

"The primary benefit of EMA is that we can streamline the effective medical care of an injured person. Expedited appointments are critically important for work-related injuries because delays in treatment are reduced and the person is set on the road to recovery much sooner."

Steve Kennebeck
President
Asgard Summit Management Services

"It's very important that our crew feel well taken care of when they are ill. They report receiving excellent care at Swedish. Thank you so much."

Ruth McCabe, M.D.
Ship's Doctor
Royal Caribbean Cruises Ltd.

"Everyone involved in my recent medical situation was amazing. The orthopedic surgeon and his team provided excellent care and both the Ballard campus ER director and the executive director of Swedish paid me a personal visit to show their support. Thank you for making this experience less stressful and for ensuring a successful outcome for me."

Alexandra Cuesta, M.D.
Ship's Doctor
Royal Caribbean Cruises Ltd.

"We've definitely benefited from the array of kind and compassionate clinicians and specialists available to us, quick responsiveness to our urgent needs, and excellent medical care from the moment a patient arrives."

Sally van Boheemen, R.N.
Director of Fleet Medical Operations
Holland America Line

At Swedish, we understand your business depends on your valued employees. Give them the efficient, first-class medical care they deserve, and yourself the comfort of knowing they will be well treated and back to work in no time. With one phone call, EMA offers all of this and more.

For more information about how EMA can benefit your organization:

Employer Medical Assistance Program

5300 Tallman Ave. N.W.
Seattle, WA 98107-3985

T 206-781-6008

F 206-320-2655

e-mail: EMA@swedish.org

www.swedish.org/employerasistance

Employer Medical Assistance (EMA) Program at Swedish



As an employer, you need accessible, quality medical services that will get your workforce back on the job quickly.

The Employer Medical Assistance Program (EMA) at Swedish is the medical solution for your employees who work or travel in Washington state.

Coordinated, Expedited Care

The first of its kind in the region, EMA is designed to expedite medical attention for all your employees in dangerous or time-pressured occupations such as heavy manufacturing, construction, maritime services, fishing, transportation, firefighting, aviation, etc. Employers have recognized the benefits of having EMA assist management and employees in obtaining medical services from Swedish.

One phone number connects your employees with worksite vaccination and nursing services, screening physical examinations, drug testing, primary-care services, hard-to-obtain consultations in all surgical and medical specialties and diagnostic services. Our knowledgeable team will help expedite and coordinate appointments to ensure the quickest and most convenient care. International medical assistance expertise is available in-house.

Benefits you can expect from EMA include:

- Telephone access to our physician leadership team with extensive experience in occupational medicine
- Reduced scheduling delays and wait times for office appointments
- Back-to-back appointments
- Free interpreter services with advanced notice
- Expedited access to the extensive Swedish provider network
- Administrative and logistic arrangements
- Preparation of medical reports as appropriate
- Transfer of information or referral to other health professionals
- Timely status updates and fitness for duty reports to the employer
- Direct billing to your commercial insurance carrier
- Emergency-room treatment with wait times shorter than the national average

First Class Providers and Facilities

Established in 1910, Swedish is the largest, most comprehensive, nonprofit health-care provider in Washington state. We have four hospitals, five emergency rooms and 40 primary-care and specialty clinics in Seattle and East King County. As an EMA client, you can expect seamless access to our extensive network of services including:

- Swedish hospitals, emergency rooms and clinics
- Specialists and subspecialists in cardiology, neurology, orthopedics, rehabilitation and other fields
- The largest, most comprehensive surgery program in the region
- Referrals to regional trauma centers for seriously injured patients

Specialized Employment Services

The EMA program also includes critical employment services.

Our **Maritime Medical Management** services coordinate all needed medical care when your employees have limited time off work during their stay in port.

Our **Business Health Link** provides employers with expert drug and alcohol testing and certified test results including:

- Department of Transportation (DOT) and non-DOT drug and alcohol testing, random program management
- Individual DOT and non-DOT return-to-duty and follow-up programs
- DOT supervisory awareness training and certified collector training
- Company DOT and non-DOT drug and alcohol policy development
- Instant non-DOT drug and alcohol screening

Our **Occupational Medicine** component provides additional benefits such as:

- Physical exams for employment, including DOT
- Executive physical examinations
- Comprehensive travel evaluation and immunization services
- Worksite flu immunizations
- Fitness for duty/return to work
- Respiratory fitting and clearance
- Screening programs
- Laboratory and radiology testing
- Rehabilitation and physical therapy

