



May 2014

Inside this issue:

Discontinue voice recognition software disclaimers  
Compounding errors

## Swedish security officers to begin carrying TASERS

By the end May 2014, Swedish security officers will begin carrying TASERS. TASERS are Conducted Electrical Weapons (CEWs) and are less lethal tools to help minimize liability and increase the safety and security of Swedish security officers, caregivers and patients. Each officer must undergo a mandatory 10 hours of training before being qualified to carry a TASER. Each unit is equipped with full audio and video recorders, so in the unlikely event they are ever used the scene will be recorded and completely documented for follow up investigation. Each TASER unit is bright yellow so they won't be mistaken as a firearm, which are not permitted on Swedish campuses. Our highly trained security officers will use their training, knowledge and experience when faced with a possible situation that could require use of a TASER. Discretion will be used when utilizing a TASER device on any individual.

## The Heart of Health Care is Self-care – a special opportunity for medical staff

Please bring your lunch and join us on Monday May 19<sup>th</sup> from 12:15 – 1:30 pm for a unique wellness opportunity to hear a world renowned expert in Mind-Body medicine. James Gordon, MD, a Harvard educated psychiatrist and world-renowned expert in using mind-body medicine to heal depression, anxiety, and psychological trauma will join us in the **Swedish/ Cherry Hill Auditorium** for a session titled “The Heart of Health Care is Self-care.” Dr. Gordon is the Founder and Director of The Center for Mind-Body Medicine; founding Dean of the College of Mind-Body Medicine at Saybrook University; a Clinical Professor in the Departments of Psychiatry and Family Medicine at Georgetown Medical School; and has served as Chairman of the White House Commission on Complementary and Alternative Medicine Policy. He also served as the first Chair of the Program Advisory Council of the National Institutes of Health's Office of Alternative Medicine and is a former member of the Cancer Advisory Panel on Complementary and Alternative Medicine of the NIH.

Dr. Gordon has created ground-breaking programs of comprehensive mind-body healing for physicians, medical students, and other health professionals; for people with cancer, depression and other chronic illnesses; and for traumatized children and families in Bosnia, Kosovo, Israel and Gaza, Haiti, in post-9/11 New York and post-Katrina southern Louisiana, and for U.S Military returning from Iraq and Afghanistan. You can read more about his programs at [www.cmbm.org](http://www.cmbm.org).

There is no registration fee, nor is pre-registration required.

## Discontinue voice recognition software disclaimers

Swedish Health Information Management, Legal, Risk Management, the Physician Documentation Quality Committee, the chief informatics officer, and Providence Health Information Management have reviewed the practice of placing disclaimers as part of patient documentation when using voice recognition software, i.e. “This document was generated, in part, using voice recognition software. Although effort was made to edit the content, transcription errors may occur. Please contact me if you encounter any errors.” It was agreed that this practice is not appropriate as a compliance, legal or risk management requirement and should be discontinued. It does not provide legal protection. Please discontinue the practice of placing voice recognition disclaimers as part of patient documentation.

**Please do not place voice recognition software disclaimers in Epic patient documentation.**

## Compounding errors (Vignette #2)

*From Bo Scholzen, Mike Myint, and John Henson*

Vignette: A medication error was made during the care of a 54 year-old inpatient. The physician was informed, the error was disclosed to the patient and her family, and documentation was placed in the medical record. The last sentence of the note stated that “An eQVR was initiated.”

Can you spot the error?

The eQVR is the confidential, internal quality reporting program that Swedish uses to improve systems of patient care. The medical record is a legal document that should never refer to the eQVR process.

## Welcome new medical staff members

Help welcome practitioners who joined the medical staff in [April](#).

**To admit a patient to Swedish, call 206-386-6090.**

## At Your Service: The Physician Assistance Program

The Swedish Physician Assistance Program is a confidential, outside resource available to medical staff members and their families at no cost to support members in addressing:

- Family or marital concerns
- Substance abuse
- Work-life balance issues or other problems
- Emotional or behavior issues
- Compulsive behaviors

The program is always confidential and available 24 hours a day, seven days a week at 800-777-1323. Benefits also include free legal services, childcare and eldercare referrals, identity theft/fraud services and debt management assistance.

Check out the [online tools and resources](#). At the “Work/Life Resources” tab enter the username: “swedish” and the password: “employee” for immediate access. The username and password provide access for all medical staff members, whether or not employed by Swedish.

## Celebrate Swedish Helps to Launch Robert and Jean Reid Innovative Therapeutics & Research Unit (Reid Family ITU) at Swedish Cancer Institute

Celebrate Swedish 2014 took place on Saturday, April 26<sup>th</sup> at the Seattle Sheraton. Thanks to the nearly 800 guests, and generous physician support, the event raised \$3.9 million to build the *Reid Family ITU*, which will serve as the cornerstone for a new Personalized Medicine Program at the Swedish Cancer Institute (SCI).



Personalized medicine uses genetic and molecular information about an individual's tumor to improve diagnostics and identify optimal therapies. The Reid ITU will provide the space and resources needed to bring state-of-the-art personalized medicine to Swedish cancer patients.

Your extraordinary care and generous support of this initiative have inspired significant community giving that will make the *Reid Family ITU* a reality. To learn more about the *Reid Family ITU* and personalized medicine at Swedish, please contact Lauren Moore at (206) 386 3302 or [lauren.moore@swedish.org](mailto:lauren.moore@swedish.org) or Victoria Miles at (206-386-3194) or [victoria.miles@swedish.org](mailto:victoria.miles@swedish.org)

### Save the Date | Upcoming Foundation Events:

[SummeRun and Walk for Ovarian Cancer](#) | July 27<sup>th</sup>, 2014

[Seattle Brain Cancer Walk](#) | September 29<sup>th</sup>, 2014

[Swedish/Edmonds Imagine Gala](#) | November 14<sup>th</sup>, 2014

### CME spotlight

*Upcoming CME Conferences*

#### [Infectious Diseases in Primary Care: New Paradigms for Diagnosis and Treatment \(R3 Talks\)](#)

Friday, May 9

#### [Eighth Annual Cerebrovascular Symposium](#)

Thursday and Friday, May 15-16

#### [Seventh Annual Iris and Ted Wagner, M.D. Endowed Lectureship](#)

Friday, May 21

#### [Update in the Care of the Acutely Ill Neurological Patient](#)

Friday, June 6

#### [State-of-the-Art Intraoperative Neurophysiologic Monitoring: Present and Future](#)

Friday, June 13

For updated conference information or to sign-up for the CME mailing list, please visit the CME Website at: <http://www.swedish.org/for-health-professionals/continuing-medical-education>

## Standards News

[Click here](#) for a summary of Clinical Standards recently adopted or amended and links to each Standard.

Standards are published as soon as possible after final adoption. All Swedish Standards are accessible at <http://standards.swedish.org> or by going to the Swedish intranet page and clicking on “Standards.”



**Swedish Home Page:** <http://www.swedish.org>  
**Physician Profile Log In:** <http://www.swedish.org/physicians>  
**Swedish for Medical Professionals:**  
<http://www.swedish.org/body.cfm?id=1355>  
**Current CME Listings :** <http://www.swedish.org/cme>  
**Swedish Foundation:** <http://www.swedish.org/foundation>

Swedish Medical Staff News is produced by Swedish Medical Staff Services.  
[Subscribe/Update Information](#) | [Medical Staff News Archives](#)