the web, visit: www.swedish.org/EdmondsMedicalStaff