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Swedish and Providence affiliation is official!

As of Feb. 1, the Western Washington affiliation is launched. <u>Click here for the press release</u> and <u>organization chart</u> for Swedish and Providence operations. Please read the announcement to learn about senior leadership changes at Swedish. Congratulations to Kevin Brown as the new chief executive officer (CEO) of Swedish Health Services.

To see the full scope of the affiliation's clinics and services, click here and select Affiliation Map.

Culture of Safety classes—your responsibility to complete before reappointment

by Mary Weiss, M.D., chief of staff and John Vassall, M.D., chief medical officer

Our culture of safety implementation was launched in 2010 to provide the constructs and training to improve patient safety at Swedish. This past year, over 7200 staff and physicians completed training.

Culture of Safety Implementation (CSI) All Staff & Medical Staff training is now available at all four campuses in King County. Note that classes are offered monthly on the First Hill, Issaquah, and Cherry Hill campuses, and alternate months at the Ballard campus, so it is important to pre-register and plan ahead.

In support of this ongoing commitment to a culture of safety, the First Hill/Ballard/Cherry Hill Medical Executive Committee has adopted the expectation that, beginning Sept. 1, all medical staff members with privileges complete this training prior to reappointment.

The training includes two parts – a two-hour didactic session followed by a one-hour team practice session. The Issaquah and Edmonds medical executive committees will soon address culture of safety training expectations for those medical staffs.

Registration fills quickly. Click here to register for CSI classes.

Finch named intensive care medical director

by Michael Carter, chief executive, First Hill and Cherry Hill campuses

Derel Finch, M.D. has accepted the role of medical director of intensive care services. In this role, Derel will assume responsibility for both operational and clinical excellence in our intensive care settings throughout the system. Derel will also assume responsibility for the physician components of the TeleICU Operations and Performance.

Derel has been an intensivist with Swedish Health Services for 11 years. He most recently has served as the assistant director of critical care. Derel has a passion for quality, process improvement, and working with the multi-disciplinary team to provide the highest-value services to our patients. Derel was our physician champion in bringing teams together between our emergency department and ICU to decrease mortality from sepsis. The result has been a sustained mortality under 15 percent and this sets the national standard for sepsis mortality. This work has been recognized nationally and was presented at the Institute for Healthcare Improvement (IHI) National Forum last year.

Derel succeeds Dr. Chip Veal in his role. During Chip's tenure he led the successful design and implementation of our TeleICU and was integral in bringing the IHI methodologies and outcomes to Swedish. Dr. Veal has consistently been a role model for multi-disciplinary teams working together to focus on clinical excellence. We thank him for his years of service in this role.

Please welcome Derel into his new role, and thank you in advance for making Derel's transition into this new role a smooth and successful experience.

Contact June Altaras, nurse executive, or Todd Strumwasser, M.D., vice president for medical affairs, at 206-386-2151, if you have any questions.

Several medical staff policy amendments pending final Board approval

Several medical staff policy amendments have been approved by the Medical Executive Committee, submitted to members for review and comment, and are now pending final Board action. Included in the amendments are:

- Technical changes to operative procedure reports requirements
- Technical changes relating to adult brain death determination procedures
- The addition to the Organization and Functions policy of specific duties and administration of the Quality Management Committee, which will become the Quality and Patient Safety Committee
- Repeal of fines relating to a member's failure to complete medical records

The Board is expected to take final action on the items later this month.

Use interpreters when needed.

Document that you did so in your progress note.

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What's new with eQVR?

The eQVR system has been upgraded to allow clinical and non-clinical staff to actively participate in the Swedish safety-based culture and to help improve systems through reporting, investigation, and resolution. What's new with eQVR?

- The addition of "RL6" to eQVR refers to the database from RL Solutions. Icons and input screens will look different.
- eQVR (RL6) is open to all Swedish staff.
- Forms have been expanded to include Feedback (Compliments, Complaints, and Grievances), Safety, Professional Conduct, Privacy, and Good Catch.
- Incomplete work can be saved and finished at a later time.
- The resolution of events can be tracked.
- Automated alerts and reminders will be sent to key leaders.
- Trend analysis and reporting has been made easier.
- Integrates with claims management.

The eQVR (RL6) rollout is now in place at First Hill, Cherry Hill, Ballard, Issaquah, Mill Creek, Lake Sammamish, Redmond, and SVNS. Please <u>sign into the Learning Center</u> and select "eQVR (RL6) File Entry & Submission" (for all staff) or "eQVR (RL6) File Management" (for managers) to complete your education.

Questions may be emailed to eqvr@swedish.org.

Epic upgrade go-live set for Feb. 12

The Epic clinical information system will be upgraded to the 2010 version on Sunday, Feb. 12. This upgrade will provide functionalities requested by users and will set the stage for additional capabilities in the months ahead.

Although this upgrade will not be as extensive as the May 2010 version, user support will be provided at levels similar to the earlier upgrade. To learn more about the new features, <u>visit the Epic Informatics site on Swedish online</u>.

Rib Fracture Clinic now open

Swedish Thoracic Surgery has announced the opening of the Rib Fracture Clinic, designed to help care for adult patients in the early phase of recovery from single or multiple rib fractures. The clinic provides state-of-the-art patient care, manages pain, educates about and reinforces optimal pulmonary hygiene, and monitors for possible complications including flail chest, hemothorax, pneumothorax, pneumonia, and empyema.

In addition, the clinic offers surgical repair including rib plating/ORIF for unstable flail chest, severely displaced fractures, and for individuals who could benefit from early stabilization of their ribs. The clinic offers same-day and same-week appointments and also welcomes requests for inpatient consultations. The clinic can be reached at 206-215-6800.

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Volunteers sought for international summer program

Health care professionals and community members are invited to volunteer to travel and work around the world this summer as participants in Global Impact, a Seattle Community Colleges service-learning program presented in partnership with Seattle-area medical, education and service organizations.

For the past six years, local teams have paired with teams from host countries to provide medical and dental services. The teams also work on sustainable infrastructure projects such as the installation of clean-burning stoves, water filters and composting toilets that contribute to the overall health of rural communities.

Global Impact is sponsoring three programs this summer—in Vietnam, Peru, and Tanzania. Details about <u>this year's trips and photos and videos about previous Global Impact trips</u> are accessible online. For more information, contact <u>Andrea Insley</u>, dean of international programs, at 206-934-3899.

Welcome new medical staff members

Help welcome practitioners who joined the medical staff in January.



Kudos

Chief Medical Officer **John Vassall, M.D.**, has been appointed as physician consultant to the chief executive officer of the Washington State Hospital Association. In this role, Dr. Vassall will continue to chair the statewide CMO forum which helps to develop CMOs as champions for patient safety, quality and best practices in supporting the medical staff.

Sam Cullison M.D., family medicine residency program director, has been selected by the Accreditation Council for Graduate Medical Education (ACGME) to conduct site visits of Singapore's family medicine residency training programs, which are seeking ACGME accreditation. Only one site visitor per specialty was selected.

At Your Service: The Physician Assistance Program

The Swedish Physician Assistance Program is a confidential, outside resource available to medical staff members and their families at no cost to support members in addressing:

- Family or marital concerns
- Substance abuse
- Work-life balance issues or other problems
- Emotional or behavior issues
- Compulsive behaviors

The program is always confidential and available 24 hours a day, seven days a week at 800-777-1323. Benefits also include free legal services, childcare and eldercare referrals, identity theft/fraud services and debt management assistance.

Check out the <u>online tools and resources</u>. At the "Work/Life Resources" tab enter the username: "swedish" and the password: "employee" for immediate access. The username and password provide access for all medical staff members, whether or not employed by Swedish.

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CME spotlight

The Transradial Approach: A Case-based and Hands-on Training Course

Feb. 24-25

High-Risk Obstetrics: Tools for the Family Physician

March 23

Redefining HIV/AIDS: Prevention. Policy. Practice.

Jointly Sponsored by: Swedish Medical Center and Lifelong AIDS Alliance

March 30

Palliative Care Symposium

April 13

Otolaryngology Symposium

April 20

SIS: An Integrative Approach to Cardiovascular Care

April 27

Annual Oncology Symposium: Obesity and Cancer

May 4

Sixth Annual Cerebrovascular Symposium: Practical Aspects of Stroke and Cerebrovascular Care

May 17-18

Let's Talk about Sex (R3 Talks)

May 18

Acute Care Neurology and Neurosurgery: From the ER to the OR to the NCCU

June 1

Emil Jobb: Gastroenterology Symposium

June 8

Spine Management for the Primary-Care Physician

June 15

For the most up-to-date information, visit: www.swedish.org/CME.

Standards News

<u>Click here</u> for a summary of Clinical Standards recently adopted or amended and links to each Standard.

Standards are published as soon as possible after final adoption. All Swedish Standards are accessible at http://standards.swedish.org or by going to the Swedish intranet page and clicking on "Standards."



Swedish Home Page: http://www.swedish.org

Physician Profile Log In: http://www.swedish.org/physicians

Swedish for Medical Professionals: http://www.swedish.org/body.cfm?id=1355

Current CME Listings: http://www.swedish.org/cme Swedish Foundation: http://www.swedish.org/foundation

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